

# Natural language processing for (mostly population) health

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# This talk

Illustrative applications of *NLP* and *Machine Learning* methods, aiming to improve healthcare in an era of information overload.



# Talk overview

- A tour of work in NLP + health, including:
  - Evidence-based medicine (EBM)
  - Modeling patient-doctor communication
  - Social media (surveillance)
- **Caveat:** This is **not** a general survey! NLP + health is a *huge* sub-area; this is an extremely biased sampling of work I've done or am familiar with.
  - No coverage of, e.g., EHR mining

Evidence-based medicine + NLP/ML



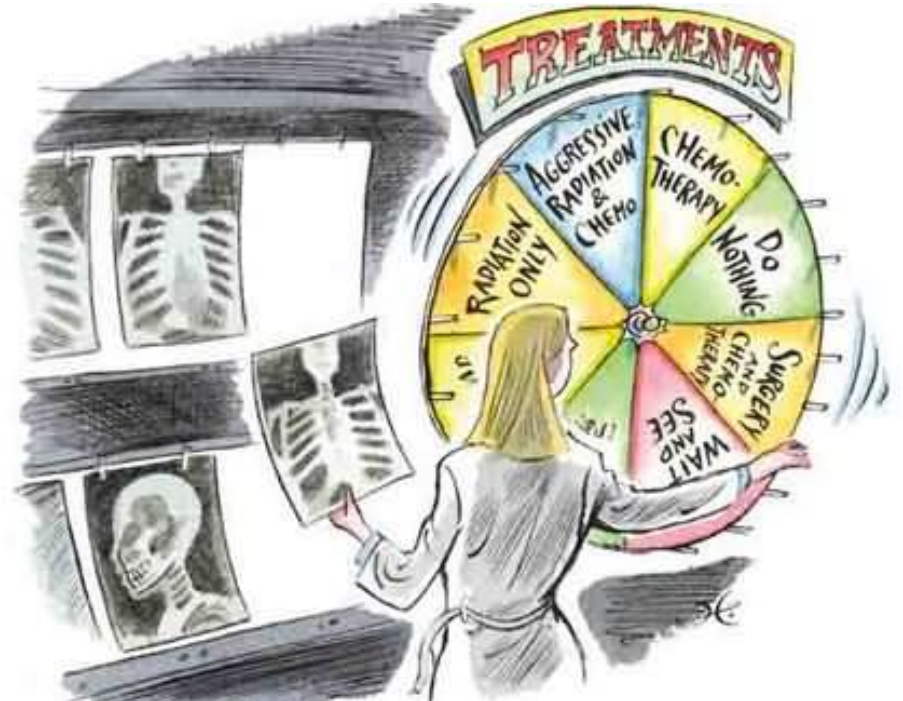
# Evidence-Based Medicine *n.*

The conscientious, explicit and judicious use of current best evidence in making decisions about the care of individual patients



# The New York Times

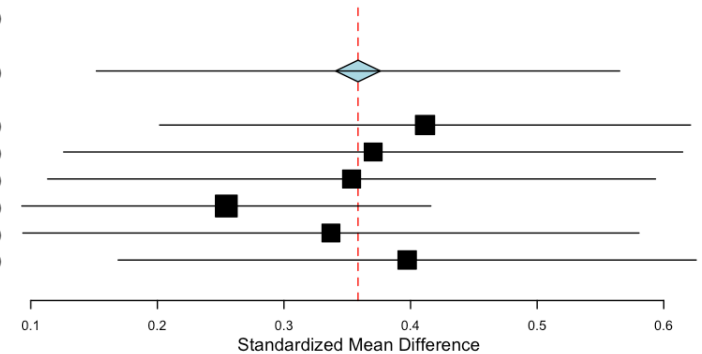
“... only 20 percent of medical practices are based on rigorous research evidence ... The rest are based on a kind of folklore.



# From biomedical articles to actionable evidence



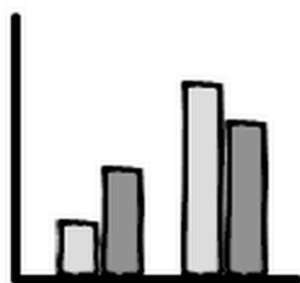
| Studies         | Estimate (95% C.I.)         |
|-----------------|-----------------------------|
| <b>Overall</b>  | <b>0.358 (0.152, 0.565)</b> |
| - Carroll, 1997 | 0.411 (0.202, 0.621)        |
| - Grant, 1981   | 0.370 (0.126, 0.615)        |
| - Peck, 1987    | 0.353 (0.113, 0.593)        |
| - Donat, 2003   | 0.254 (0.093, 0.416)        |
| - Stewart, 1990 | 0.337 (0.094, 0.580)        |
| - Young, 1995   | 0.397 (0.169, 0.626)        |



## An old publication

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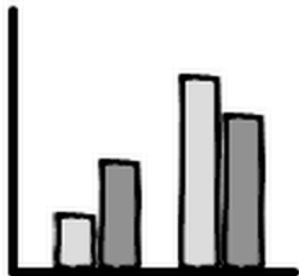


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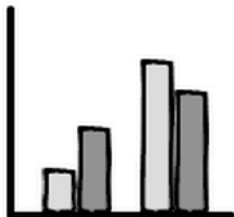
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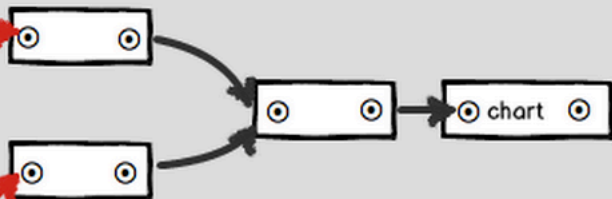
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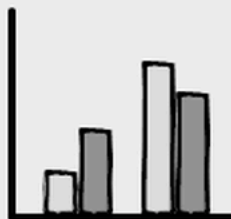


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## Workspace

Chart ▾



# The data deluge

On average, 75 articles describing results from clinical trials are published every day.

