INF350E / INF384H / CS395T Concepts of Information Retrieval (& Web Search) Matt Lease – <u>ml@utexas.edu</u> – <u>ir.ischool.utexas.edu</u>





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The University of Texas at Austin School of Information



Matt Lease



Associate Professor R School of Information Ir http://ir.ischool.utexas.edu ml@utexas.edu C Talk slides: slideshare.net/mattlease

Research Areas

Information Retrieval & Search Engines

Crowdsourcing & Human Computation

- NIST TREC 2010-2013: Ran tracks for the US National Institute of Standards & Technology (NIST) Text REtrieval Conference (TREC)
- Tutorials: ACM SIGIR 2011-12 & WSDM 2011, SIAM Data Mining 2013
- Information Retrieval & Search

Neural Information Retrieval: At the End of the Early Years. *IRJ* 2018 Efficient Test Collection Construction via <u>Active Learning</u>. arXiv 2018. ArabicWeb16: A New Crawl for Today's Arabic Web. ACM SIGIR 2016.

Human Computation & Crowdsourcing (e.g., Human-in-the-loop) Why Is That Relevant? Collecting Annotator Rationales for Relevance Judgments. *AAAI HCOMP* 2016.



What's an Information School?

"The place where people & technology meet"

Wobbrock et al., 2009



"iSchools" now exist at over 100 universities around the world



Human-centered Technology Design







A GUIDE TO UX CAREERS

PRESENTED BY ONWARD Search

User Experience is one of the fastest growing and most exciting segments in the interactive industry. This guide provides essential information on the different career opportunities within UX, national benchmarks for UX salaries, the hottest metro areas for UX jobs, and tools of the trade for UX professionals.

JOB OPPORTUNITIES FOR UX PROFESSIONALS

USER

USABILITY

ANALYST

INFORMATION

INTERACTION

VISUAL Designer

DESIGNER



HCI / UX Design - undergraduate minor

HCI - Human Computer Interaction | UX – User Experience





Information & Computer Science Integrated 5-Year Degree Program

Bachelors in CS + Masters in IS





Empowering our students to be valuable contributors across the UX lifecycle



UX Track - Course Offerings

Human-Machine Interaction (199-1957)	Design Thinking and letty
Usability of min	Presenting Information and 1897
Understanding Research and with	Visualization ov ass
Understanding and Serving Users and another	Managing Information Organizations and Hats
Human-Computer Interaction (n# 3855)	Advanced Usability, (n// 3630)
Information Architecture & Design (no 3212)	Design Thinking II (INV 3857)
Interaction Design die 300	Prototyping and alone
Mobile Interaction Design (w/ 365)	Projects in Human-Computer Interaction (## 3857
Semesters 1 & 2	Semesters 3 & 4

UT Austin "Moonshot" Project

Goal: design a future of AI & autonomous technologies that are beneficial — not detrimental — to society.



http://goodsystems.utexas.edu

Fact Checking with Search: Misinfomation & Human-Al Partnerships



Matt Lease (University of Texas at Austin)

"Truthiness" is not a new problem

"Truthiness is tearing apart our country... It used to be, everyone was entitled to their own opinion, but not their own facts. But that's not the case anymore."

– Stephen Colbert (Jan. 25, 2006)



"You furnish the pictures and I'll furnish the war." – William Randolph Hearst (Jan. 25, 1898)

Information Literacy

National Information Literacy Awareness Month, US Presidential Proclamation, October 1, 2009.

"Though we may know how to find the information we need, we must also know how to evaluate it. Over the past decade, we have seen a crisis of authenticity emerge. We now live in a world where anyone can publish an opinion or perspective, true or not, and have that opinion amplified..."



Automatic Fact Checking



Design Challenge: How to interact with ML models?

2017 ACM SIGCHI Conference on Human Factors in Computing Systems

UX Design Innovation: Challenges for Working with Machine Learning as a Design Material

Graham Dove, Kim Halskov

CAVI, Aarhus University Aarhus, Denmark graham.dove@cc.au.dk, halskov@cavi.au.dk Jodi Forlizzi, John Zimmerman

HCII, Carnegie Mellon University Pittsburgh PA, USA forlizzi@cs.cmu.edu, johnz@cs.cmu.edu

Brief Case Study: Facebook (simpler case: journalist fact-checking)





TECHNOLOGY

Is There Any Hope for Facebook's Fact-Checking Efforts?

Research is making clear just how hard it is to stop people from believing false stories on social media.

JON CHRISTIAN SEP 19, 2017



Tessa Lyons, a Facebook News Feed product manager: "...putting a strong image, like a red flag, next to an article may actually entrench deeply held beliefs the opposite effect to what we intended."

AI & HCI for Misinformation

"A few classes in 'use and users of information' ... could have helped social media platforms avoid the common pitfalls of the backfire effect in their *fake news* efforts and perhaps even avoided ... mob rule, virality-based algorithmic prioritization in the first place."

https://www.forbes.com/sites/kalevleetaru/ Monday, August 5, 2019



Believe it or not: Designing a Human-Al Partnership for Mixed-Initiative Fact-Checking

Joint work with

An Thanh Nguyen (UT), Byron Wallace (Northeastern), & more ...





Matt Lease



School of Information University of Texas at Austin



Want to get involved in research?

