









































































































random variable x  
samples 
$$x_1, x_2, ..., x_n$$
  
mean (average)  $\overline{x} = \frac{1}{n} \sum_{i=1}^n x_i$   
second moment  $\overline{x^2} = \frac{1}{n} \sum_{i=1}^n (x_i)^2 \ge (\overline{x})^2$   
mean residual life  $=\frac{\overline{x^2}}{2\overline{x}} \ge \frac{\overline{x}}{2}$   
Special case: x is a constant  
 $\overline{x^2} = (\overline{x})^2$   
mean residual life  $=\frac{(\overline{x})^2}{2\overline{x}} = \frac{\overline{x}}{2}$   
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Two Servers and Two Queues:
60 jobs/sec
60 jobs/sec
Single Higher Speed Server:
120 jobs/sec 200 jobs/sec
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