*Bastian, PLoS Med, 2010*





## EDITORIALS

### The automation of systematic reviews

Would lead to best currently available evidence at the push of a button



# Lots of work in this space

- Two recent surveys:
  - O'Mara-Eves, Alison, et al. "Using text mining for study identification in systematic reviews: a systematic review of current approaches." *Systematic reviews* 4.1 (2015): 5.
  - Jonnalagadda, Siddhartha R., Pawan Goyal, and Mark D. Huffman. "Automating data extraction in systematic reviews: a systematic review." *Systematic reviews* 4.1 (2015): 78.
  - More resources at:  
<https://github.com/bwallace/automating-ebm-resources/wiki/Papers>
- I'll present just a specific piece of this work in class today

# Semi-automating data extraction

*this work supported by NIH grant R01LM012086*

## *Semi-automating Risk of Bias (RoB) assessment*

Iain J. Marshall, Joël Kuiper, and Byron C. Wallace. **RobotReviewer: Evaluation of a System for Automatically Assessing Bias in Clinical Trials.** *Journal of the American Medical Informatics Association (JAMIA)*. 2015 (*in press*).

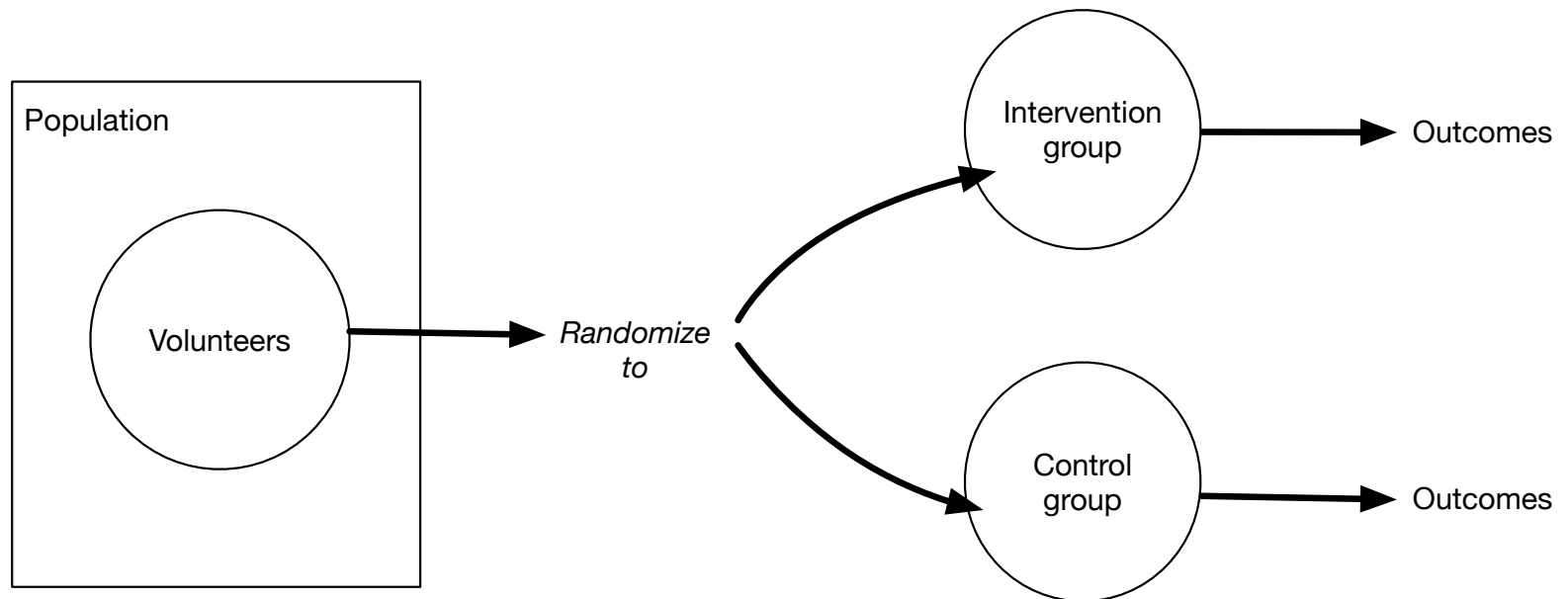
Joël Kuiper, Iain J. Marshall, Byron C. Wallace, and Morris A. Swertz. **Spá: a web-based viewer for text mining in evidence based medicine.** In *Proceedings of the European Conference on Machine Learning (ECML)*, pages 452–455. Springer, 2014.