- Take an Independent Study for credit
- Find a paid Undergraduate Research Assistant job

EUREKA: www.utexas.edu/research/eureka





Automatic Fact-Checking

Given a claim:

Facebook Shut Down an Al Experiment Because Chatbots Developed Their Own Language.

and relevant article headlines:

No, Facebook Did Not Panic and Shut Down an Al Program That Was Getting Dangerously Smart. source: gizmodo.com

Predict headline stance:	For	Against	Observing
Predict claim veracity:	False	True	Unknown

Predict stance from text features (Ferreira& Vlachos 2016). Predict veracity from stance+source features (Popat et al. 2017)

Design Challenges

- Fair, Accountable, & Transparent (AI)
 - Why trust "black box" classifier?
 - How do we reason about potential bias?
 - Do people really only want to know "fact" vs. "fake"?
 - How to integrate human knowledge/experience?
 - Joint AI + Human Reasoning, Correct Errors, Personalization
- How to design strong Human + AI Partnerships?
 - Horvitz, CHI'99: mixed-initiative design
 - Dove et al., CHI'17 "Machine Learning As a Design Material"



Nguyen et al., UIST'18

Claim Checker			
Enter a Claim			
Check Claim	Try A Random Claim		
Example Claims:			
Vice Media CEO Shane Smith paid ISIS fighters were caught trying to A N.Y. high schooler earned 72 m	o enter the U.S. via the U.SMexico border		

Demo!

Web Search

Interfaces

Simple Search Interface Refinements

- For "More results" requests, stores current ranked list with the user session and displays next set in the list.
- Integrates relevance feedback interaction with "radio buttons" for "NEUTRAL," "GOOD," and "BAD" in HTML form.

Other Search Interface Refinements

- Highlight search terms in the displayed document.
 Provided in cached file on Google.
- Allow for "advanced" search:
 - Phrasal search ("...")
 - Mandatory terms (+)
 - Negated term (-)
 - Language preference
 - Reverse link
 - Date preference
- Machine translation of pages.

more v

Books

Web Images Videos Maps News Shopping Gmail

Search suggestions

Query-biased summarization / snippet generation

Sponsored search

Search shortcuts



Haiti Earthquake Appeal Help those most at need.

Vertical search (local)

Spelling correction

Personalized search / social ranking

Google	state of texes Search	Advanced Search
Web EShow opt	ions	Results
Did you mean: <u>s</u>	tate of <i>texas</i>	
Texas Secretary of the deadline to regis	ficial Portal of Texas f State Esperanza Hope Andrade is reminding Texans that February 1 is ster to vote in the 2010 Primary Elections om/ - <u>Cached</u> - <u>Similar</u> - ☞ 承 🕱	
the State Board for	to Texas Administrative Code (TAC) §227.10 (a)(3)(C) were approved by Educator Certification (SBEC) on October 10,	

In the state of Texas

In the **state of Texas**, "highly qualified" administrators and teachers are in great demand and in short supply. According to current census information, ... **texas**review101.com/History.htm - <u>Cached</u> - <u>Similar</u> - (P) Texas

Local business results for state of texes near Austin, TX - Change location



The Bob Bullock Texas State History Museum: IMAX Theatre www.thestoryoftexas.com - (512) 936-4639 - 50 reviews

State of Texas: Capitol Visitors Center www.tspb.state.tx.us - (512) 463-0063 - <u>19 reviews</u>

State of Texas: General Information

	Web Images Video Local Shopping More 4				
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	haiti earthquake Exp haiti map Haiti haiti 90999 earth haiti news popu map of haiti ➡	ia News ^{he} Sports ^{JI:} All Search Services	President Port-au-P elections United Sta	rince	
 Search Pad Search Scan - On 946,000,000 results for haiti: Show All Wikipedia CNN 	Haiti Earthquake Relief Donate \$25 to Help Children and Families Hurt by th www.worldvision.org/haiti Haiti Earthquake Disaster Donate Now! Help quake victims. Thousands of Hait www.foodforthepoor.org Aid Haiti Quake Victims Habitat for Humanity is working on shelter for victim www.habitat.org/Haiti-Earthquake	he 7.0 Earthquake. tians dead.	ored Results	Sponsored Results Haiti Earthquake Relief Millions of people affected. Donate now to help us respond. www.SavetheChildren.org/donate See your message here	
 Yahoo! News U.S. Department of S Wikitravel earthquake map 90999 	Haiti - Latest News News Photos Videos Twitter Haiti earthquake: Monday news updates - - CNN - 10 minutes ago 12:20 p.m. Monday, January 18 Former Senate Major doctor, arrived in Port-au-Prince, Haiti, on Monday to he U.S. troops boost Haiti aid security as looters sware Why does Haiti suffer so much? - CNN - 14 minutes ago	Ip in the relief <u>full story</u> 1<u>m</u> - Reuters via Yahoo! News - 9 10			
0 0000	more Haiti news				

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bing	haiti		
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News about Haiti	Aid Haiti Quake Victims - www.Habitat.org/Haiti-Earthquake	Sponsored sites	Help Those in Need Today
Images of Haiti	Habitat for Humanity is working on shelter for victims. Donate today!		Expect change when you give to The Salvation Army. Make a donation.
Haiti Economy	Haiti Earthquake Aid · www.SavetheChildren.org/donate		SalvationArmy.org
Haiti Food	Millions of people affected. Donate now to help us respond.		See your message here
Haiti Tourism	News about haiti		
Haiti Map			
Haiti Travel	Rebuilding Haiti Haiti's infrastructure for things like clean water and sewage disposal was primitive		
Reference Articles on Haiti	before last World 2 hours ago Man rescued from Haiti hotel plans to return · WTOP 44 minutes ago French minister criticizes US aid role in Haiti · WTOP 2 hours ago	ABC News Video	

Haiti Radio Haiti Music Haiti News Network Haiti News Today Haiti Sakapfet Haiti People Police Haiti Haiti News Picture

RELATED SEARCHES

SEARCH HISTORY

Now you can go back further with search history. Learn More.



