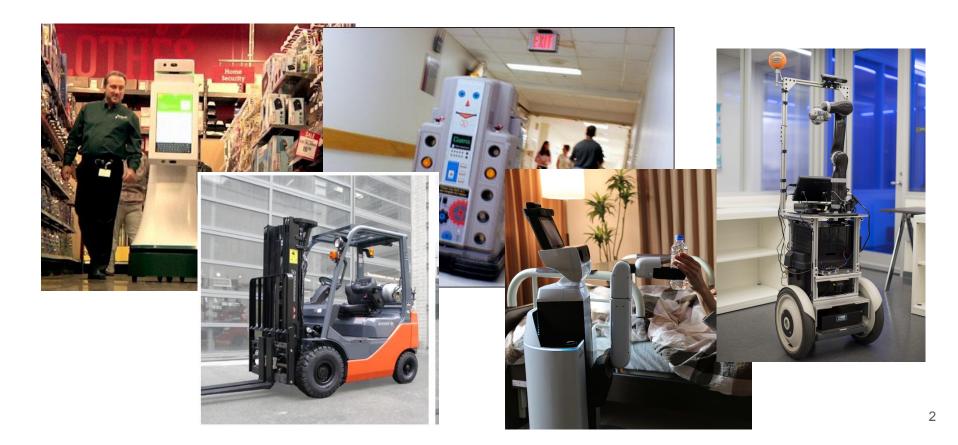
# Continually Improving Grounded Natural Language Understanding through Human-Robot Dialog



## Jesse Thomason University of Texas at Austin Ph.D. Defense



## **Human-Robot Dialog**



#### Human-Robot Dialog



"alert me if her heart rate decreases"

"bring me his chart"

"go and get the family"

"scalpel"

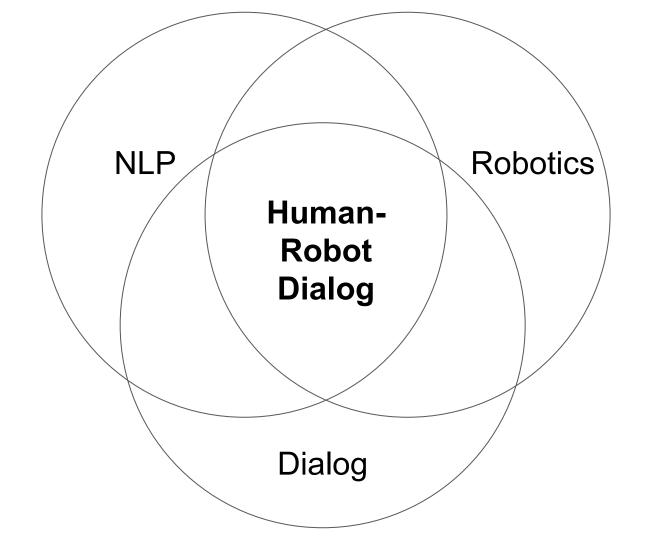






"text me when the speaker arrives"
"grab the empty, green bottle"
"lead him to alice's office"
"get out of the way"





Natural
Language
Understanding
Corpus of
Language
Commands

**NLP Human-Robot Dialog** 

Robotics

Robot Behavior

Algorithms for this Platform

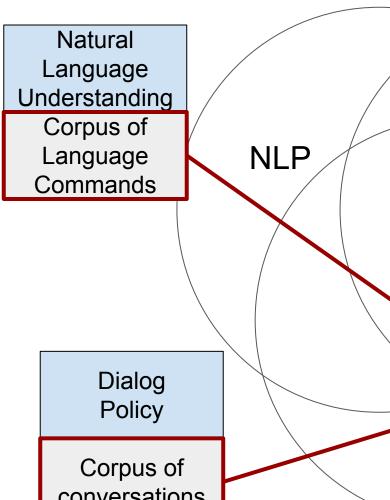
Robot Perception

Dialog Policy

Corpus of conversations

Dialog





**Human-Robot Dialog** 

Robot **Behavior** 

Algorithms for this Platform

Robotics

Robot Perception

conversations

Dialog

## Robot Dialog has Multiple Low-Resource Problems

#### • My work:

- Develop algorithms for human-robot understanding that overcome sparse training data.
- Use dialog to correctly perform user requests and better understand future requests.



Polysemy
Induction and
Synonymy Detection
(IJCAl'17)

Robotics

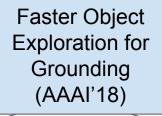
Human-Robot Dialog Papers before proposal

Improving
Semantic Parsing
through Dialog
(IJCAI'15)

Dialog

Learning
Groundings with
Human Interaction
(IJCAI'16)







Robotics

Papers since proposal

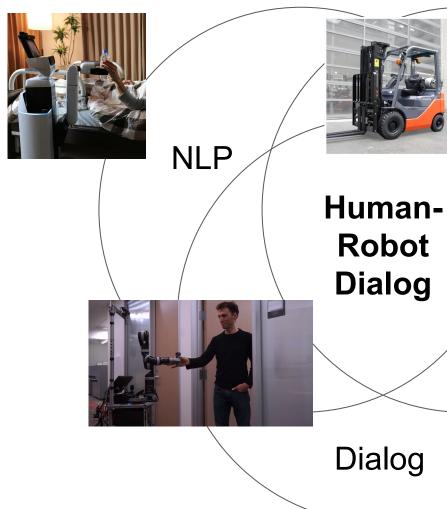
NLP

Jointly Improving
Parsing & Perception
(in submission)

Learning Groundings with Opportunistic Active Learning (CoRL'17)

Dialog





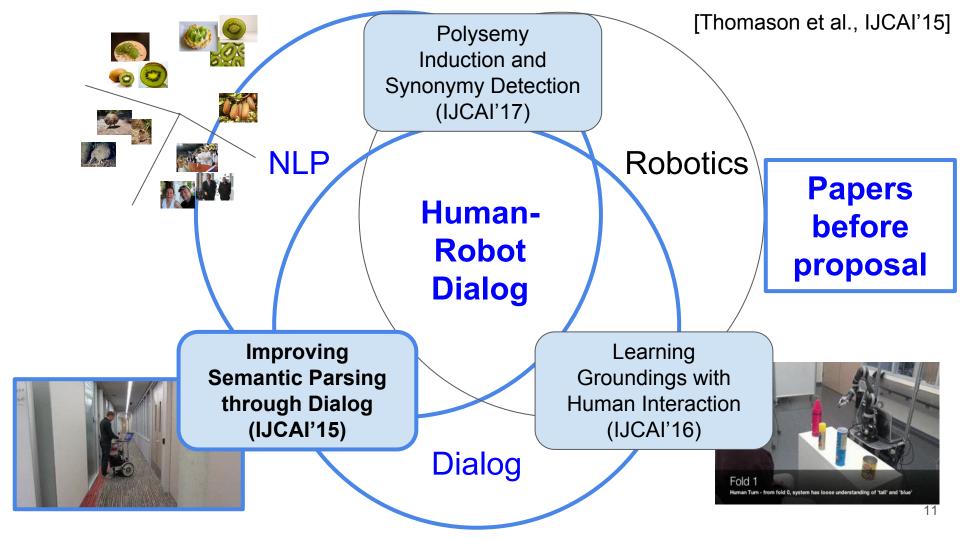




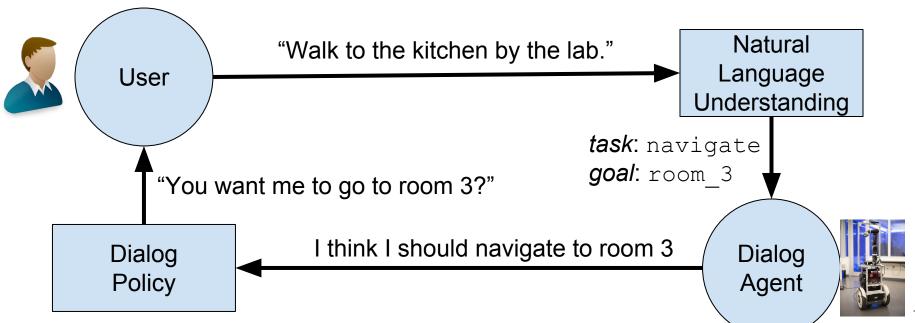
Robotics

**Next Directions** 

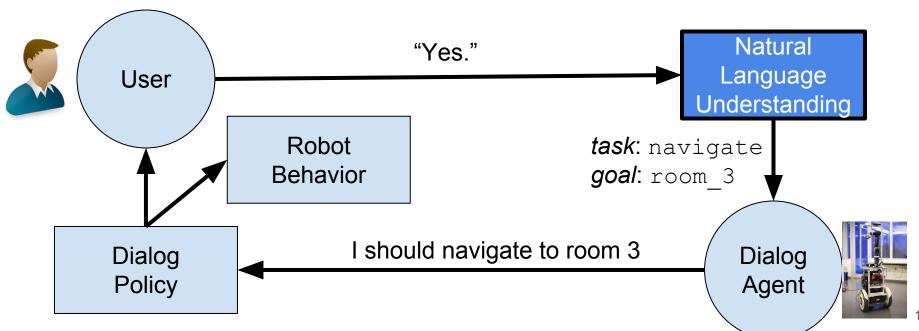




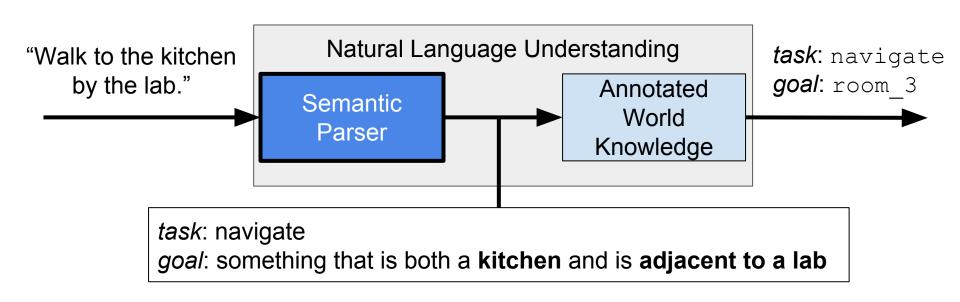
## Dialog for Robots



#### Dialog for Robots



#### Natural Language Understanding



#### Semantic Parser

- The parser can be initialized with low annotator effort.
  - In our experiments, we annotate five sentences.
  - Satisfies the low-resource constraints of human-robot dialog.
- But, more training data will improve performance.

#### TASK TO COMPLETE

Dave Daniel wants the item in slot 5.

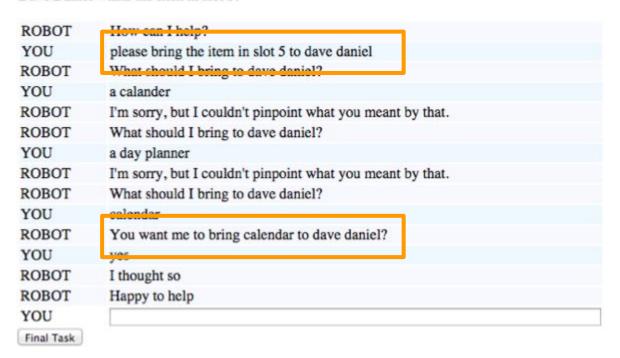
ROBOT	How can I help?		
YOU	please bring the item in slot 5 to dave daniel		
ROBOT	What should I bring to dave daniel?		
YOU	a calander		
ROBOT	I'm sorry, but I couldn't pinpoint what you meant by that.		
ROBOT	What should I bring to dave daniel?		
YOU	a day planner		
ROBOT	I'm sorry, but I couldn't pinpoint what you meant by that.		
ROBOT	What should I bring to dave daniel?		
YOU	calendar		
ROBOT	You want me to bring calendar to dave daniel?		
YOU	yes		
ROBOT	I thought so		
ROBOT	Happy to help		
YOU			
Final Task			

#### Items available to robot:



#### TASK TO COMPLETE

Dave Daniel wants the item in slot 5.

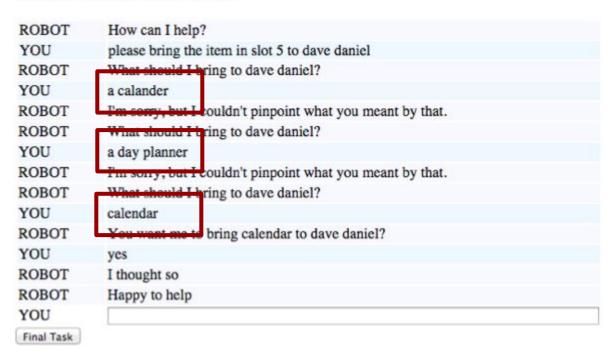


#### Items available to robot:



#### TASK TO COMPLETE

Dave Daniel wants the item in slot 5.