Iain J. Marshall, Joël Kuiper, and Byron C. Wallace. **Automating risk of bias assessment for clinical trials.** In *Proceedings of the ACM Conference on Bioinformatics, Computational Biology and Health Informatics (BCB)*, pages 88–95. ACM, 2014. [*selected as the best paper on public health*]

## *Automating PICO extraction*

Byron C. Wallace, Joël Kuiper, Aakash Sharma, Mingxi (Brian) Zhu and Iain J. Marshall. **Extracting PICO Sentences from Clinical Trial Reports using Supervised Distant Supervision.** *Under review at the Journal of Machine Learning Research (JMLR)*.

# Randomized Control Trials (RCTs)



# Risk of Bias (RoB)

A key step in evidence synthesis: assessing the reliability of individual trials

- Assess *risks of bias* across several ‘domains’

Blinding of participants and personnel  
 Allocation concealment  
 Random sequence generation  
 Incomplete outcome assessment  
 Selective outcome data  
 Other sources of bias

|                        |   |   |   |   |   |   |   |
|------------------------|---|---|---|---|---|---|---|
| <b>Welschen 2012</b>   | + | - | - | - | + | ? | + |
| <b>Soureti 2011</b>    | + | + | - | - | + | + | + |
| <b>Powers 2011</b>     | ? | ? | - | - | + | + | + |
| <b>Benner 2008</b>     | + | - | - | + | + | + | - |
| <b>Grover 2007</b>     | ? | + | - | + | + | ? | + |
| <b>Maasland 2007</b>   | + | + | - | - | ? | ? | + |
| <b>Steenkiste 2007</b> | + | ? | - | - | ? | ? | + |
| <b>Sheridan 2006</b>   | + | + | + | - | + | + | + |
| <b>McAlister 2006</b>  | + | + | - | + | + | + | + |

|   |                      |
|---|----------------------|
| + | low risk of bias     |
| - | high risk of bias    |
| ? | unclear risk of bias |

Key

**Bias** Allocation concealment

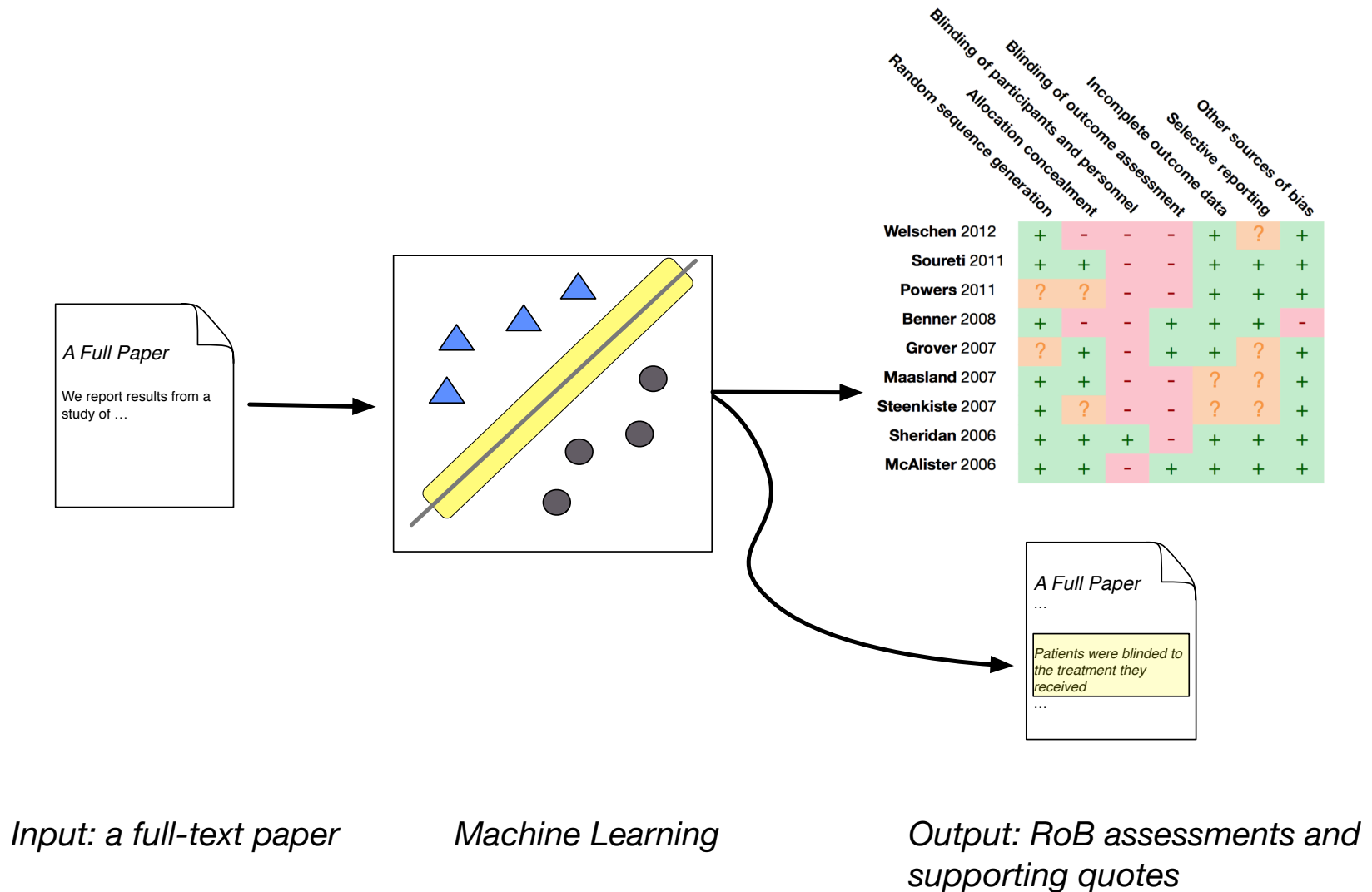
**Authors judgement** Low risk

**Support for judgement** Quote: "The Family Practice Research Coordinator at the University of British Columbia held this sequence independently and remotely"