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See today's top stories - Create news alert

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Haiti (Haitian Creole: Ayiti), officially the Republic of Haiti (République d'Haïti ; Repiblik Ayiti) is a Haitian Creole - and French-speaking Caribbean country. Along with ... History - Politics - Departments ... - Geography en.wikipedia.org/wiki/Haiti - Wikipedia on Bing

Cross-Lingual IR

- 2/3 of the Web is in English
- About 50% of Web users do not use English as their primary language
- Many (maybe most) search applications have to deal with multiple languages
 - *monolingual search*: search in one language, but with many possible languages
 - *cross-language search*: search in multiple languages at the same time

Cross-Lingual IR

Ideal

- Let user express query in native language
- Search information in multiple languages
- Translate results into user's native language



Vertical Search

- Aka/related: federated / distributed / specialty
- Searching the "Deep" web
- One-size-fits-all vs. niche search
 - Query formulation, content, usability/presentation



Clustering Results

- Group search results into coherent "clusters":
 - "microwave dish"
 - One group of on food recipes or cookware.
 - Another group on satellite TV reception.
 - "Austin bats"
 - One group on the local flying mammals.
 - One group on the local hockey team.
- <u>Northern Light</u> used to group results into "folders" based on a pre-established categorization of pages (like DMOZ categories).
- Alternative is to dynamically cluster search results into groups of similar documents.

Other Visual Interfaces



Speech Queries are Longer


User Query Length

- Users tend to enter short queries.
 - Study in 1998 gave average length of 2.35 words.
- Evidence that queries are getting longer.

Subject	Jan-08	Dec-08	Jan-09	Year-over-year percent change
1 word	20.96%	20.70%	20.29%	-3%
2 words	24.91%	24.13%	23.65%	-5%
3 words	22.03%	21.94%	21.92%	0%
4 words	14.54%	14.67%	14.89%	2%
5 words	8.20%	8.37%	8.68%	6%
6 words	4.32%	4.47%	4.65%	8%
7 words	2.23%	2.40%	2.49%	12%
8+ words	2.81%	3.31%	3.43%	22%
	8; and Jan. 2			ding Jan. 31, 2009; ample of 10 million

Spoken Search



Longer and more natural queries emerge given support for spoken input [Du and Crestiani'06]

See also: studies by Nick Belkin

Long / Verbose Web Queries

- User queries from Search
- Analysis by [Bendersky and Croft'09]



Spoken "Document" Retrieval





Jimmy Stafford Pat Monahan Scott Underwood















User <-> Search Engine Feedback Cycle

- Query formulation reflects an ongoing dialog between users and search engines
- Users formulate queries for the search engine, based on a mental model of what it "understands"
- Search engines optimize their "understanding" *for the* (most frequent) submitted queries
- Individual session and long term, personal and aggregate
- Result: query "language" is continually evolving



Verbosity and Complexity

- Complex information requires complex description
 - Information theory [Shannon'51]
 - Human discourse implicitly respects this [Grice'67]
- Simple searches easily expressed in keywords
 - navigation: "alaska airlines"
 - information: "american revolution"
- Verbosity naturally increases with complexity
 - More specific information needs [Phan et al.'07]
 - Iterative reformulation [Lau and Horvitz'99]

Blog Search

			Join /		
Blog Directory Top 100 Ta	gs People Te	chnorati Blog Write for Technorati State	of the Bl	Google blo	DgS haiti Search Blogs
Ads by Google Blog D	irectory Video Blog	Blogger Photos Blog Gratuito		Blog results	
Today on Technorati			24/ AS	Browse Top Stories	Related Blogs: <u>The Livesay [Haiti] Weblog</u> - http://livesayhaiti.blogspot.
EU Joins US in Pledge To Rebuild Haiti The European Union has joined the United States in its pledge to rebuild the broken and devastated country of Haiti. Read more	Read more Read more Earry Platt Read more Read more Read more	Amid Death, Chaos and Fear Heroes Emerge With odds against him, Haitian doctor Claude Surena turns his home into a makeshift hospital to treat the injured. In Lifestyle The Severe Consequences of Defaulting On Your Mortgage With so many people defaulting on their mortgages, the negative financial impact is to often ignored. In Business American Idol Enters the Next Round of Auditions "Pants On The Ground" is already an internet sensation. What will the next round of auditions have to offer? Show airs Tuesday.	OUR PRO AND FIND Rec Blog 1 CES 2 Perpf State Late VAT Chari Agair	Published Last hour Last 12 hours Last day Past week Past month Anytime Choose Dates Subscribe: ⊠ Blogs Alerts Atom RSS	Haiti Innovation Choice, Partnership, Community - http://www.haitiinnovation.org/ Northwest Haiti Christian Mission - http://www.nwhcm.o Haiti Children Mercy & Sharing Donate to help Haiti E http://www.haitichildren.com/ Canada Haiti Action - http://canadahaitiaction.ca/ Latest Updates on the Crisis in Haiti - The Lede Blog - NYTi 4 hours ago by By ROBERT MACKEY On Monday The Lede is continuing to supplement reporting by our colle aftermath of Tuesday's earthquake by pointing to news and information are encouraged to share any first-hand accounts they The Lede - http://thelede.blogs.nytimes.com/ - References [More results from The Lede] Haiti at Larvatus Prodeo 4 hours ago by Mark Blogging politics, culture, sociology and life from Brisvegas. Larvatus Prodeo - http://larvatusprodeo.net/ Commission staff missing in Haiti Policies Foreign affairs 7 hours ago commission staff missing in haiti three members of the eu's delegation missing after last weekend's devastating earthquake. European Voice - RSS - http://www.europeanvoice.com/ - References [More results from European Voice - RSS]
Top Blogs		View the entire blog directory	Getti		Art to Support Haiti Abduzeedo Graphic Design Inspiratio
SignOn SanDiego.com: 53 C Authority: 804	20 85	Top 5 fallers SlashGear Authority: 787 -18	Pau (Injury Sarca		5 hours ago by paul0v2 After the catastrophic earthquake that struck Haiti last Tuesday, everyo however they can and the design community is also trying to do it's part James White, Chuck Anderson, Nathalie Bertin, <u>Abduzeedo Graphic Design Inspiration http://abduzeedo.com/</u>
87 The Plum Line Authority: 788	1 3 79	Ezra Klein Authority: 793 -12	W		