#### Items available to robot:



















## Dialogs that Clarify Meaning and Provide Supervision

Agent Belief (task, goal, item, person)	Request	Question
(?, ?, ?, ?)	all	"How can I help?" / "Can you reword your original request?"
(navigate, ?, _, _)	goal	"Where should I walk?"
(deliver, _, ?, p)	item	"What should I bring to p?"
(navigate, r, _, _)	confirm	"You want me to walk to r?"
• • •		24

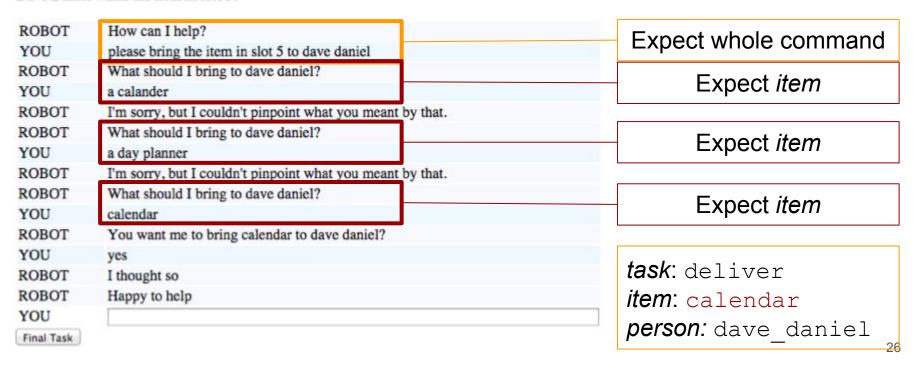
## Dialogs that Clarify Meaning and Provide Supervision

Agent Belief (task, goal, item, person)	Request	Question
(?, ?, ?, ?)	all	"How can I help?" / "Can you reword your original request?"
(navigate, ?, _, _)	goal	"Where should I walk?"
(deliver, _, ?, p)	item	"What should I bring to p?"
(navigate, r, _, _)	confirm	"You want me to walk to r?"
• • •		28

## Dialogs that Clarify Meaning and Provide Supervision

#### TASK TO COMPLETE

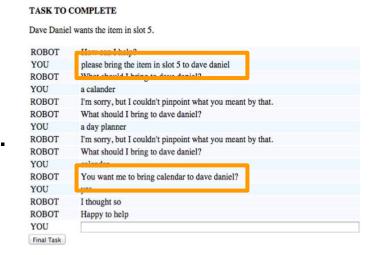
Dave Daniel wants the item in slot 5.



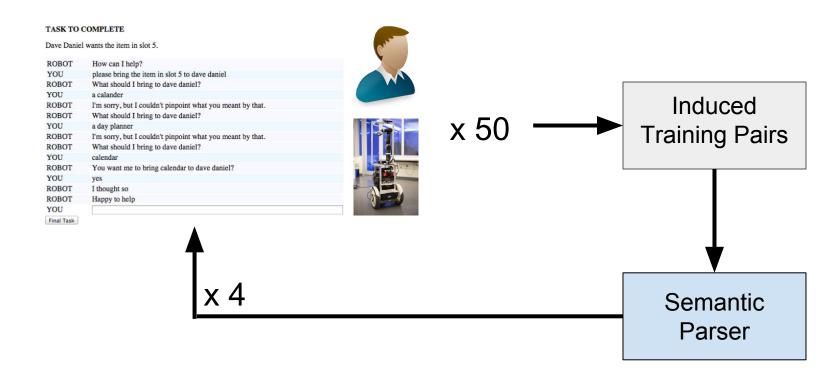
#### **Technical Contributions**

 Design a dialog policy that allows us to pair human language with latent meaning representations.

 Improve semantic parsing given very little initial in-domain data.

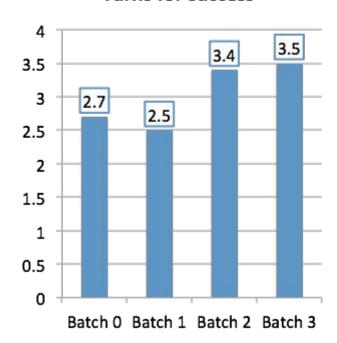


## Experiments via Amazon Mechanical Turk



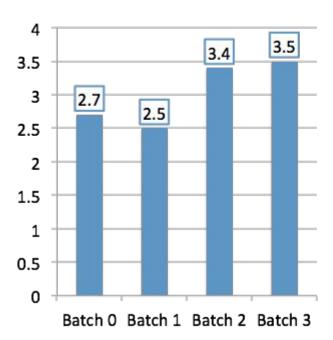
## **Navigation Dialog Turns**

#### Navigation task average Turker Turns for success



#### **Navigation Dialog Turns**

#### Navigation task average Turker Turns for success

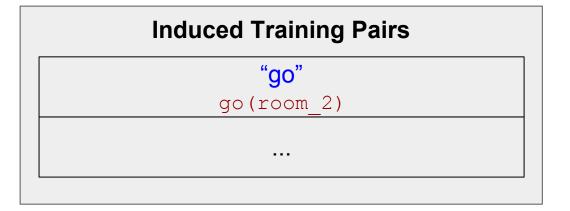


Robot: How can I help?

Human: go

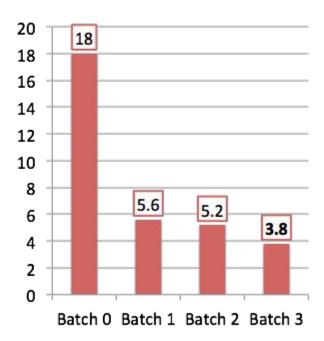
. . .

Human: go to dave daniel's office



#### **Delivery Dialog Turns**

#### Delivery task average Turker turns for success



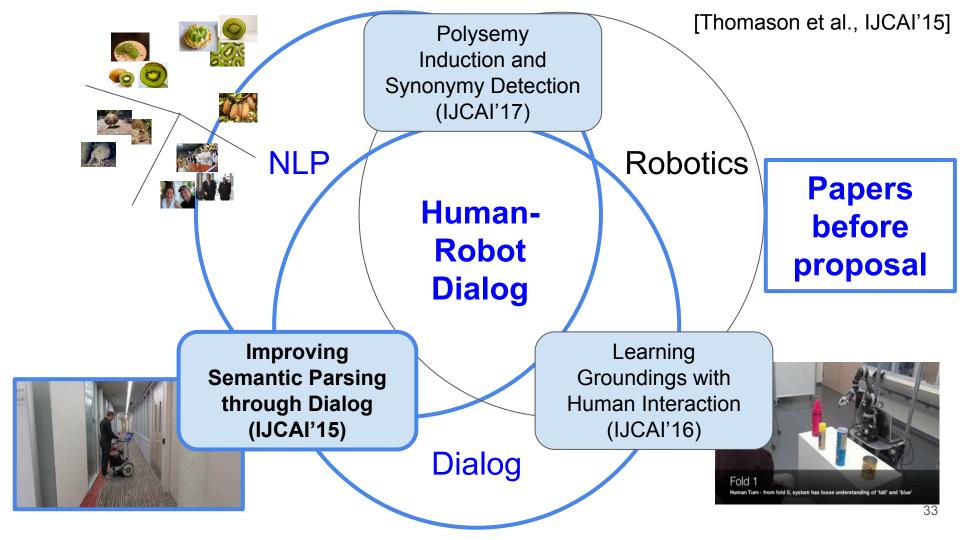
- Statistically significant decrease.
- More arguments:
   harder to understand, so more to gain from parser training.

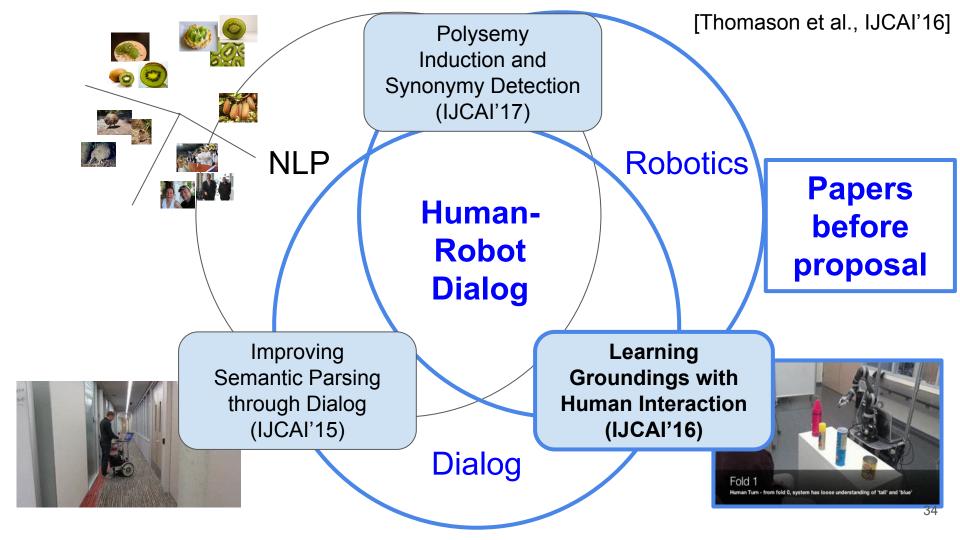
**Qualitative**: One user wrote "the robot even fixed my typo when I mispelled calendar!"

## Other Findings

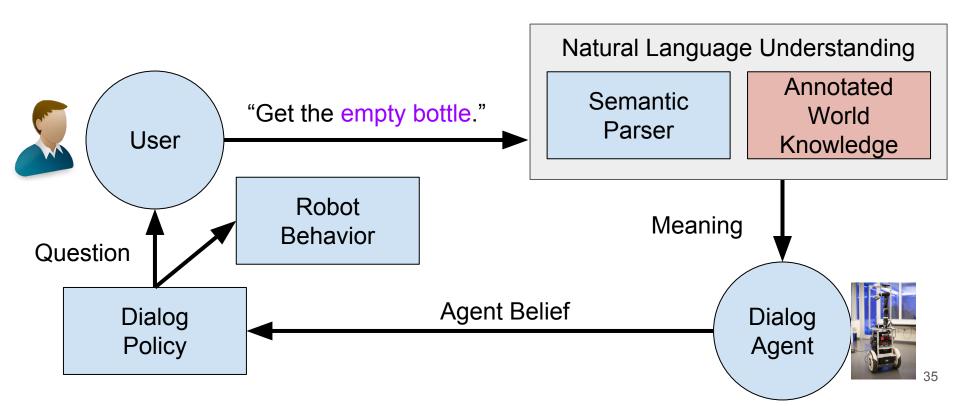


- Users rate system more understanding and less frustrating.
- Results replicable on physical platform.

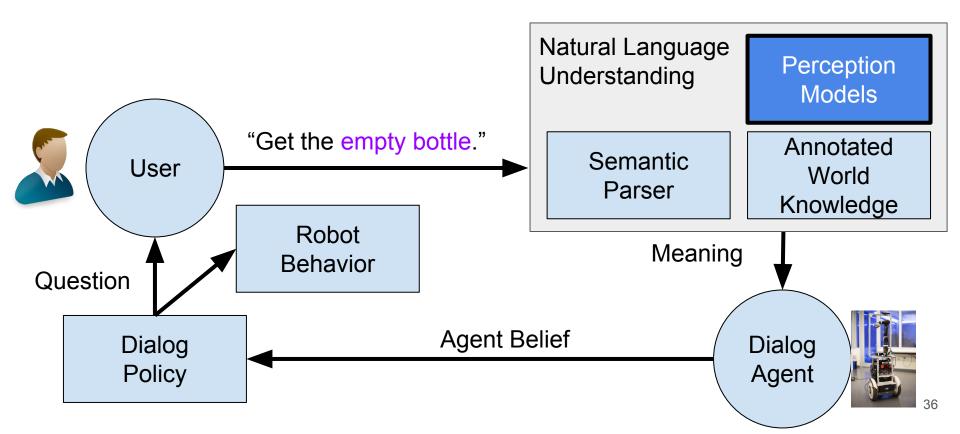




#### We do not yet handle perception information

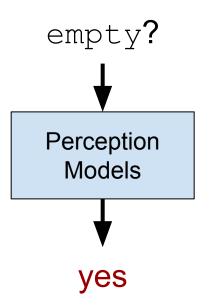


#### We need to perform language grounding



# Language Grounding





# Language Grounding



- Symbol grounding problem.
- Historically use visual space.
- We use more than vision.