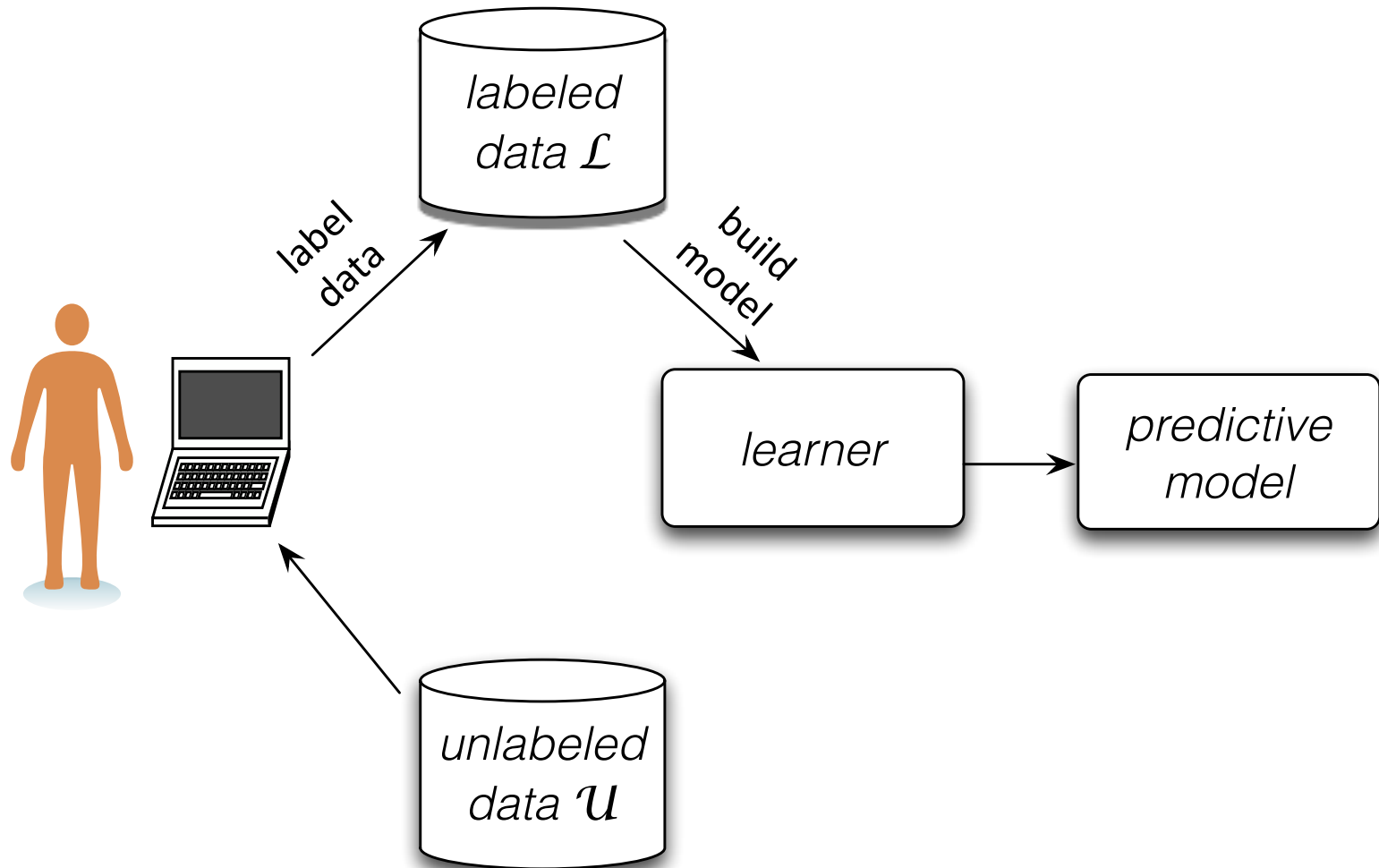




# The machine learning task



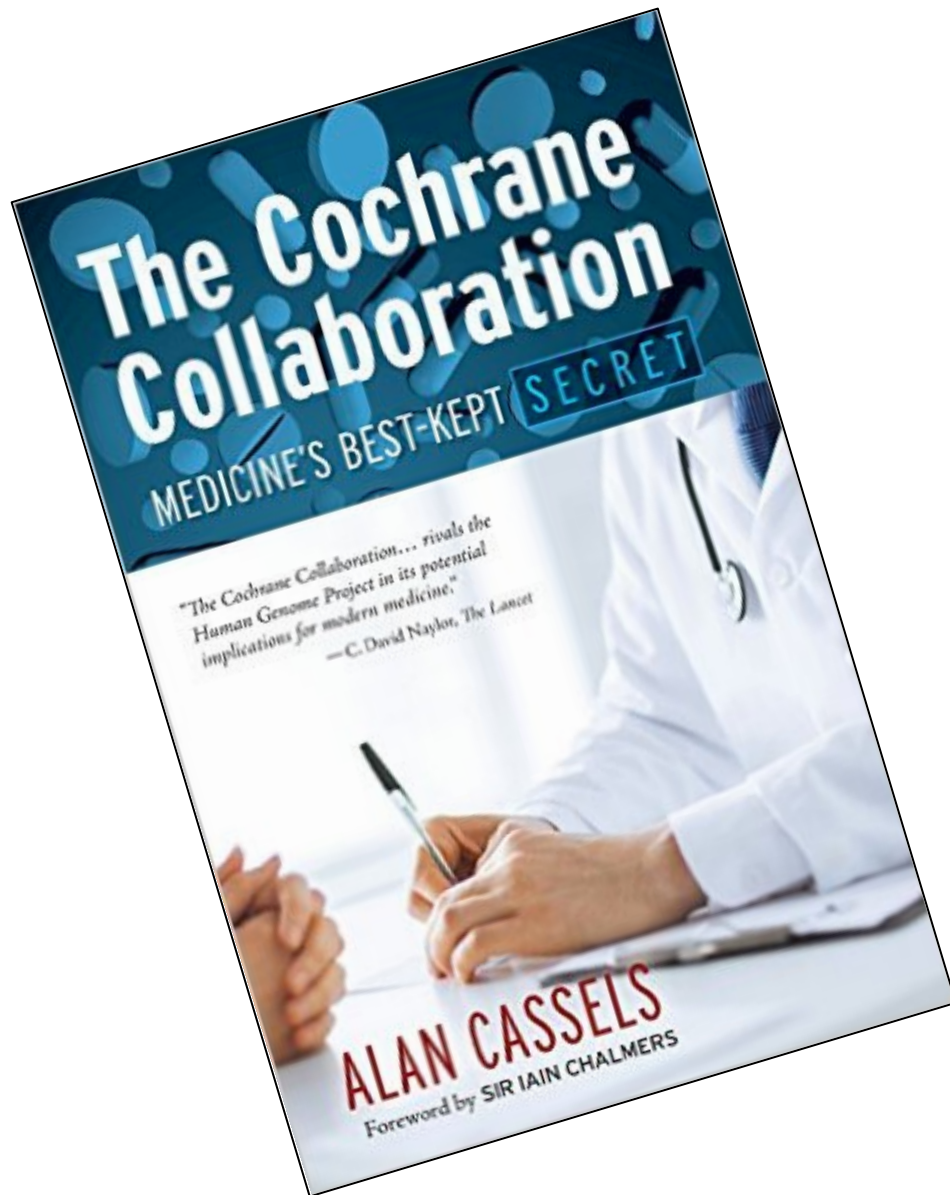
# Traditional supervised learning



# Training data

Collecting annotations is expensive and time-consuming.