µ-Blog Search (e.g. Twitter)



Book Search

- Find books or more focused results
- Detect / generate / link table of contents
- Classification: detect genre (e.g. for browsing)
- Detect related books, revised editions
- Challenges
 - Variable scan quality, OCR accuracy
 - Copyright
 - Monetary model

Other IR-Related Tasks

- Automated document categorization
- Information filtering (spam filtering)
- Information routing
- Automated document clustering
- Recommending information or products
- Information extraction
- Information integration
- Question answering

Dimensions of IR

Content	Applications	Tasks
Text	Web search	Ad hoc search
Images	Vertical search	Filtering
Video	Enterprise search	Classification
Scanned docs	Desktop search	Question answering
Audio	Forum search	
Music	P2P search	
	Literature search	

Routing / Filtering

- Given standing query, analyze new information as it arrives
 - Input: all email, RSS feed or listserv, ...
 - Typically classification rather than ranking
 - Simple example: Ham vs. spam
 - Anomaly detection



Collaborative Search





Entity Search





People: <u>Barack Obama</u> <u>James Cameron</u> <u>Scott Brown</u> <u>Jay Leno</u> <u>Martha Coakley</u> <u>More Popular Names</u> Keywords: Best Director Beijing Microsoft Joe the plumber Australian Open Economic Downturn



Sports More..

Scott Brown Powered by Social Strata 32 mins ago
Brett Favre More troops, aid go to Haiti, but hunge... 32 mins ago
Maria Sharapova The Daily Mail: AUSTRALIAN OPEN 2... 8 mins ago
Justine Henin Clijsters brightens up dreary day at... 39 mins ago
Tony Romo Three Dominant Home Teams â€" and the Jets 30 mins ago

Entertainment More..

James Cameron Cameron's 'Avatar' wins top honours ... 27 mins ago Jay Leno SNL's 'Weekend Update' explains Leno-O'Brien... 34 mins ago Conan O'Brien Real Madrid stud Cristiano Ronaldo i... 34 mins ago George Clooney Taylor Lautner: Golden Globes 2010 ... 38 mins ago John Denver Man in custody after standoff in West B... 39 mins ago

Expertise Search

Faculti

SAMUEL GINN EXPERTSEARCH CO.UK COLLEGE OF ENGINEERING There are 9 records matching your search request Prospective Students Business and Government Current Students Alumni Area of Expertise = Information Retrieval College of Engineering >> Academic Programs >> Graduate School >>> Your search took 0.250 seconds to perform. Faculty Expertise -- Search This faculty search tool can be used to identify faculty members within the College of Name: Mr John Allcock Engineering who have expertise in specific areas of interest. This can be useful for identifying Town/County: London Organisation: Bristows, Solicitors Occupation: Solicitor and European Patent/Trade Mark Attorney Auburn Engineering Faculty Search Engine Computer Science and Software Engineering 🔽 ACADEMY Name: Mr Matthew J Atha web site EWI information retrieval Search Town/County: Wigan, Lancs Independent Drug Monitoring Organisation: Unit (IDMU) JUAN E. GILBERT Drug Abuse Research & Occupation: TSYS Distinguished Associate Professor Information Consultant Computer Science and Software Engineering 3101 Shelby Center Phone (334) 844-6316. Fax: (334) 844-6329 Name: Miss Annette Clarey web site E-mail giben@subum.edu Website http://www.juangibert.com Town/County: Slough, Berks Human-Centered Computing, Human-Computer Interaction, Spoken Language Systems, Databases, Information Management, Advanced Learning Technologies, Ethnocomputing BIOMARK FORENSICS Organisation: BioMark Forensics Ltd Occupation: Forensic Biologist W. H. CARLISLE Associate Professor Computer Science and Software Engineering Name: Mr Andrew Fox 110 Dunotan Hall Phone: (334) 844-6308. Fax: (334) 844-6329 Town/County: Plymouth, Devon E-mail carlwh@aubum.edu Organisation: Audax Digital Forensic · Languages and algorithms for cooperative autonomous systems, distributed processing, and distributed information sharing and system management. Computer Forensic Occupation:

Consultant

Question Answering & Focused Retrieval



Question:

what is information retrieval

Possible answers: XML TXT

- 1. There is a common confusion, however, between data retrieval, document retrieval, information retrieval, and text retrieval, and each of these its own bodies of literature, theory, praxis and technologies.
- Information Retrieval (IR) is a discipline of studying theories, models, and techniques that deal with the representation, storage, organization, an
 retrieval of information items so that they can be useful to humans.