# Language Grounding



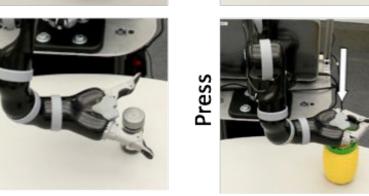
*Haptic* sensors from arm give force information.

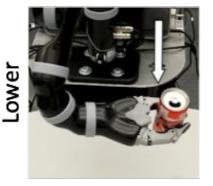
**Audio** signals from mic give sound information.

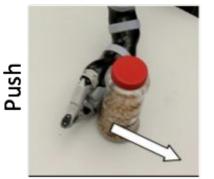
# Perceptual Grounding











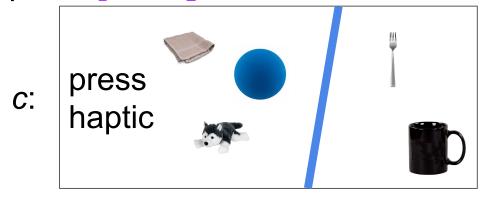


color, shape,and deepVGG features.

 $G_{p,c}(o)$ 

SVM trained for predicate *p* and sensorimotor context *c* result on object *o* 

p: squishy



Few labeled examples, but SVMs can operate on this sparse data.

 $G_{p,c}(o)$  SVM trained for predicate p and sensorimotor context c result on object o

$$d(p, o) = sgn\left(\sum_{c \in C} w_{p,c} G_{p,c}(o)\right)$$

Decision

 $G_{p,c}(o)$  SVM trained for predicate p and sensorimotor context c result on object o

$$d(p,o) = sgn\left(\sum_{c \in C} w_{p,c} G_{p,c}(o)\right)$$

**Decision** Sensorimotor Contexts

 $\mathrm{G}_{p,c}(o)$  | SVM trained for predicate p and sensorimotor context c result on object o

$$d(p,o) = sgn\left(\sum_{c \in C} w_{p,c} \mathbf{G}_{p,c}(o)\right)$$

Decision

Sensorimotor Contexts

Context SVM result

 $\mathbf{G}_{p,c}(o)$  | SVM trained for predicate p and sensorimotor context c result on object o

$$d(p,o) = sgn\left(\sum_{c \in C} w_{p,c} G_{p,c}(o)\right)$$

Decision

Sensorimotor Reliability Context Contexts Weight SVM result

$$G_{p,c}(o)$$

 $G_{p,c}(o)$  SVM trained for predicate p and sensorimotor context c result on object o

$$d(p, o) = sgn\left(\sum_{c \in C} w_{p, c} G_{p, c}(o)\right)$$

Reliability weights estimated from xval

squishy		
sensorimotor context	$w_{p,c}$	
press-haptics	0.5	
grasp-haptics	0.3	
look-VGG	0.01	

 $G_{p,c}(o)$ 

SVM trained for predicate *p* and sensorimotor context *c* result on object *o* 



Reliability weights estimated from xval

squishy		
sensorimotor context	$w_{p,c}$	
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 $G_{p,c}(o)$ 

SVM trained for predicate *p* and sensorimotor context *c* result on object *o* 

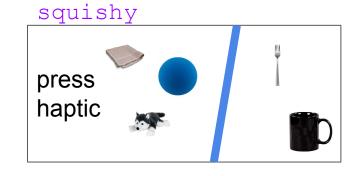


Reliability weights estimated from xval

squishy		
sensorimotor context	$w_{p,c}$	
press-haptics	0.5	
grasp-haptics	0.3	
look-VGG	0.01	

#### **Technical Contributions**

 Ensemble SVMs over multi-modal object features to perform language grounding.



Get language labels from natural
 language game with human users



[Thomason et al., IJCAI'16]



# Experiments Playing I Spy





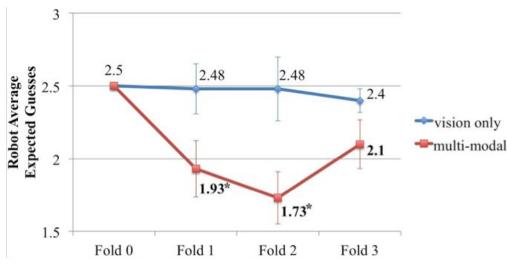


multi-modal vision only

### Experiments Playing I Spy

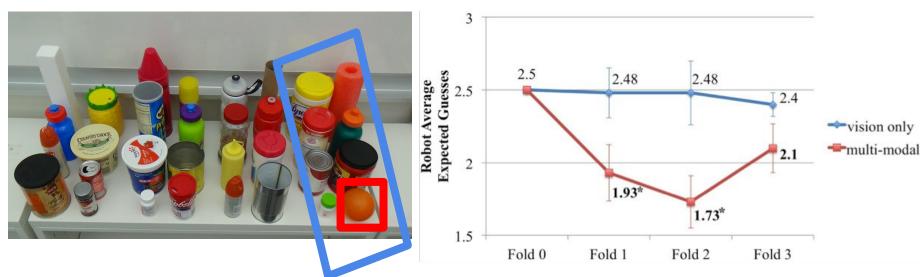


Four folds of objects for four rounds of training.



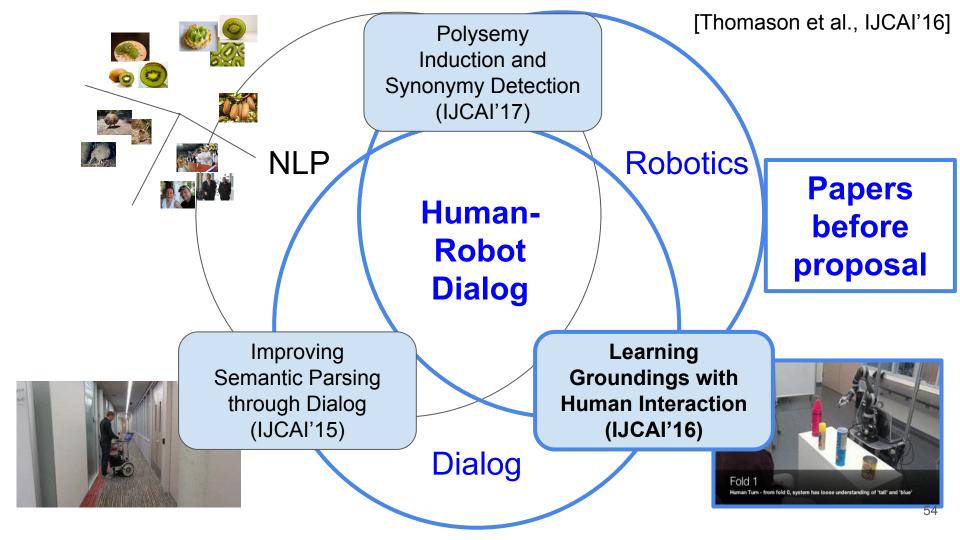
Bold: Lower than fold 0 average. \*: Lower than vision only baseline

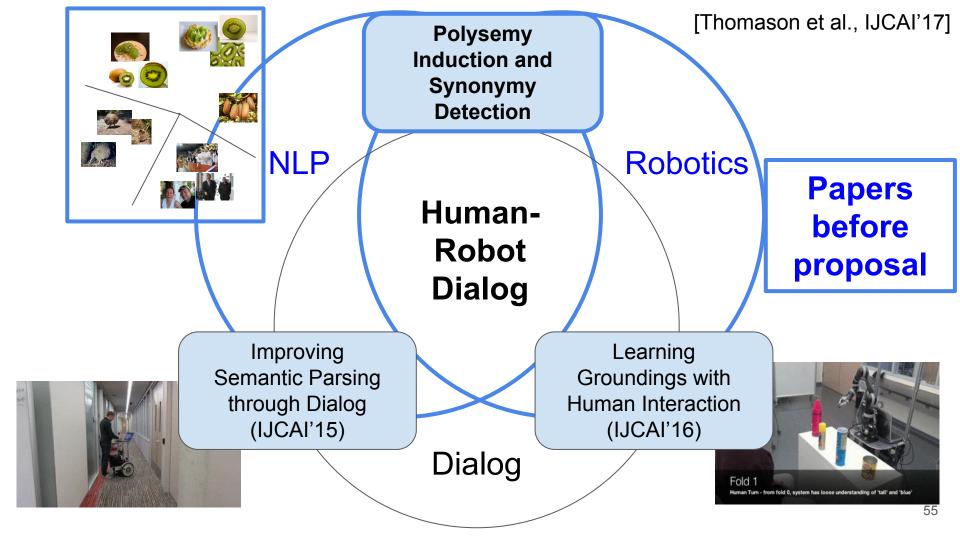
### Problematic *I Spy* Object



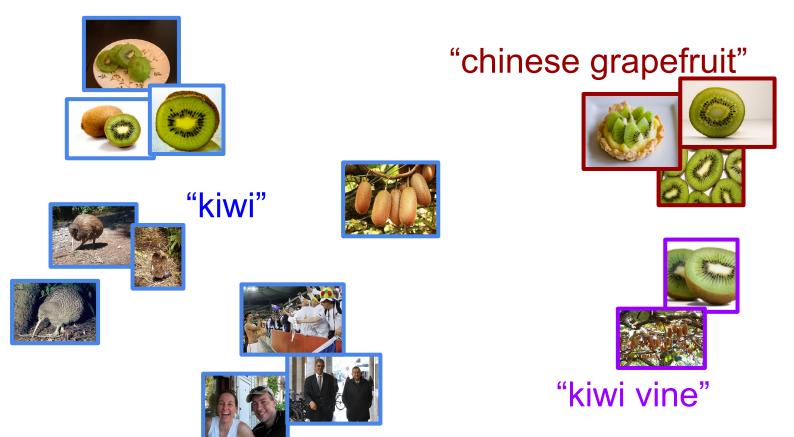
**Bold**: Lower than fold 0 average. \*: Lower than vision only baseline