Instead, **we will use previously conducted reviews** to train ML models.



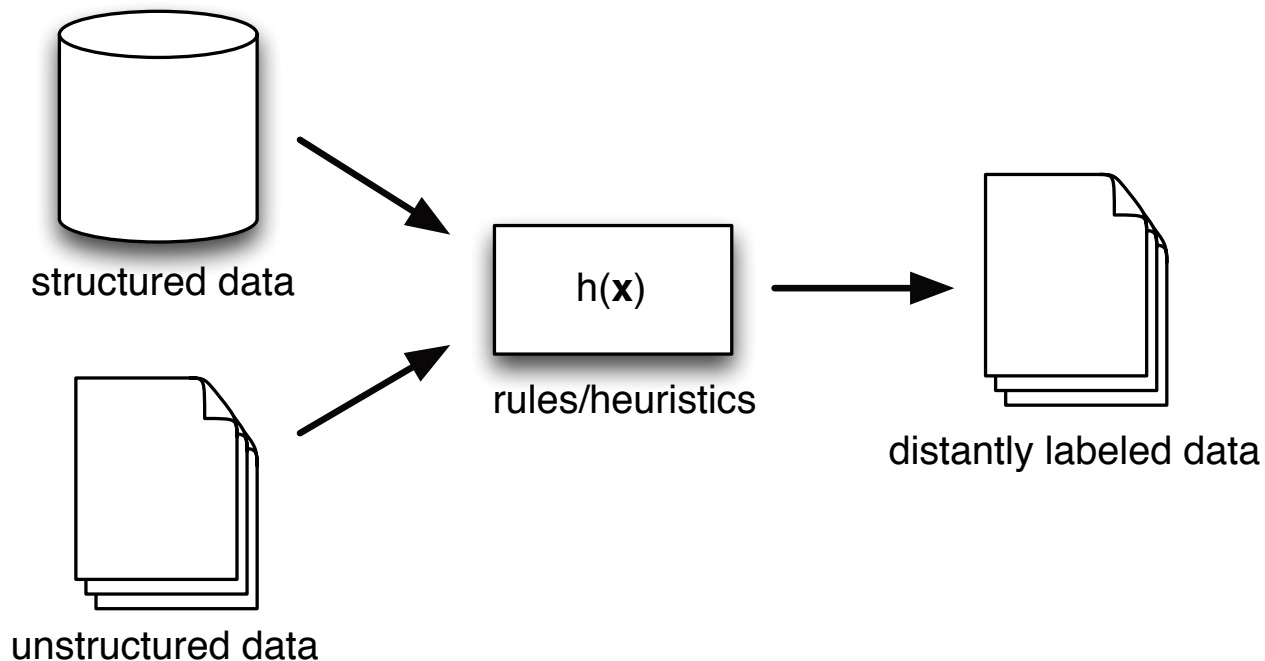
# The Cochrane Database of Systematic Reviews (CDSR)