Community QA

YAHOO! ANSWERS

News & Events

Did bill clinton really engineer this economic

1 😭 In Current Events - Asked by eja123 - 7 answers - 45 minut

Why did Bill o'reilly quit his daily radio show?

In Media & Journalism - Asked by davidagoldsmith - 1 answe minutes ago

Why do people think Obama won cuz he's black?

In <u>Current Events</u> - Asked by <u>jade3712</u> - 7 answers

How many people did Saddam Hussein kill? In Current Events - Asked by eja123 - 2 answers

Is obama going to improve foreign relations?

- Do You Think Chris McCandless "Deserved" to Di
- In <u>Media & Journalism</u> Asked by <u>veqqiejess!</u> minutes ago

Obama haters, were you satisfied with the job the did the past 8 years?

In <u>Current Events</u> - Asked by <u>Mallory</u> - 5 answers - 3

What qualities should a Journalist have?

WikiAnswers.con 1 0, 0 0 0, 0 0 00

Politics and Society

[First page] 2 3 4 5 6 7 8 9 10 11 12 Next > [Last Politics and Society page]

Why is Latin America called 'Latin' America? [Edit categories] Popularity: 335

What is the difference between Saudi Arabia and Arabia? [Edit categories] Popularity: 76

What were the Maya achievements? [Edit categories] Popularity: 48



<u>10120</u> 2 010 000 0	11 Mar '09, 00:56 (SCI)	What is the scientific name for dragonfly ants? (1 response)
gn relations?	10 Mar '09, 14:40 (SCI)	what are three uses of boron chemicals (1 response)
ja123 - 4 answers - (10 Mar '09, 09:12 (SCI)	Does nucleus only contain protons and neutrons? (2 responses)
	10 Mar '09, 02:16 (SCI)	what colour is violet??????? (3 responses)
s "Deserved" to Die I by <u>veggiejess!躍</u> - (10 Mar '09, 02:00 (SCI)	how has globalisation had an impact on the role of the state and the concept of sovereignty
	10 Mar '09, 01:48 (SCI)	is s. equi sub specie equi an aerobic bacteria?
ed with the job the	10 Mar '09, 00:01 (SCI)	when did the sugar act occur? (1 response)
,	09 Mar '09, 16:16 (SCI)	Does it rain sperm at a baby shower? (3 responses)
allory - 5 answers - :	09 Mar '09, 09:30 (SCI)	How much stronger is the new vitreous carbon material invented by the Tokyo Institute of Technology compared with the material made from cellulose?
ist have?	08 Mar '09, 22:36 (SCI)	where can i go to find answers about alcohol related questions? (2 responses)
ad bu purcesses 0 o	07 Mar '09, 22:43 (SCI)	if the earth suddenly stopped spinning ,would we go flying through the air? (${\bf 4}$ responses)

e-Discovery





Electronic Discovery Lessons from Dedicated Review Teams

C0:00 / C0:00 <

Podcast: Play in new window | Download



Listen to Matt Clarke, a shareholder and member of the Ryley Carlock & Applewhite's Document Control Group, and Karl Schieneman, Director of Legal Analytics & Review at Jurinnov as moderator, as they discuss working with dedicated review spaces for staffing electronic discovery projects. Matt is the



FIND

How lawyers use technology to make things easier.



Systematic Review is e-Discovery in Doctor's Clothing





Joint work with

Gordon V. Cormack (U. Waterloo)	An Thanh Nguyen (U. Texas)
Thomas A. Trikalinos (Brown U.)	Byron C. Wallace (U. Texas)

SIGIR 2016 Workshop on Medical IR (MedIR)







Hybrid Man-Machine Relevance Judging

- Systematic review (medicine) and e-Discovery (law / civil procedure) have traditionally relied on trusted doctors/lawyers for judging
- Automatic relevance classification is more efficient but less accurate
- Recent active learning work has investigated hybrid man-machine judging combinations
 - e.g., TAR & TREC Legal Track, recent CLEF track

What is Active Learning?



(Wallace et al., 2016)

Information Retrieval and Web Search

Introduction

Relevance

- Relevance is a subjective judgment and may include:
 - Being on the proper subject.
 - Being timely (recent information).
 - Being authoritative (from a trusted source).
 - Satisfying the goals of the user and his/her intended use of the information (*information need*).

Relevance

- What is it?
 - Simplistic definition: A relevant document contains the information that a person was looking for when they submitted a query to the search engine
 - Many factors influence a person's decision about what is relevant: e.g., task, context, novelty, style
 - Topical relevance vs. user relevance

Who and Where?



Modeling Relevance

- *Ranking algorithms* used in search engines
- Ranking is typically statistical and based on its observable properties rather than underlying linguistic properties
 - i.e. counting simple text features such as words instead of inferring underlying linguistic syntax
 - However, both kinds of *features / evidence* can be incorporated into a statistical model

Keyword Search

- Simplest notion of relevance is that the query string appears verbatim in the document.
- Slightly less strict notion is that the words in the query appear frequently in the document, in any order (*bag of words*).