**Future**: Be mindful of object *novelty* both for the learning algorithm and for human users.

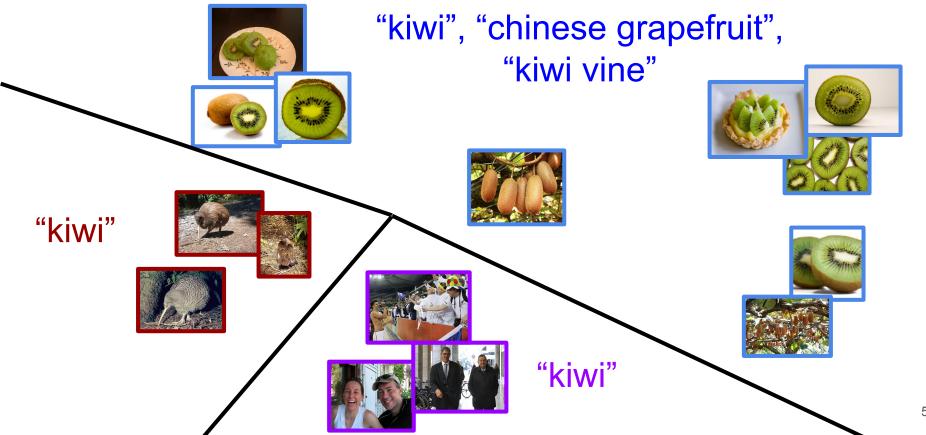


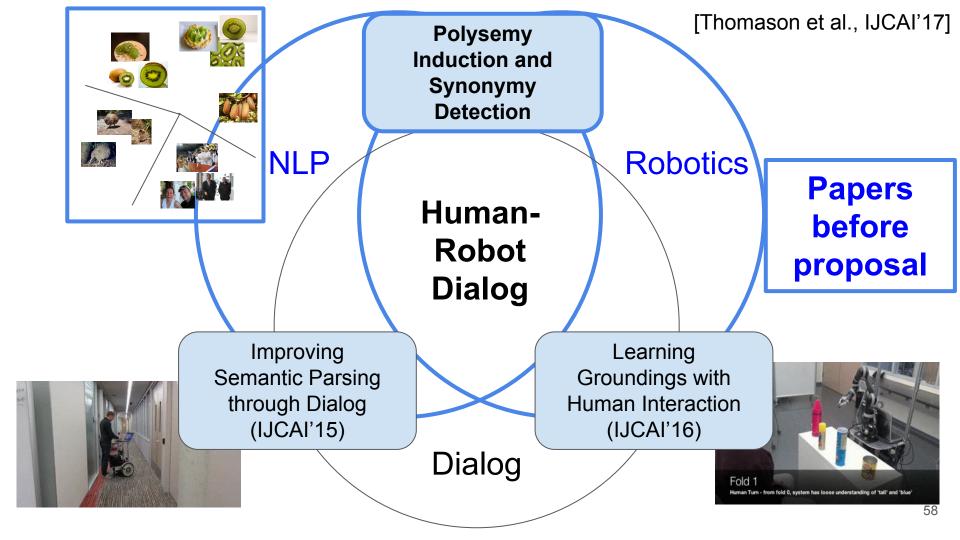


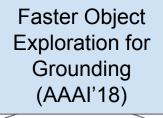
# Unsupervised Word Synset Induction



### Unsupervised Word Synset Induction









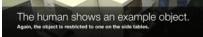
NLP Robotics

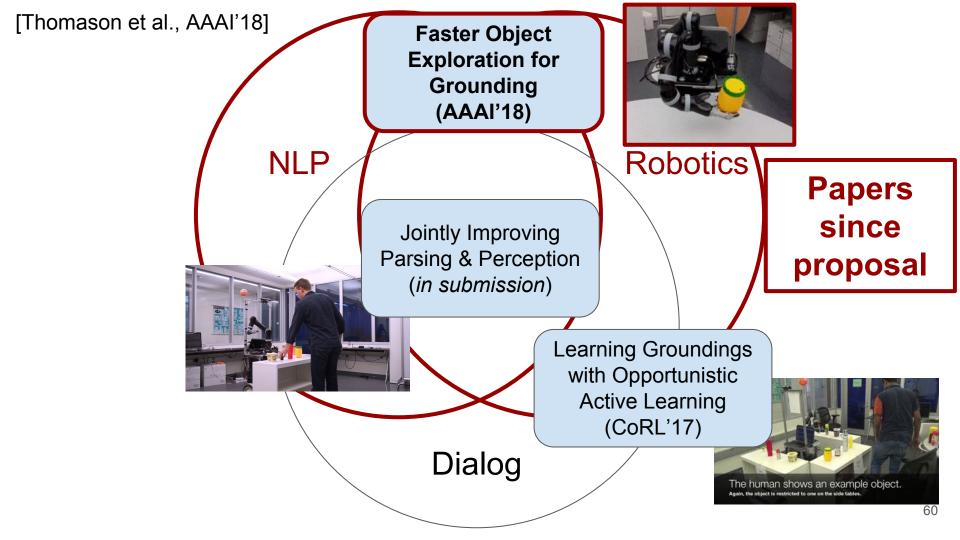
Jointly Improving
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Papers since proposal

Learning Groundings with Opportunistic Active Learning (CoRL'17)

Dialog





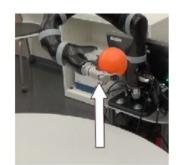
# **Exploratory Behaviors**



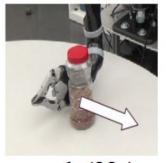
grasp (22s)



drop (9.8s)



lift (11.1s)



push (22s)



+hold

+look

(0.8s)

(5.7s)

lower (10.6s)



press (22s)

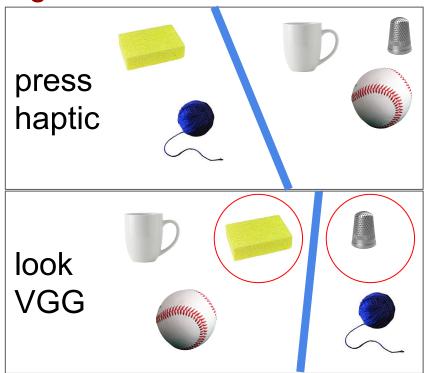
104s to explore an object once.

520s to explore an object five times.

4.5 **hours** to fully explore 32 objects.

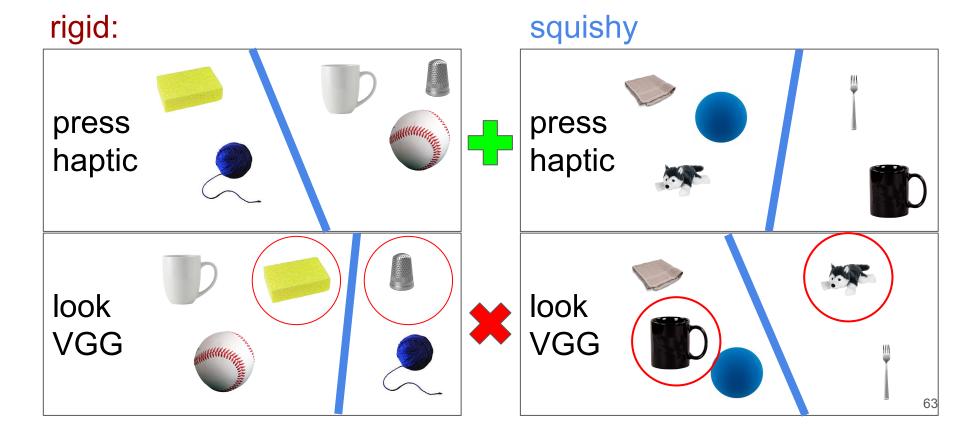
# **Guiding Exploratory Behaviors**

#### rigid:

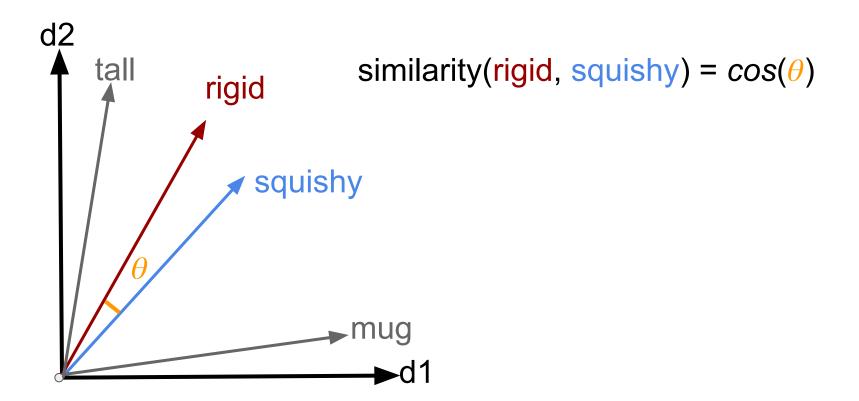




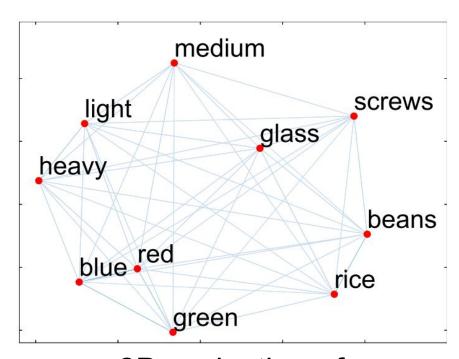
## **Guiding Exploratory Behaviors**



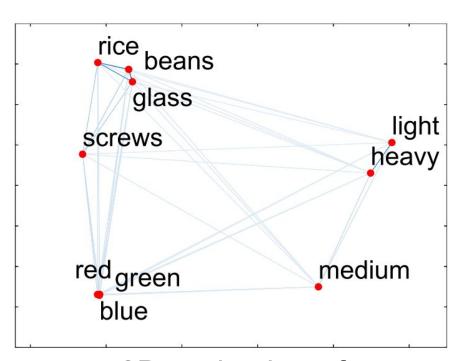
# **Guiding Exploratory Behaviors**



## Shared Structure: Embeddings and Features



2D-projection of word embeddings



2D-projection of behavior context features

# Guiding Exploratory Behaviors using Embeddings

$$d(p, o) = sgn\left(\sum_{c \in C} w_{p, c} G_{p, c}(o)\right)$$

$$w_{q,c} \approx \frac{1}{|P_q|} \sum_{p \in P_q} poscos(p,q) w_{p,c}$$

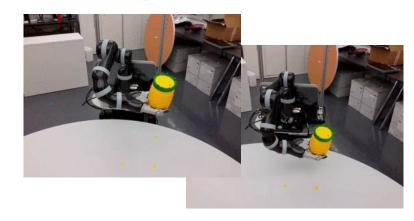
Surrogate reliability weights for new classifiers for q

Nearest word-embedding predicates to q

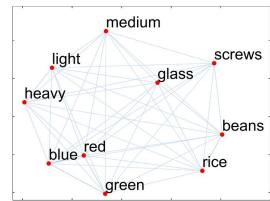
Reliability weights for trained neighbor classifiers p

#### **Technical Contributions**

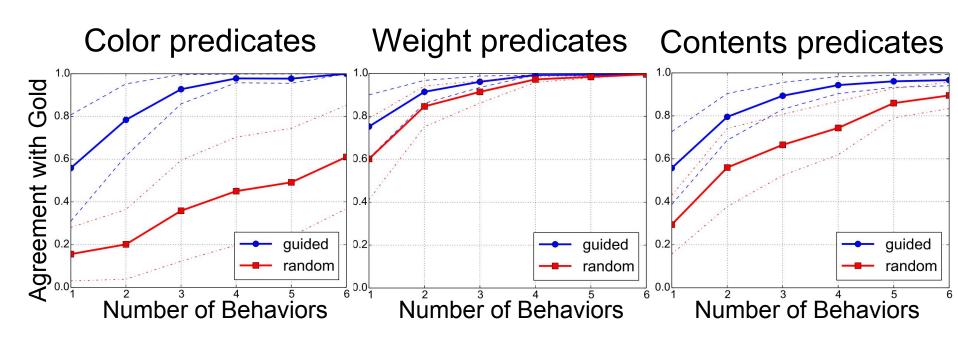
 Reduce exploration time when learning a target new word.



 Use word embeddings and human annotations to guide behaviors.

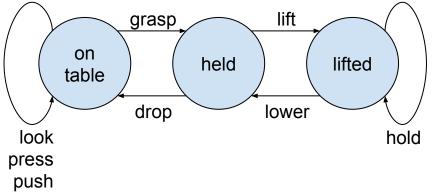


#### Results



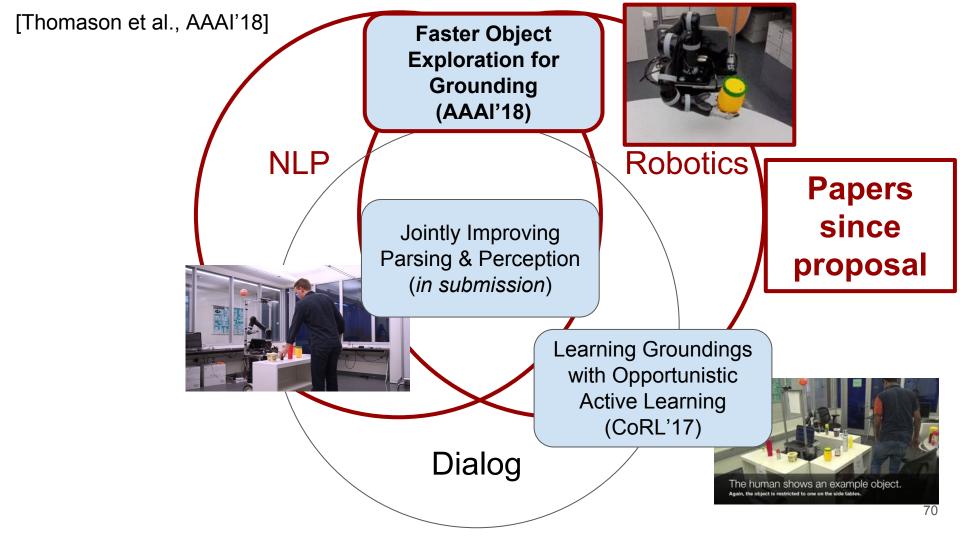
(dotted lines show standard error)

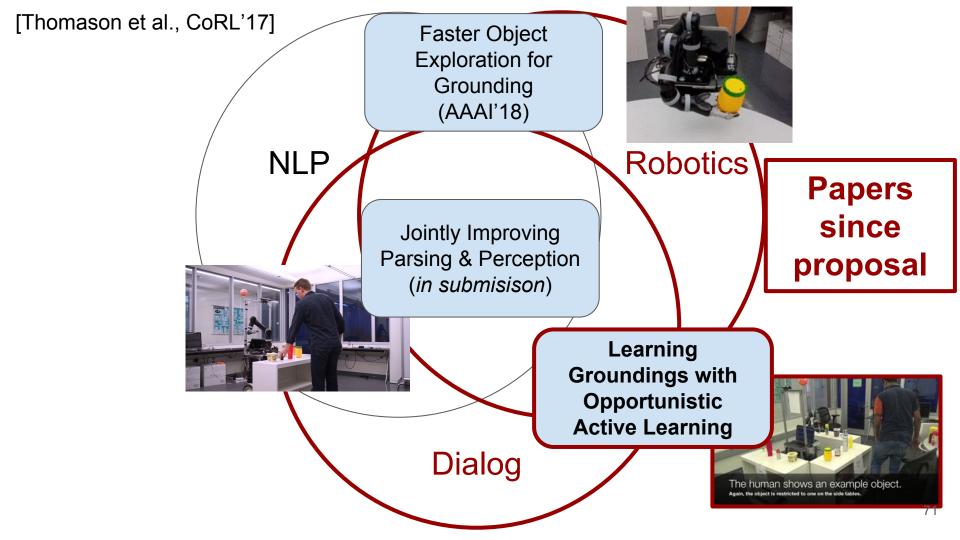
# Other Findings





- Human annotations help;
   "how would you tell if an object is tall?"
- Human annotations + word embeddings work better than either alone.