- We've linked 13,000 CDSR entries to published full-text PDFs describing trials
- We derive labels on articles and sentences from the CDSR

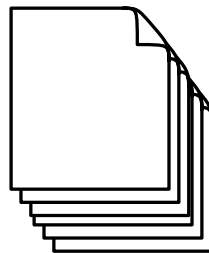
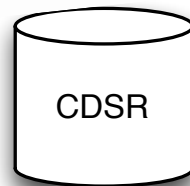
# Distant supervision

alternatively, *supervision by database*

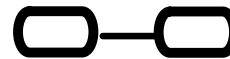
*Craven & Kumlien, AAAI, 1999*



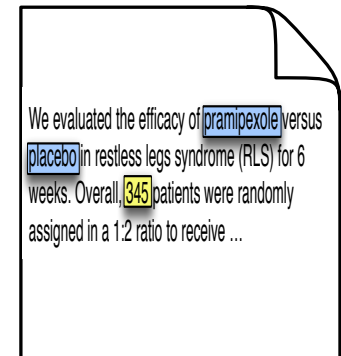
# *Distant supervision via the CDSR*



(unannotated) full-text articles



*link* structured data  
about trials to articles



annotated training set  
of full-text articles

# Machine learning approach overview

- Regularized linear models (parameterized by  $\mathbf{w}$ )
- Very high-dimensional, sparse feature space
- Parameter estimation via stochastic gradient descent



# Document-level objective

$$\operatorname{argmin}_{\mathbf{w}_d^q} \alpha \|\mathbf{w}_d^q\|^2 + \sum_{i=1}^{n^q} \mathcal{L}\{\mathbf{w}_d^q \cdot \mathbf{x}_i, y_i^q\}$$

“low” or “high/unknown” risk of bias for domain  $q$


regularizer

empirical loss

... and basically the same for sentence model

$$\operatorname{argmin}_{\mathbf{w}_s^q} \alpha \|\mathbf{w}_s^q\|^2 + \sum_{i=1}^{n^q} \sum_{j=1}^{m_i} \mathcal{L}\{\mathbf{w}_s^q \cdot \mathbf{s}_{ij}, l_{ij}^q\}$$

 s subscript for sentences

 indicates whether sentence  $j$  in article  $i$  supports risk of bias judgement for domain  $q$

But article level assessments are not independent of supporting sentences.

# A simple joint model


as before: document level features

$$y_i^q = \text{sign}\{\mathbf{w}_d^q \cdot \mathbf{x}_i + \mathbf{w}_{ds}^q \cdot s_{i*}^q\}$$

features that indicate tokens present in the supporting sentence for this domain

# A simple joint model

$$y_i^q = \text{sign}\{\mathbf{w}_d^q \cdot \mathbf{x}_i + \mathbf{w}_{ds}^q \cdot s_{i*}^q\}$$



e.g., *computer generated* indicates low risk for poor randomization; *double blind* does so for proper blinding

# A simple joint model

At test time, we don't know which sentences support assessments for which domains, so we use the predictions.

*prediction that sentence 0 supports  
judgment for domain  $q$*

$$y_i^q = \text{sign}\{\mathbf{w}_d^q \cdot \mathbf{x}_i + \hat{l}_{i0}^q \cdot (\mathbf{w}_{ds}^q \cdot \mathbf{s}_{i0}^q) + \dots$$
$$\dots + \hat{l}_{im_i}^q \cdot (\mathbf{w}_{ds}^q \cdot \mathbf{s}_{im_i}^q)\}$$

$m_i$  sentences in document  $i$

This model ignores correlations between domains.