Problems with Keywords

- May not retrieve relevant documents that include synonymous terms.
 - "restaurant" vs. "café"
 - "PRC" vs. "China"
- May retrieve irrelevant documents that include ambiguous terms.
 - "bat" (baseball vs. mammal)
 - "Apple" (company vs. fruit)
 - "bit" (unit of data vs. act of eating)

Users and Information Needs

- Search evaluation is user-centered
- Keyword queries are often poor descriptions of actual information needs
- Interaction and context are important for inferring user intent
- Query refinement techniques such as query expansion, query suggestion, relevance feedback improve ranking

Query Disambiguation

- Given (typically terse like "apple") query, infer possible underlying intents / needs / tasks
- With longer queries, detect key concepts and/or segment (e.g. "new york times square")



More Applications...

Location-based Search





Home Blog Layers Deve

Browse The World! Mobile Augmented Reality Browser

21:02 ...Il voda. 16:09 www.voda... (; 36 Featured Funda Hotels Popular Settings Settings Radar Map List Reality Map funda List Accuracy, 17 m 3 results found Accuracy: 1.3 km \$1210 Schaarsbergen N784 Wolfheze N224 NZZ5 nsterbeek. Doorweith Amhem N325 Westervoor Drie Google Huisse Linnaeusparkweg 164 and: 310 m ST I 20:59 21:01 voda... ᅙ voda.... ((Brightkite 6 Search Popular Settings





See something you want to remember

When you notice an item to remember, tap "Remembers" in the Amazon App.

The Amazon app includes Amazon Remembers







	T+-Mobile+
	Happy Feet
	Prices
	Online prices (13) from \$3.59
	Local prices (2) from \$9.99
	Links
	Google prices and reviews
7	YouTube
	імоь
	Rotten Tomatoes
	WENU
	and the second

snaptell
Content-based music search







Retrieving Information, not Documents

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Events related	to "haiti"			
Timeline				
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		O January	1 , 1804: It is also known as Haïti	's
793 1794 1795 179 WIS @ au 1720 1730 174			05 1806 1807 1808 1809 1	

Events in the timeline

January 1 , 1804

(From WGonaïves) "It is also known as Haïti's `` independence city " because it was there that Gen. Jean-Jacques Dessalines declared Haïti's independence on January 1, 1804."

(From WGonaïves) "Gonaïves is also known as Haiti's City of Independence because it was there that Jean-Jacques Dessalines declared Haiti , the former Saint-Domingue , independent from France on January 1, 1804 by reading the Act of Independence , drafted by Boisrond Tonnerre , on the Place d'Armes of the town ."

(From WList of French Governors of Saint-Domingue) "January 1, 1804, Independence of Haiti, Jean-Jacques Dessalines is Provisional Chief of the Haitian Government to September 22, 1804 and then Emperor of Haiti until October 17, 1806"

News Tracking (Living Stories)

Washington Tackles Health Care Reform

Overview: The House and Senate have approved sweeping legislation that would provide health care insurance for most Americans, at huge cost to the government. The House plan, approved Nov. 7 in an almost strictly party-line vote, would spend \$1.05 trillion to extend coverage to about 36 million Americans. The Senate bill, passed on Dec. 24, went through several iterations before attracting the support of a filibuster-proof coalition of 60 votes. It would cost \$871 billion and give coverage to 31 million people who lack it now.

Static to gate HERIDER Sellars Total cost FLE INFREE Total cost FLE INFREE Paletas to white performance FLE State definition FLE Comparing the bills

Read more

	Dec 17, 2009	Dec 20, 2009	Dec 21, 2009	Dec 23, 2009	Dec 24, 2009	Jan 14, 2010
•	l Nelson rejects abortion deal in Senate health-care bill	Senate reaches deal on health-care reform	Senate health-care bill clears crucial hurdle in 60-40 vote	Health-care bill clears last Senate hurdle before passage	Senate approves landmark health-care bill	White House, unions reach deal on 'Cadillac' tax

All Coverage	Obama stumps in Massachusetts with health-care refo	rm at risk 11:17 AM	Timeline of important events
The cost	By Karl Vick, Paul Kane		White House, unions reach deal on
The politics	The president tries to resurrect the candidacy of Democratic Ser surprisingly close race to succeed the late Edward M. Kennedy i		'Cadillac' tax Jan 14, 2010
What's in the bills	state Sen. Scott Brown (R) would deprive Democrats in the Sena pass Obama's top domestic priority.		Senate approves landmark health-care bill
> All News	Related		Dec 24, 2009
Features	Obama pleads for pragmatism on health-care overhaul - Feature		Health-care bill clears last Senate hurdle before passage
Opinion People	Read more	Jump to: People	Dec 23, 2009
Resources Images Videos	White House, unions reach deal on 'Cadillac' tax By Lori Montgomery, Michael D. Shear	Jan 14, 2010	Senate health-care bill clears crucial hurdle in 60-40 vote Dec 21, 2009
Graphics	A bargain on taxing high cost health insurance policies puts	雄. 🙈 📔	Senate reaches deal on health-care
 Standard view Most important only 	negotiators close to an overall deal on a health-care reform plan. Under the agreement, family plans that cost more than \$24,000 and individual policies that cost more than \$8,900	1998. 1998. 1999. 1999. 1999.	reform Dec 20, 2009
• Newest first Oldest first	would be subject to a 40 percent surtax. The tax would be imposed on the insurance company, but economists believe it would be passed on to workers. Last year, the average family policy in America cost \$13,375, according to a survey by the Kaiser Family Foundation.	The White House cut a deal with	
	The changes would cut revenue for the health reform package by \$60 million over 10 years, a sum likely to be made up by	organized labor on how to tax high-cost insurance policies.	