# Active Learning for Perceptual Questions

$$o_{\min}(p) = \operatorname{argmin}_{o \in O_{tr}}(\kappa(p, o))$$

The object for which the predicate classifier is least sure of the predicted label.



$$8.0 =$$





$$) = 0.4$$

d(bottle,



$$= -0.2$$

# Active Learning for Perceptual Questions

empty	
sensorimotor context	W <sub>p,c</sub>
lift-haptics	?
lift-audio	?
look-vgg	?

bottle	
sensorimotor context	W <sub>p,c</sub>
look-shape	0.6
look-vgg	0.5
•••	
lower-haptics	0.02

### Active Learning for Perceptual Questions

$$prob(p) = \frac{1 - \kappa(p, o_{\min}(p))}{\sum_{q \in P \setminus \{p\}} 1 - \kappa(q, o_{\min}(q))}$$
 probability proportional unconfidence in least

Ask for a label with probability proportional to *un*confidence in least confident training object.

$$p \in \{q : q \in P \land \kappa(q, o_{\min}(q)) = 0\}$$

Ask for a positive label for any predicate we have insufficient data for.

### Active Learning for Perceptual Questions

"Could you use the word bottle when describing this object?"



Ask for a label with probability proportional to *un*confidence in least confident training object.

"Can you show me something empty?"

Ask for a positive label for any predicate we have insufficient data for.

[Thomason et al., CoRL'17]



### **Technical Contributions**

 Introduce an opportunistic active learning strategy for getting high-value labels.

Show that off-topic questions improve performance.



"A full, yellow bottle."

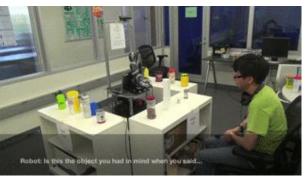


"Would you describe this object as full?"

"Show me something red."

### **Experiments with Object Identification**







"Would you describe this object as full?"

Baseline Agent

"Show me something red."

*Inquisitive* Agent

### Results



"Would you describe this object as full?"

### **Baseline Agent**

Rated less annoying.

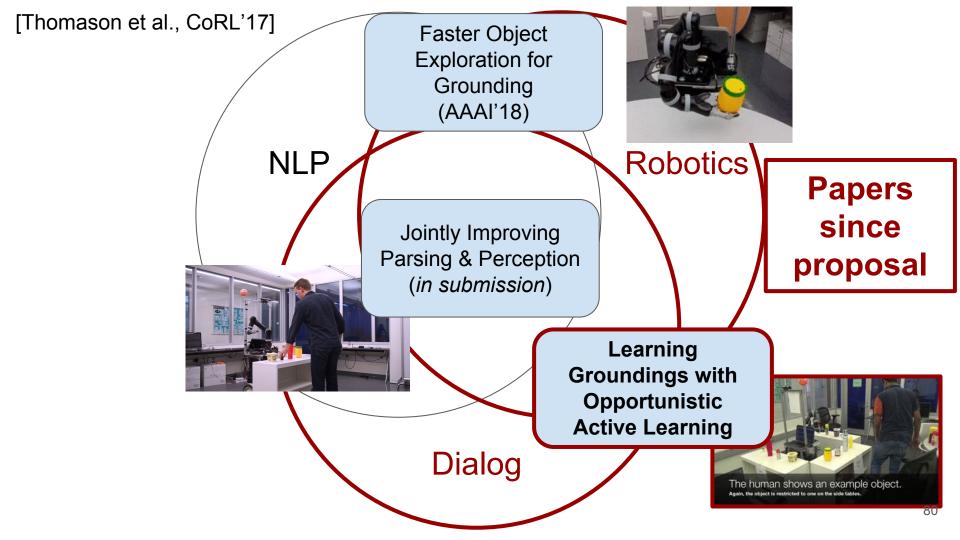


"Show me something red."

### Inquisitive Agent

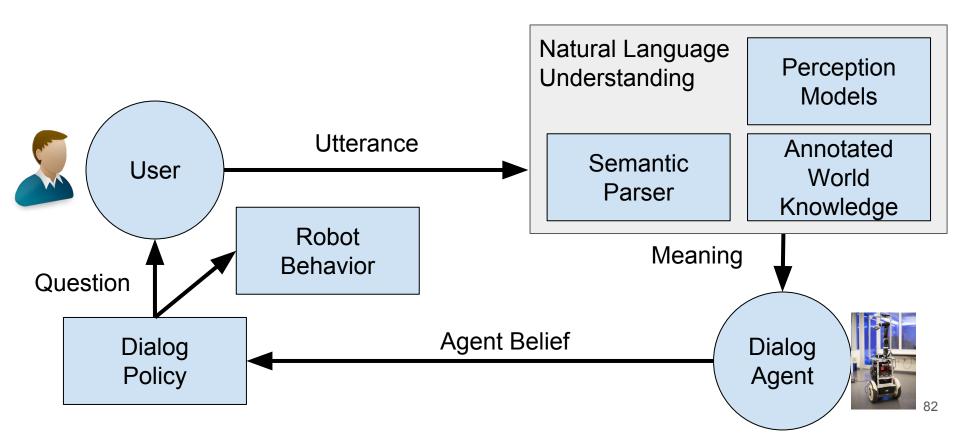
Correct object more often.

Rated better for real-world use.



[in submission] Faster Object **Exploration for** Grounding (AAAI'18) Robotics **NLP Papers Jointly Improving** since Parsing & proposal **Perception** (in submission) **Learning Groundings** with Opportunistic **Active Learning** (CoRL'17) Dialog

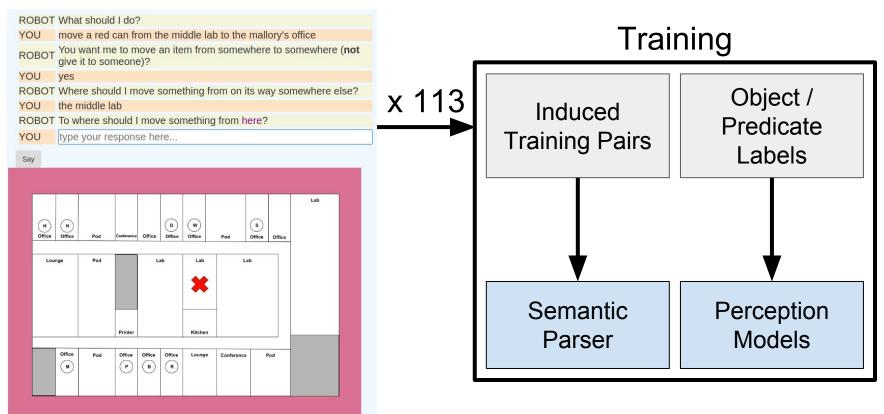
# **Human-Robot Dialog**

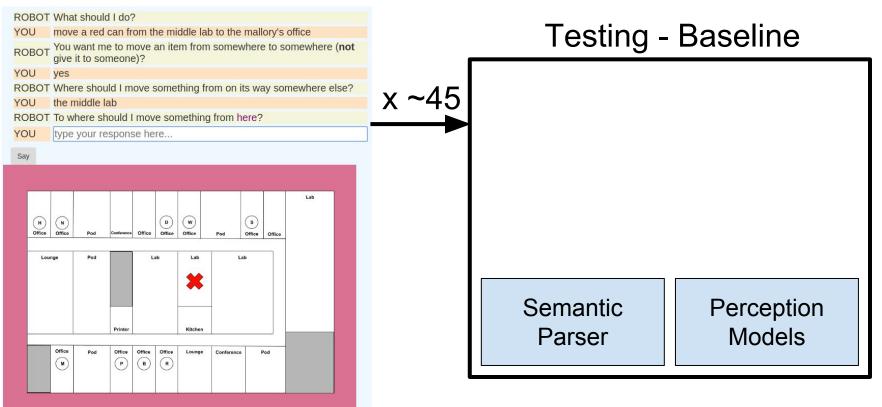


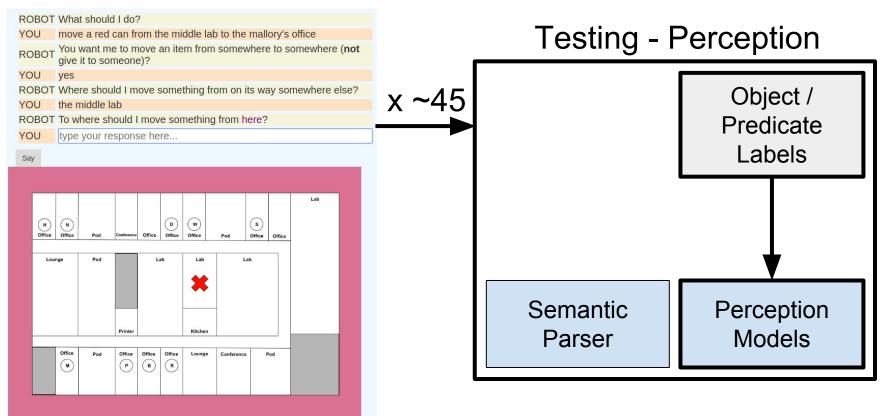
### Jointly Improving Parsing and Perception



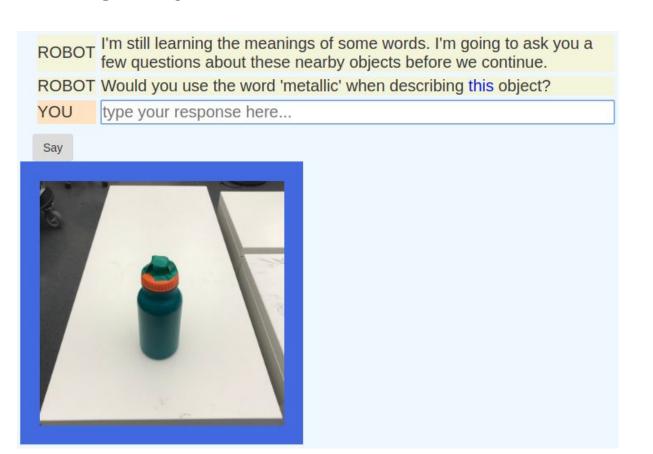
"Move a rattling container from lounge by the conference room to Bob's office."