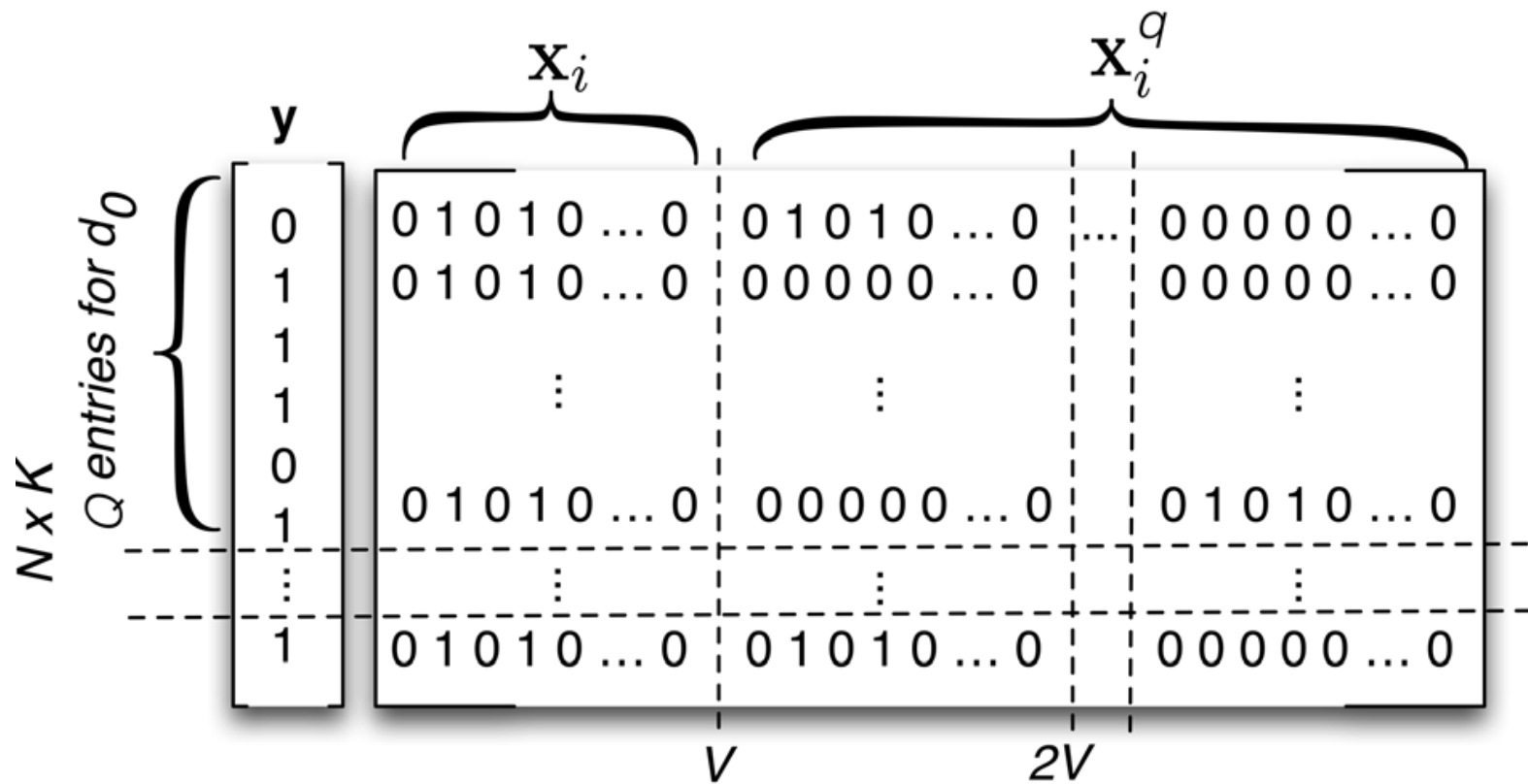
We use a *multi-task* approach to tie weight vectors across domains in a joint model.

# Multi-task learning

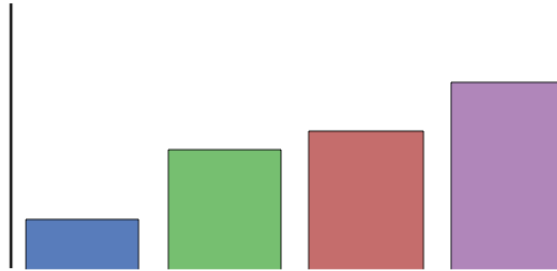
- Predict multiple outputs from a shared representation
- Allows ‘borrowing of strength’ across tasks



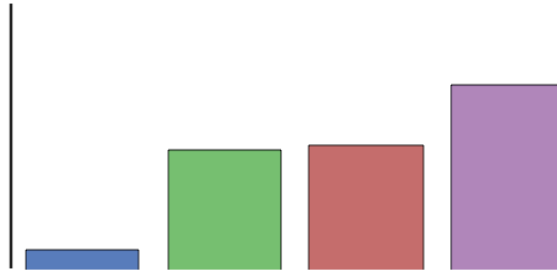
# A 'frustratingly easy' approach



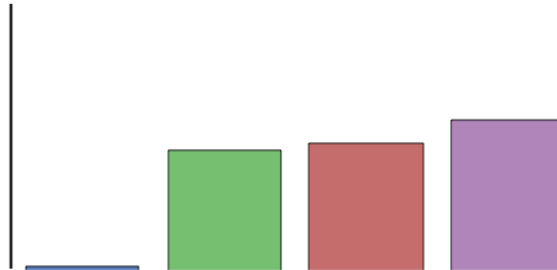
*randomization*



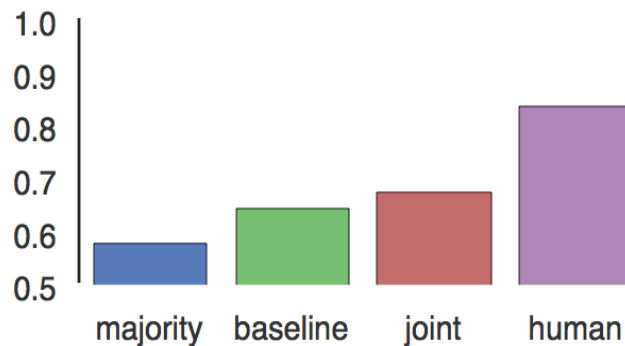
*allocation  
concealment*



*blinding of  
participants &  
personnel*



*blinding of  
outcomes  
assessment*



- **Joint** model achieves an average of 3+% absolute improvement in accuracy over **baseline** (mean 0.70 v 0.73)
- Still 5-10% behind humans (~80% accurate)

# Sentence evaluation

- We showed domain experts sentences extracted for different domains by
  - (1) random guessing (a baseline approach)
  - (2) human reviewers (i.e., from the Cochrane database)
  - (3) our model
- They didn't know where these sentences came from.
- They rated sentences as *highly relevant*, *somewhat relevant*, or *not relevant*.