Memetracker



"Hyper-local" Search

EveryBlock A news feed for your block

Track and discuss what's new in your neighborhood. Choose a city...

Boston Charlotte Chicago Dallas Detroit Houston Los Angeles Miami New York Philadelphia San Francisco San Jose Seattle Washington, DC



0

Find news near you

Don't see your city?

Enter an address and see nearby crime, news coverage, neighbor announcements and more.

Browse news by topic

b- 100000

Get a citywide overview of news by category, then click on topics to find what you're looking for.



Explore your city

Choose a neighborhood or ZIP code and see what's happening nearby or track trends over time.

Recent IR History

- 2010's
 - Intelligent Personal Assistants
 - Siri
 - Cortana
 - Google Now
 - Alexa
 - Complex Question Answering
 - IBM Watson
 - Distributional Semantics
 - Deep Learning

Deep (a.k.a. Neural) IR



Growing Interest in "Deep" IR

- Success of *Deep Learning* (DL) in other fields
 Speech recognition, computer vision, & NLP
- Growing presence of DL in IR research
 e.g., SIGIR 2016 Keynote, Tutorial, & Workshop
- Adoption by industry
 - Bloomberg: <u>Google Turning Its Lucrative Web Search</u>
 <u>Over to Al Machines</u>. October, 2015
 - WIRED: <u>AI is Transforming Google Search</u>.
 The Rest of the Web is next. February, 2016.



https://en.wikipedia.org/wiki/RankBrain

But Does IR Need Deep Learning?

 Chris Manning (Stanford)'s SIGIR Keynote: "I'm certain that deep learning will come to dominate SIGIR over the next couple of years... just like speech, vision, and NLP before it."



- Despite great successes on short texts, longer texts typical of ad-hoc search remain more problematic, with only recent success (e.g., Guo et al., 2016)
- As Hang Li eloquently put it, "Does IR (Really) Need Deep Learning?" (SIGIR 2016 Neu-IR workshop)

Neural Information Retrieval: A Literature Review



Figure 4: Two basic neural architectures for scoring the relevance of queries to documents.



Word Embeddings



Traditional "one-hot" word encoding

Leads to famous *term mismatch* problem in IR

The standard word representation

The vast majority of rule-based **and** statistical NLP work regards words as atomic symbols: hotel, conference, walk

In vector space terms, this is a vector with one 1 and a lot of zeroes

[00000000010000]

Dimensionality: 20K (speech) - 50K (PTB) - 500K (big vocab) - 13M (Google 1T)

We call this a "one-hot" representation. Its problem:

motel [000000000000000] AND hotel [000000000000000] = 0

slide courtesy of Richard Socher (Stanford)'s NAACL 84

Distributional Representations

Define words by their co-occurrence signatures

You can get a lot of value by representing a word by means of its neighbors

"You shall know a word by the company it keeps"

(J. R. Firth 1957: 11)

One of the most successful ideas of modern statistical NLP

government debt problems turning into banking crises as has happened in

saying that Europe needs unified banking regulation to replace the hodgepodge

K These words will represent banking *▼*

You can vary whether you use local or large context to get a more syntactic or semantic clustering

slide courtesy of Richard Socher (Stanford)'s NAACL 85

"Early" Neural Word Embeddings

- word2vec (Mikolov et al., 2013) sliding window
 - CBOW: predict center word given window context
 - Skip-gram: predict context given center word



• See also: GloVe (Pennington et al., 2014)

Extending IR Models with Word Embeddings



Recent IR Work with Word Embeddings

Task	Studies
Ad-hoc Retrieval	ALMasri et al. (2016), Amer et al. (2016), BWESG (Vulic and Moens (2015)), Clinchant and Perronnin (2013), Diaz et al. (2016), GLM (Ganguly et al. (2015)), Mitra et al. (2016), Nal- isnick et al. (2016), NLTM (Zuccon et al. (2015)), Rekabsaz et al. (2016), Roy et al. (2016), Zamani and Croft (2016a), Zamani and Croft (2016b), Zheng and Callan (2015)
Bug Localization	Ye et al. (2016)
Contextual Suggestion	Manotumruksa et al. (2016)
Cross-lingual IR	BWESG (Vulic and Moens (2015))
Detecting Text Reuse	Zhang et al. (2014)
Domain-specific Semantic Similarity	De Vine et al. (2014)
Community Question Answering	Zhou et al. (2015)
Short Text Similarity	Kenter and de Rijke (2015)
Outlier Detection	ParagraphVector (Le and Mikolov (2014))
Sponsored Search	Grbovic et al. (2015b), (Grbovic et al., 2015a)

Ponte & Croft (2001): LM for IR

P(D|Q) = [P(Q|D) P(D)] / P(Q) $\propto P(Q|D) P(D) \text{ for fixed query}$ $\propto P(Q|D) \text{ assume uniform } P(D)$ $P(Q|D) = \prod_{q} \alpha * P(q|D) + (1 - \alpha)P(q|C)$



Berger & Lafferty (1999)