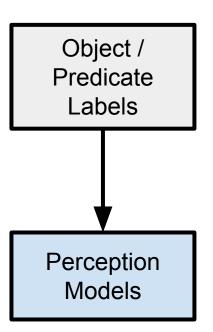






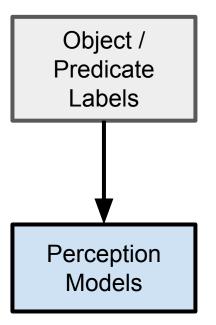
# Getting Object/Predicate Labels in Dialog

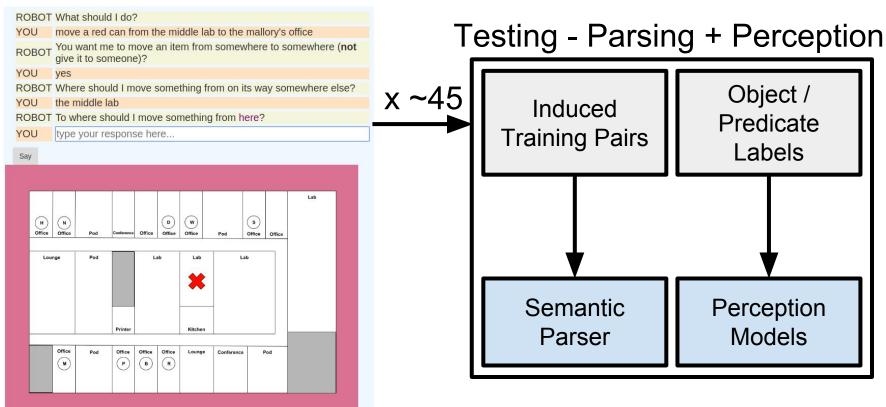


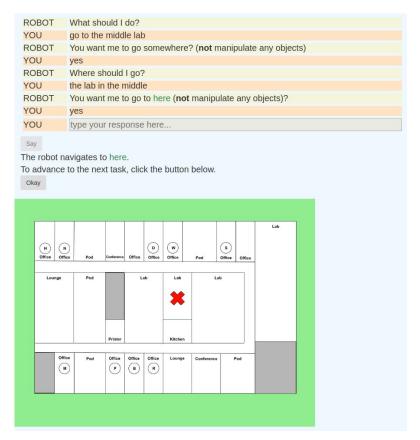


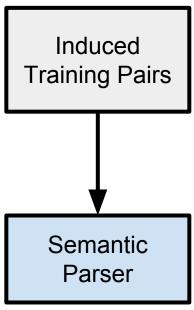
### Getting Object/Predicate Labels in Dialog

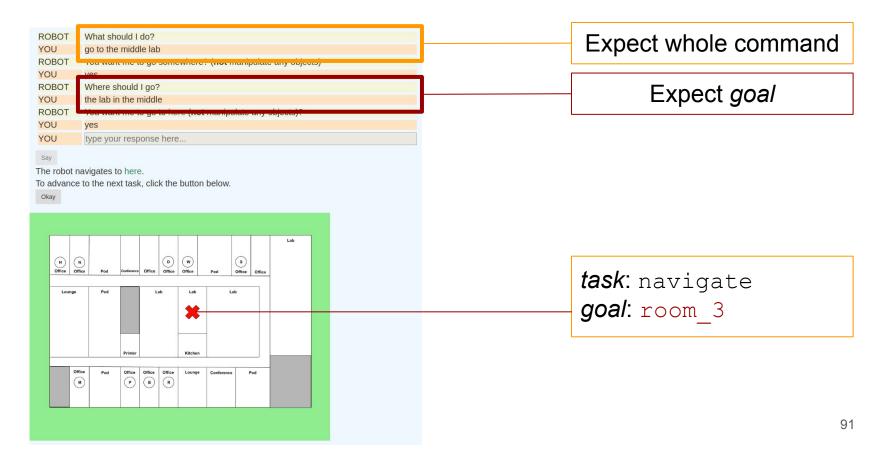












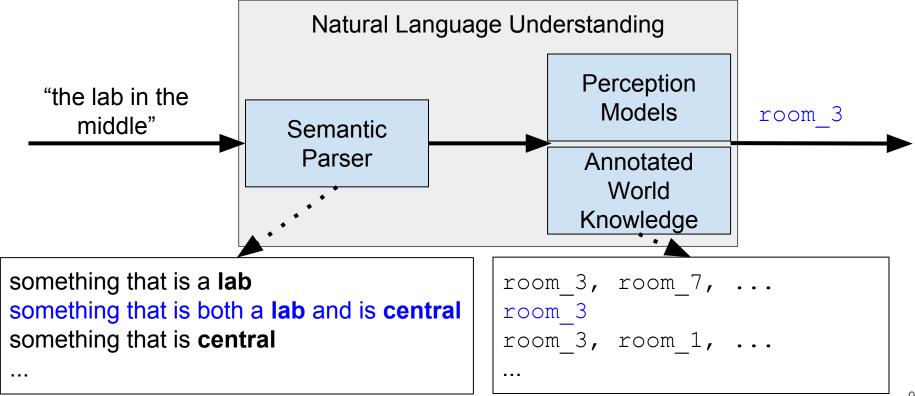
# Induced Utterance/Denotation Pairs

"go to the middle lab"
navigate(room 3)

"the lab in the middle"

room 3

### Natural Language Understanding



# Induced Utterance/Denotation Pairs

"go to the middle lab"
navigate(room 3)

"the lab in the middle" room 3

Semantic Parser

Perception Models

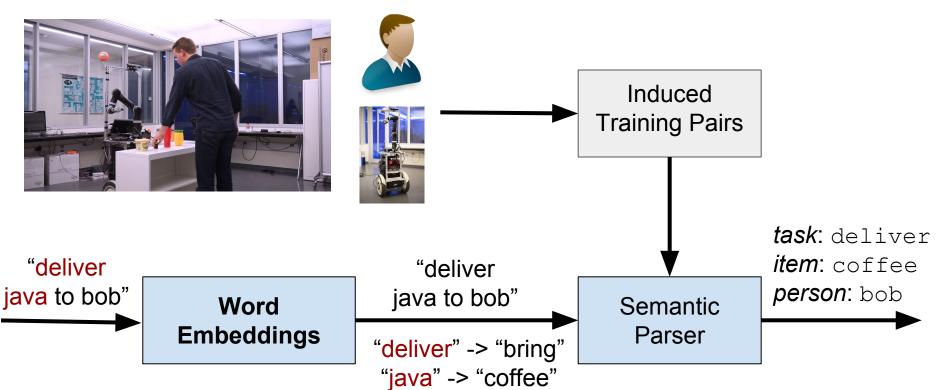
Annotated World Knowledge

# Induced Parser Training Data

"go to the middle lab"
navigate (lab+central)

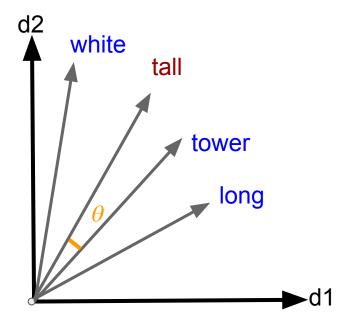
"the lab in the middle" lab+central

# Using Embeddings for Out-of-Vocabulary Words



### Using Embeddings to Find Perception Words

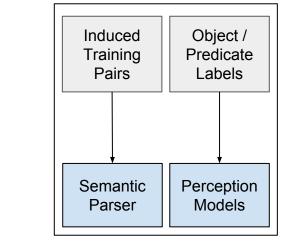
ROBOT	What should I deliver to this person?
YOU	a tall metal can
ROBOT	I haven't heard the word 'tall' before. Does it refer to properties of things, like a color, shape, or weight?
YOU	yes
ROBOT	Does 'tall' mean the same thing as 'tower'?
YOU	no
ROBOT	Does 'tall' mean the same thing as 'white'?
YOU	no
ROBOT	Does 'tall' mean the same thing as 'long'?
YOU	yes

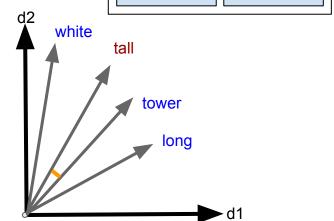


#### **Technical Contributions**

Improve both parsing and perception from conversations.

 Use word embeddings to guide search for synonyms and novel perceptual predicates.





Parsing + **Untrained Baseline Perception Training Perception Training** Object / Object / Induced Predicate **Predicate** Training Labels **Pairs** Labels Semantic Perception Semantic Perception Semantic Perception Models Models Models Parser Parser Parser

### Metric - Semantic F1

$$T_U = \{(\text{action}, \text{deliver}), (\text{patient}, o_2), (\text{recipient}, p_1)\},$$

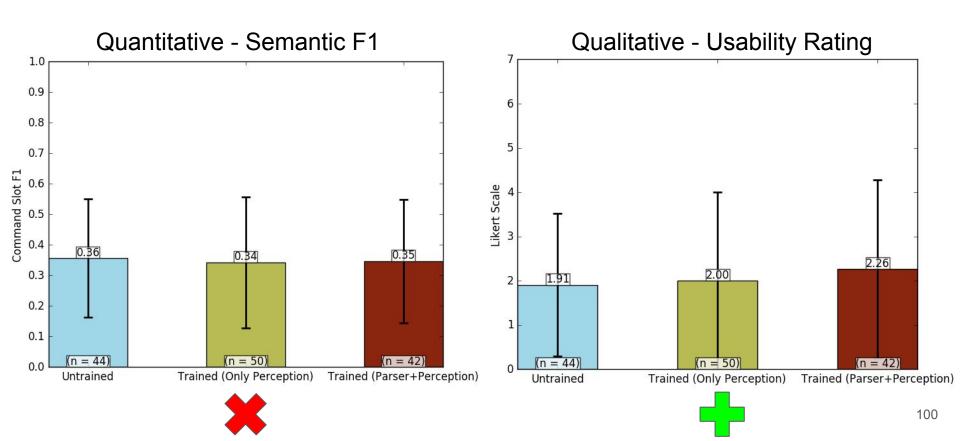
$$T_G = \{(\text{action}, \text{relocate}), (\text{patient}, o_2), (\text{source}, r_1), (\text{goal}, r_3)\};$$

$$\text{precision}(T_U, T_G) = \frac{|T_U \cap T_G|}{|T_U|} = \frac{1}{3},$$

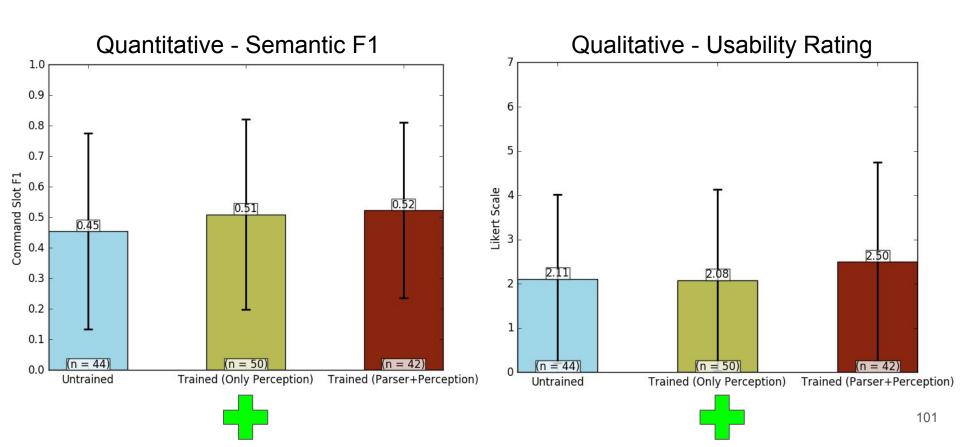
$$\text{recall}(T_U, T_G) = \frac{|T_U \cap T_G|}{|T_G|} = \frac{1}{4},$$

$$f(T_U, T_G) = 2 \cdot \frac{\text{precision}(T_U, T_G) \cdot \text{recall}(T_U, T_G)}{\text{precision}(T_U, T_G) + \text{recall}(T_U, T_G)} = 0.286.$$

