Behavior When in Authority

CS103F: Ethical Foundations of Computer Science March 5, 2019

Discussion: Amazon

Power Dynamics and Interactions

- Being in a position of authority inherently changes power dynamics
 - You are hired on as proctor for the class your significant other is taking
 - You receive a promotion and become your best friend's supervisor
- Being in a position of authority increases the need for ethical behavior and action
 - Your significant other asks you to help them with their code outside of regular office hours
 - You continue to go out to lunch with your best friend despite now being their supervisor

iClicker Check-in

- Your significant other asks you to help them with their code outside of regular office hours
 - A (help them)
 - B (don't help them)
- Continue to go out to lunch with your best friend despite now being their supervisor
 - A (continue)
 - B (stop)

How Should You Ensure Fair Treatment?

- What constitutes fair treatment of employees and customers?
- How can you balance your personal preferences and beliefs with professional interactions?
- If/when is it okay to make an exception for a particular employee or customer?

How Should You Handle Privacy?

- What information about your employees and customers should remain private?
- What is okay to share?
- What must you share?

Disclosure Laws Related to Education

- Family Educational Rights and Privacy Act of 1974 (FERPA)
 - Protects the privacy of student education records
 - Must receive written permission from parents or student to release that student's education record
- Title IX
 - Prohibits sex discrimination in educational institutions
 - Schools and educators must respond promptly to complaints related to sex discrimination, sexual harassment, or sexual violence
- Really important if you proctor/TA while at UT!

But Laws Aren't Enough...

- Laws only enforce the bare minimum of good behavior
- Cannot ensure a mutually positive experience, or that everyone conducts themselves with consideration for others

Boundaries and Respect

- Boundaries can be defined as the understanding of "where you end and another person begins"
- Respect others' needs and wants in terms of:
 - Space
 - Limits
 - Acceptable workplace behavior
 - Autonomy
- Defining rules up front (and following these rules regardless of the individual relationships) creates an environment of trust and respect

References

- https://www2.ed.gov/policy/gen/guid/fpco/ferpa/index.html
- https://www.knowyourix.org/college-resources/title-ix/
- https://www.orionassoc.net/2014/02/18/five-ways-establish-good-boundaries-employees/