- IR as Statistical Translation
 - Document *d* contains word *w*
 - -w is translated to observed query word q

$$p_{\alpha}(q \mid \mathbf{d}) = \alpha p(q \mid \mathcal{D}) + (1 - \alpha) p(q \mid \mathbf{d})$$
$$= \alpha p(q \mid \mathcal{D}) + (1 - \alpha) \sum_{w \in \mathbf{d}} l(w \mid \mathbf{d}) t(q \mid w)$$

GLM: Ganguly et al., SIGIR 2015



GLM: Ganguly et al., SIGIR 2015



sim(t, t') is the cosine similarity between the vector representations of t and t' and $\Sigma(d)$ is the sum of the similarity values between all term pairs

NTLM: Zuccon et al., ACDS 2015

Berger and Lafferty have proposed an alternative estimation of $p_s(w|d)$ inspired by models in statistical machine translation [5].

$$p_t(w|d) = \sum_{u \in d} p_t(w|u)p(u|d)$$

Estimating Translation Probabilities with Neural Language Models

The use of neural language models based on continuous bag-of-words or skipgram gives rise to two different word embeddings. Word embeddings can be used to estimate translation probabilities in translation language models; specifically, cosine similarity can be used as a proxy for p(u|w):

$$p_{cos}(u|w) = \frac{cos(u,w)}{\sum_{u' \in V} cos(u',w)}$$

DeepTR: Zheng & Callan, SIGIR 2015

• Supervised learning of effective term weights

Like *RegressionRank* (Lease et al., ECIR 2009),
 (Lease, SIGIR 2009) but without feature engineering

 Represent each query term in context by avg. query embedding - term embedding

```
DeepTR-BOW:
#weight( \widehat{\mathbb{P}}(apple|R) apple
\widehat{\mathbb{P}}(pie|R) pie
\widehat{\mathbb{P}}(recipe|R) recipe )
```

DeepTR-SD: #weight(0.8 #weight($\widehat{\mathbb{P}}(apple|R)$ apple $\widehat{\mathbb{P}}(pie|R)$ pie $\widehat{\mathbb{P}}(recipe|R)$ recipe) 0.1 #combine(#1(apple pie) #1(pie recipe)) 0.1 #combine(#uw8(apple pie) #uw8(pie recipe)))

94

Diaz, Mitra, & Craswell, ACL 2016

- Learn topical word embeddings at query-time
 New flavor of classic IR global vs. local tradeoff
 - Compare use of collection vs. external corpora
- No comparison to pseudo-relevance feedback





Figure 5: Global versus local embedding of highly relevant terms. Each point represents a candidate expansion term.

Cross-Lingual IR with Bilingual Word Embeddings



Bilingual Word Embeddings for Phrase-Based Machine Translation

Will Y. Zou[†], Richard Socher, Daniel Cer, Christopher D. Manning Department of Electrical Engineering[†] and Computer Science Department Stanford University, Stanford, CA 94305, USA





BilBOWA: Fast Bilingual Distributed Representations without Word Alignments

Stephan Gouws, Yoshua Bengio, Gregory S. Corrado • ICML • 2015



BWESG: Vulic & Moens, SIGIR 2015



Merge & Shuffle: Training a SGNS (or any other monolingual model!) on shuffled "pseudo-bilingual" documents

Ye et al., ICSE 2016: Finding Bugs

- Given textual bug report (query), find software files needing to be fixed (documents)
 – Saha, Lease, Khursid, Perry (ASE, 2013)
- Augment the Skip-gram model to predict all code tokens from each text word, and all text words from each code

void connect(IStreamsProxy streamsProxy)

Connects this console to the given streams proxy. This associates the standard in, out, and error streams with the console. Keyboard input will be written to the given proxy.

Figure 9: Example of semantically related text and code, from API documents.



Figure 10: Positive pairs generated from semantically related text and code.

Going Deeper with Characters

arXiv.org > cs > arXiv:1606.01781

Computer Science > Computation and Language

Very Deep Convolutional Networks for Natural Language Processing

Alexis Conneau, Holger Schwenk, Loïc Barrault, Yann Lecun

(Submitted on 6 Jun 2016)

"The dominant approach for many NLP tasks are recurrent neural networks, in particular LSTMs, and convolutional neural networks. However, **these architectures are rather shallow in comparison to the deep convolutional networks which are very successful in computer vision**.

We present a new architecture for text processing which **operates directly on the character level** and uses only small convolutions and pooling operations. We are able to show that the performance of this model increases with the depth: **using up to 29 convolutional layers**, we report significant improvements over the state-of-the-art on several public text classification tasks. To the best of our knowledge, **this is the first time that very deep convolutional nets have been applied to NLP**."

Resources

http://deeplearning.net



Neural IR Source Code Released

System	Citation	URL
word2vec	Mikolov and Dean (2013)	https://code.google.com/archive/p/ word2vec/
GloVe	Pennington et al. (2014)	http://nlp.stanford.edu/projects/ glove/
CDNN	Severyn and Moschitti (2015)	https://github.com/aseveryn/deep-qa
DeepMerge	Lee et al. (2015)	https://ciir.cs.umass.edu/downloads/ DeepMerge/
DeepTR	Zheng and Callan (2015)	http://www.cs.cmu.edu/~gzheng/code/ TermRecallKit-v2.tar.bz2
Mixed Deep	Gupta et al. (2014)	http://www.dsic.upv.es/~pgupta/ mixed-script-ir
NTLM	Zuccon et al. (2015)	https://github.com/ielab/ adcs2015-NTLM



Thank You!





Slides:

slideshare.net/mattlease

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Matt Lease (University of Texas at Austin)