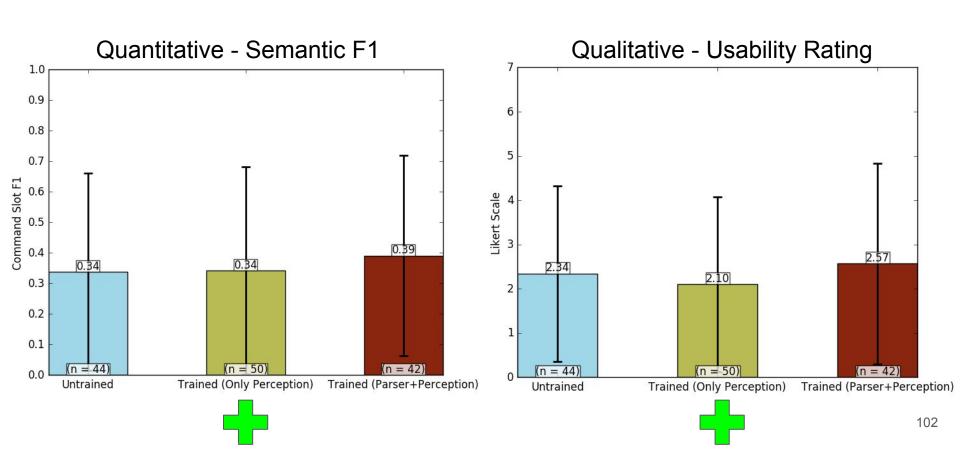
### Results - Navigation Task



# Results - Delivery Task

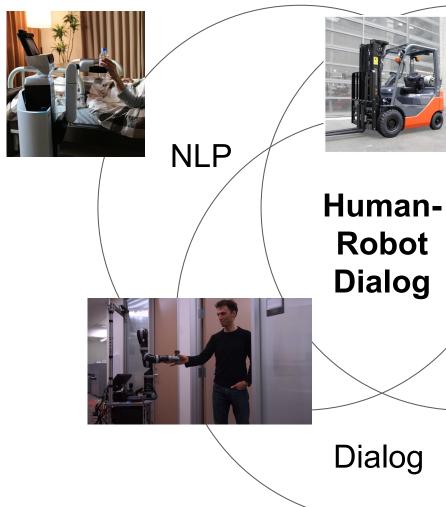


### Results - Relocation Task



[in submission]

[in submission] [in submission] Faster Object **Exploration for** Grounding (AAAI'18) Robotics' **NLP Papers Jointly Improving** since Parsing & proposal **Perception** (in submission) **Learning Groundings** with Opportunistic **Active Learning** (CoRL'17) Dialog 104







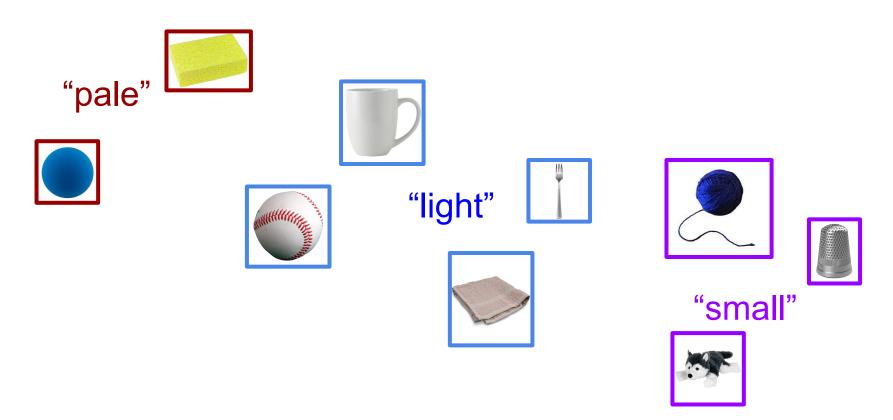
Robotics

**Next Directions** 

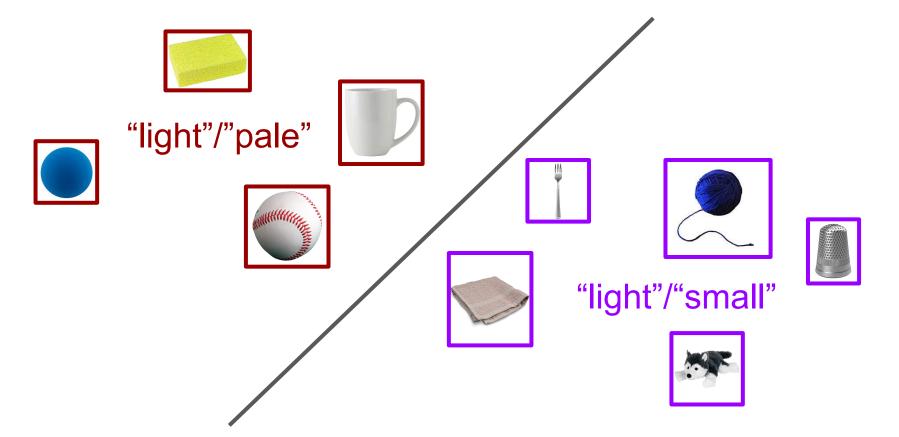


Dialog

# **Grounded Predicate Synset Induction**



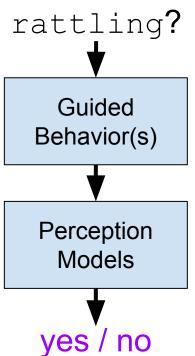
# **Grounded Predicate Synset Induction**



### Guided Exploration of New Objects



"Move a rattling container from the kitchen to bob's office."

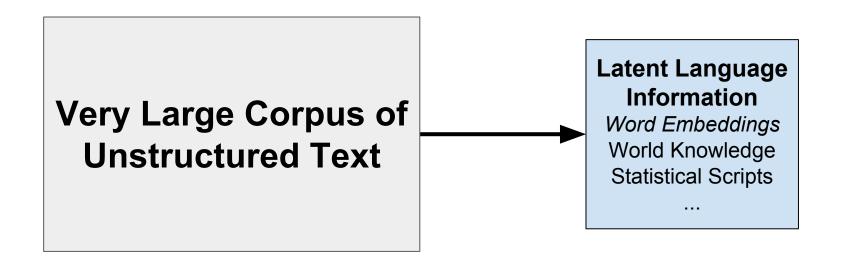




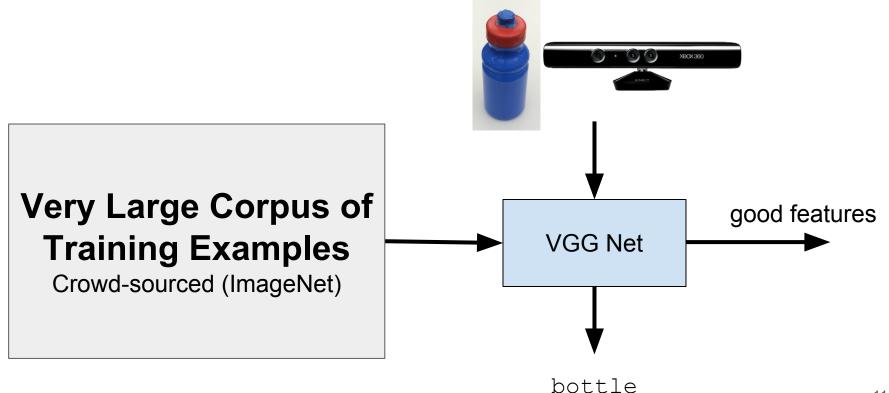
### Moving Forward

- The intersection of problems in human-robot dialog is inherently low-resource.
- Other parts of NLP, Robotics, and Dialog are not.
- We can use big data and techniques from these fields when solving problems in human-robot dialog.

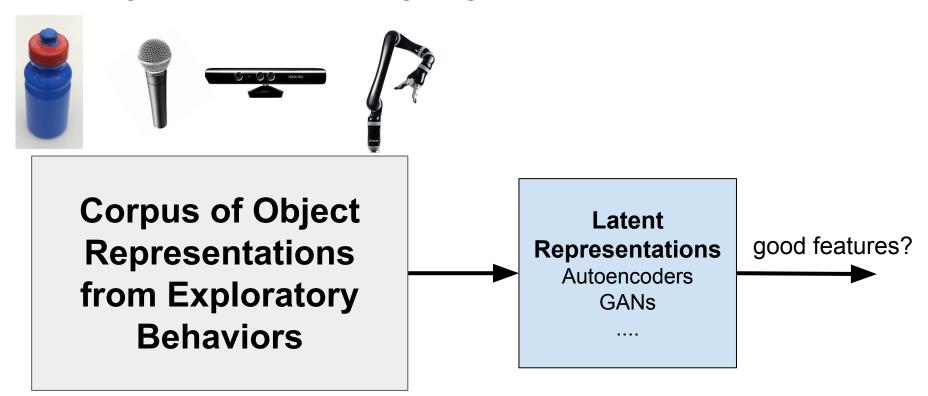
### Moving Forward - Using Big Data Where We Can



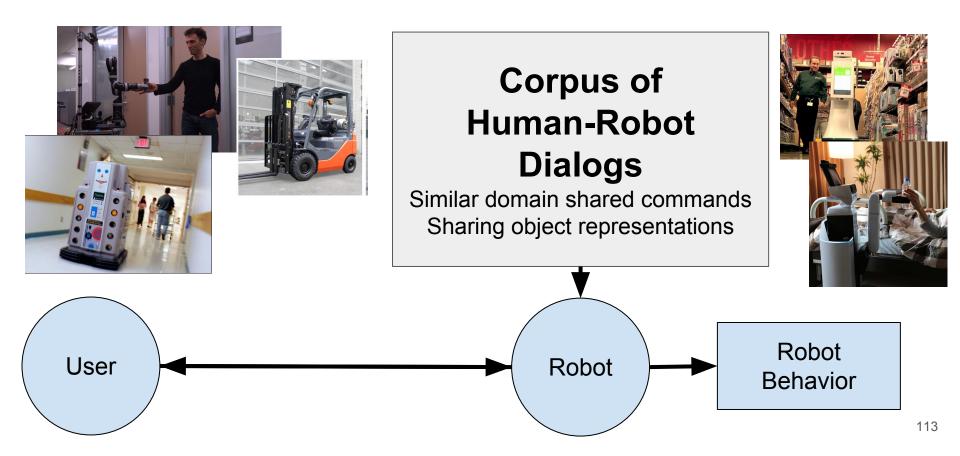
### Moving Forward - Using Big Data Where We Can

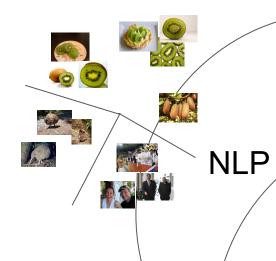


### Moving Forward - Using Big Data Where We Can



### Moving Forward - Transfer Learning





Polysemy
Induction and
Synonymy Detection
(IJCAl'17)

Robotics \

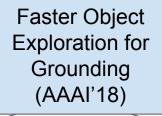
Human-Robot Dialog Papers before proposal

Improving
Semantic Parsing
through Dialog
(IJCAI'15)

Learning
Groundings with
Human Interaction
(IJCAI'16)

Dialog







Robotics

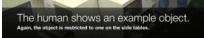
Papers since proposal

**NLP** 

Jointly Improving
Parsing & Perception
(in submission)

Learning Groundings with Opportunistic Active Learning (CoRL'17)

Dialog



## Acknowledgments



Ray Mooney



Peter Stone



Scott Niekum



Stefanie Tellex

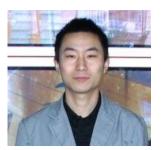
### Acknowledgments



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Aishwarya Padmakumar



Subhashini Venugopalan



Piyush Khandelwal



Yuqian Jiang



Rodolfo Corona



Nick Walker

- Jointly Improving Parsing and Perception for Natural Language Commands through Human-Robot Dialog.
   Jesse Thomason, Aishwarya Padmakumar, Jivko Sinapov, Nick Walker, Harel Yedidsion, Justin Hart,
   Peter Stone, Raymond J. Mooney. (in submission)
- Guiding Exploratory Behaviors for Multi-Modal Grounding of Linguistic Descriptions.
   Jesse Thomason, Jivko Sinapov, Raymond J. Mooney, and Peter Stone. AAAI'18.
- Improving Black-box Speech Recognition using Semantic Parsing.
   Rodolfo Corona, Jesse Thomason, and Raymond J. Mooney. IJCNLP'17.
- Opportunistic Active Learning for Grounding Natural Language Descriptions.
   Jesse Thomason, Aishwarya Padmakumar, Jivko Sinapov, Justin Hart, Peter Stone, and Raymond J. Mooney. CoRL'17.
- Multi-Modal Word Synset Induction.
   Jesse Thomason and Raymond J. Mooney. IJCAI'17.
- Integrated Learning of Dialog Strategies and Semantic Parsing.
  Aishwarya Padmakumar, **Jesse Thomason**, Raymond J. Mooney. EACL'17.
- BWIBots: A platform for bridging the gap between AI and human--robot interaction research.
   Piyush Khandelwal, Shiqi Zhang, Jivko Sinapov, Matteo Leonetti, Jesse Thomason, Fangkai Yang, Ilaria Gori, Maxwell Svetlik, Priyanka Khante, Vladimir Lifschitz, J. K. Aggarwal, Raymond Mooney, and Peter Stone. IJRR'17.
- Learning Multi-Modal Grounded Linguistic Semantics by Playing "I Spy".
   Jesse Thomason, Jivko Sinapov, Maxwell Svetlik, Peter Stone, and Raymond J. Mooney. IJCAI'16.
- Learning to Interpret Natural Language Commands through Human-Robot Dialog. **Jesse Thomason**, Shiqi Zhang, Raymond J. Mooney, and Peter Stone. IJCAI'15.

### **Graded Adjectives**

- Think of gradation as a form of polysemy
- Semantic parser can use surrounding context
- Re-ranking of parses, as discussed, can help disambiguate

### words

# "plate" plate0 heavy0|heavy1 "heavy" 0gnw "mug"

### words

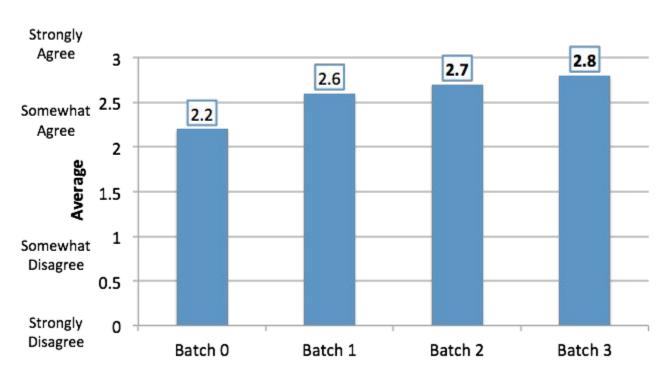
### predicates

### Comparative Adjectives

- E.g. "taller", "heavier"; take two arguments: obj1, obj2
- Train classifier on the feature differences between obj1,
   obj2
- Can otherwise be handled with existing architecture
- Superlatives: majority winner object in pairwise comparative

### Mechanical Turk Qualitative Results

#### The robot understood me



### Mechanical Turk Qualitative Results

#### The robot frustrated me



### Multi-modal Representation

[Thomason et al., IJCAI'17; Deerwester et al., 1990; Simonyan and Zisserman, CoRR'14]

LSA embedding text features; VGG image features

#### **Bat**

"... most of the oldest known, definitely identified bat fossils were already very similar to modern microbats ... "



#### **Bat**

"... a baseball bat is divided into several regions ..."



### **Bat**

"... about 70% of bat species are insectivores ... "



### **Bat**

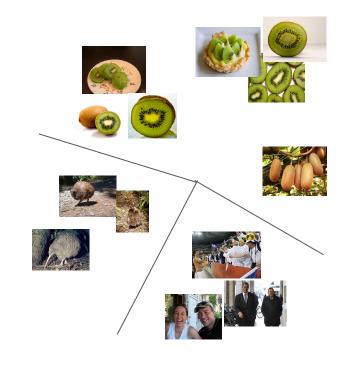
"... hickory has fallen into disfavor over its greater weight, which slows down bat speed ... "



### **Technical Contributions**

Perform unsupervised,
 multi-modal sense induction
 and synonymy detection

 Create an ImageNet-like resource without manual annotation.



### Results





**ImageNet** 

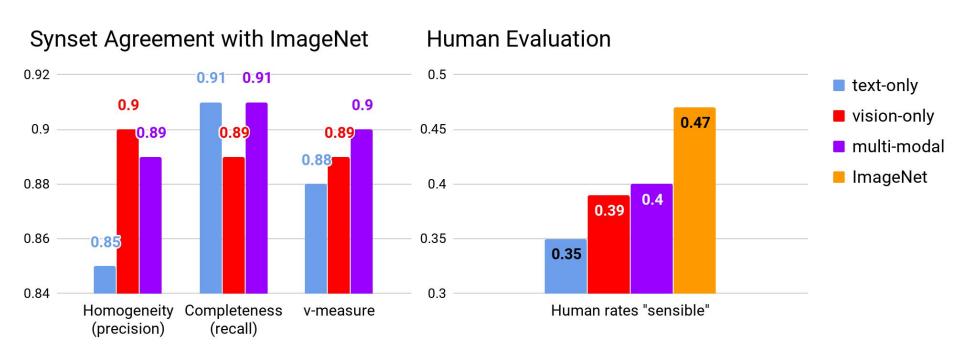




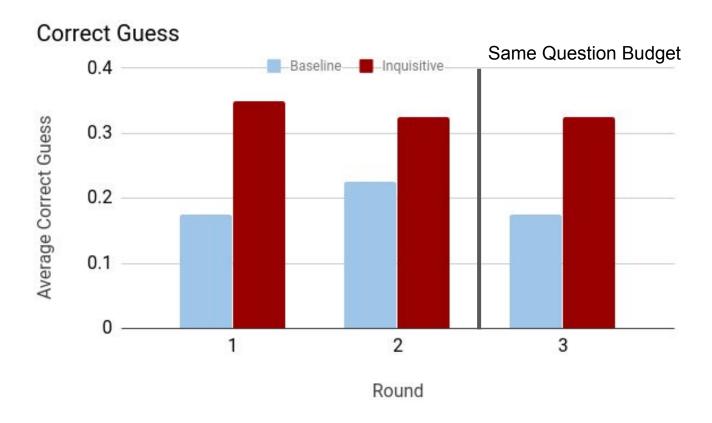


**Multi-modal** 

### Results

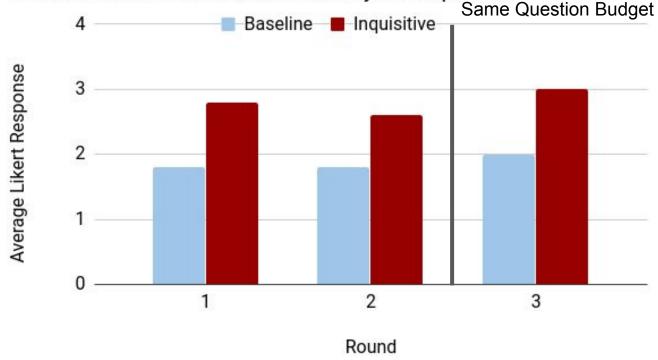


### Results - Correct Object Selected



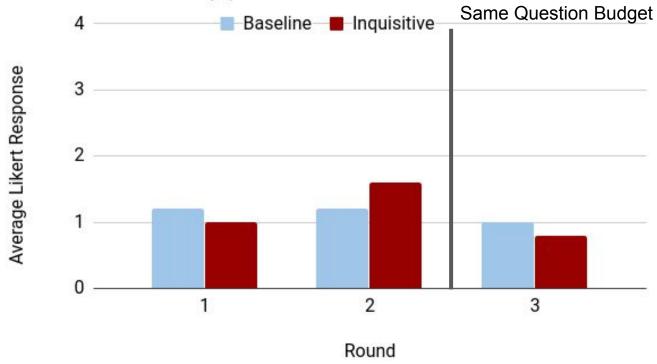
### Results - Users Feeling Understood

The robot seemed to understand my descriptions.



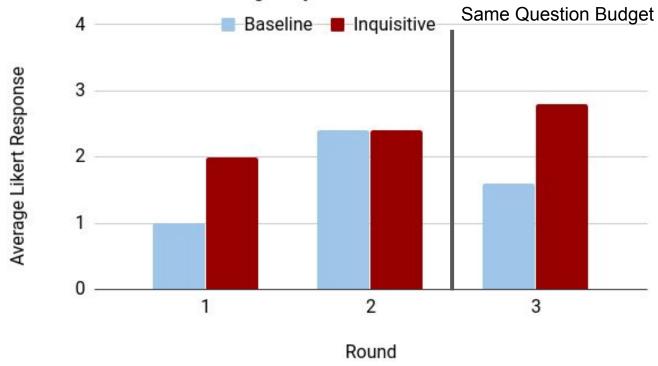
### Results - Users Annoyed

The robot asked too many questions.



### Results - Viable for Deployment

I would use a robot like this to get objects for me in another room.



 Given utterance-denotation pair, find a semantic form that is plausible for both

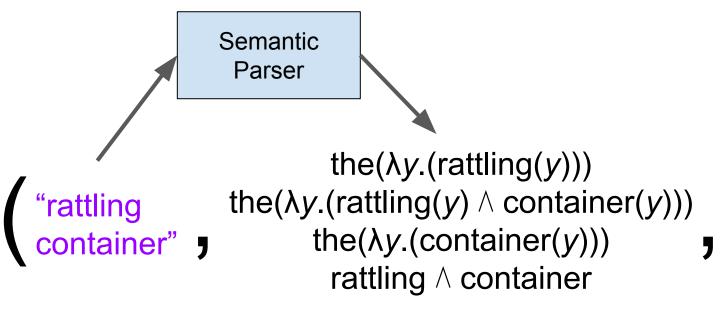
"rattling container"



- Use the parser to produce a beam of parses
- Use the grounder to find the denotations of those parses

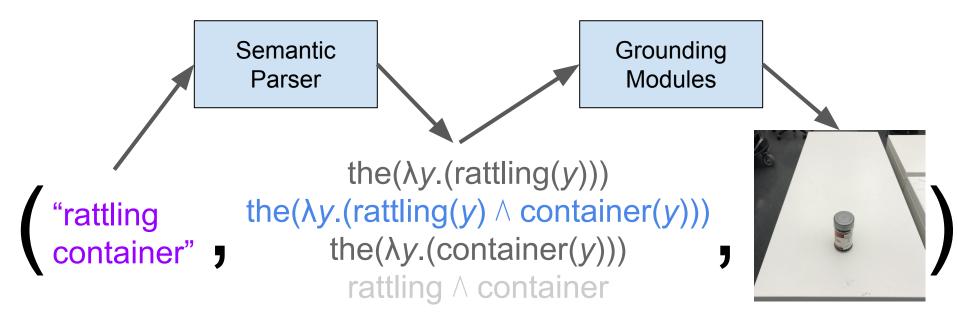
"rattling container"







. . .



. . .

"rattling container"  $\mathbf{f}$  the( $\lambda y.(rattling(y) \land container(y))) <math>\mathbf{f}$ 



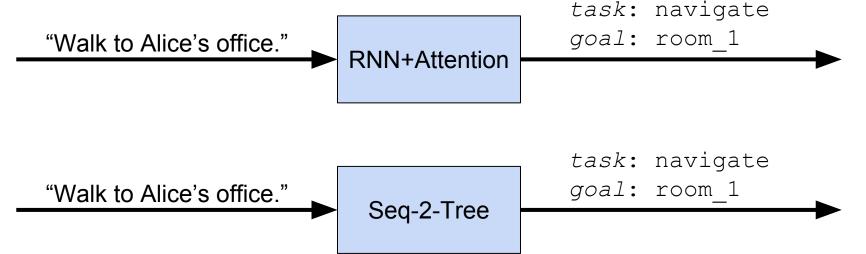
```
"rattling container" \mathbf{J} the(\lambda y.(\text{rattling}(y) \land \text{container}(y)))
```

[ongoing]



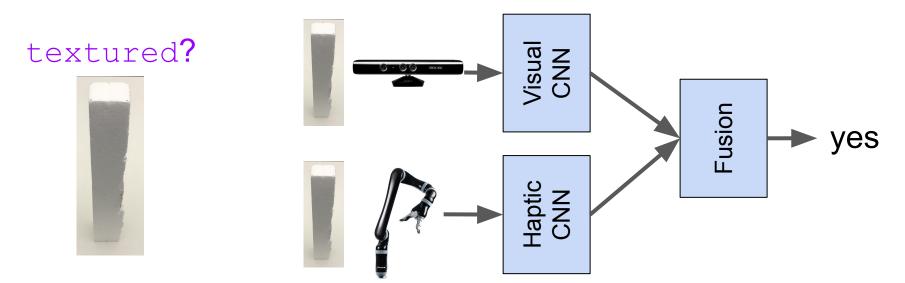
### **Neural Parsing Methods**

- Recurrent Neural Networks (RNNs) with Attention
- Sequence-to-Tree encoder-decoder networks



### **Neural Perception Models**

 Compress high-dimensional sensorimotor context information using Convolutional Neural Networks (CNNs)



### **Embodied Question Answering**

End-to-end deep model for joint parsing and perception