# Sentence evaluation

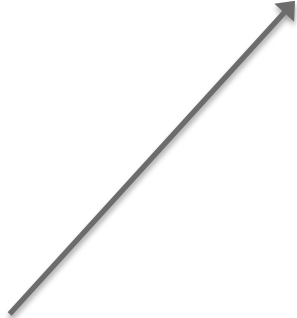
| Domain                                    | Trials |          | cochrane |
|---|--------|----------|----------|
|   | (n)    | baseline |          |
| Overall                                   | 378    | 0.50%    | 56.50%   |
| 1. Random sequence generation             | 81     | 0.00%    | 60.50%   |
| 2. Allocation concealment                 | 75     | 0.00%    | 60.00%   |
| 3. Blinding of participants and personnel | 76     | 0.00%    | 68.40%   |
| 4. Blinding of outcome assessment         | 56     | 0.00%    | 57.10%   |
| 5. Incomplete reporting of outcomes       | 67     | 3.00%    | 50.80%   |
| 6. Selective reporting                    | 23     | 0.00%    | 4.60%    |



percent of sentences deemed 'highly relevant' by experts

# Sentence evaluation

| Domain                                    | Trials |          |        |        |          | top1 v cochrane<br>-11.6% (-18.5% to -4.4%); P<0.001 | top3 v cochrane<br>+3.9%, (-3.2% to +10.9%); P=0.141 |
|---|--------|----------|--------|--------|----------|--|--|
|   | (n)    | baseline | top1   | top3   | cochrane |  |  |
| Overall                                   | 378    | 0.50%    | 45.00% | 60.40% | 56.50%   |  |  |
| 1. Random sequence generation             | 81     | 0.00%    | 55.60% | 65.40% | 60.50%   |  |  |
| 2. Allocation concealment                 | 75     | 0.00%    | 44.00% | 60.00% | 60.00%   |  |  |
| 3. Blinding of participants and personnel | 76     | 0.00%    | 55.30% | 72.40% | 68.40%   |  |  |
| 4. Blinding of outcome assessment         | 56     | 0.00%    | 39.30% | 62.50% | 57.10%   |  |  |
| 5. Incomplete reporting of outcomes       | 67     | 3.00%    | 40.90% | 57.60% | 50.80%   |  |  |
| 6. Selective reporting                    | 23     | 0.00%    | 0.00%  | 4.60%  | 4.60%    |  |  |



performance is actually **better**, and at least non-inferior, to human performance if we consider the top-3 sentences extracted by the model

# Statistical models of patient-doctor communication

Wallace, Byron C., et al. "A Generative Joint, Additive, Sequential Model of Topics and Speech Acts in Patient-Doctor Communication." EMNLP, 2013.

Wallace, Byron C., et al. "Automatically annotating topics in transcripts of patient-provider interactions via machine learning." Medical Decision Making (2013): 0272989X13514777.

Wallace, Byron C., et al. "Identifying Differences in Physician Communication Styles with a Log-Linear Transition Component Model." AAAI, 2014.

# Patient-doctor communication

- Patient-doctor communication is a critical part of quality care
- Especially for *patient-centered* care
  - Patients need to understand *what* is wrong with them, *steps* to fix it and *why* those steps will work
- There are significant correlations between verbal behaviors and health outcomes
- But it's difficult to study

# Patient-doctor communication

| Role     | Utterance   |
|----------|---|
| <i>D</i> | Let me just write down some of these issues here so I get them straight in my mind. |
| <i>P</i> | Doctor you ain't got to tell me nuttin'.  |
| <i>P</i> | I'm in very good hands when I'm around you.   |
| <i>P</i> | If push comes to a shove, you open the window and throw me out.                     |
| <i>D</i> | I wanted to ask you, too -  |
| <i>D</i> | you know you had that colonic polyp -   |
| <i>D</i> | - is it two years from now that they're going to be doing the repeat?               |
| <i>P</i> | Yeah.   |
| <i>D</i> | We'll do the repeat coloscopy in about two years.                                   |



# Patient-doctor communication

| Role     | Utterance   | Topic              |
|----------|---|--------------------|
| <i>D</i> | Let me just write down some of these issues here so I get them straight in my mind. | <i>Logistics</i>   |
| <i>P</i> | Doctor you ain't got to tell me nuttin'.  | <i>Socializing</i> |
| <i>P</i> | I'm in very good hands when I'm around you.   | <i>Socializing</i> |
| <i>P</i> | If push comes to a shove, you open the window and throw me out.                     | <i>Socializing</i> |
| <i>D</i> | I wanted to ask you, too -  | <i>Biomedical</i>  |
| <i>D</i> | you know you had that colonic polyp -   | <i>Biomedical</i>  |
| <i>D</i> | - is it two years from now that they're going to be doing the repeat?               | <i>Biomedical</i>  |
| <i>P</i> | Yeah.   | <i>Biomedical</i>  |
| <i>D</i> | We'll do the repeat coloscopy in about two years.                                   | <i>Biomedical</i>  |

# Topics

| <i>Topic Codes</i>          | <i>Description</i>  |
|-----------------------------|---|
| <i>Biomedical</i>           | Patient health and treatment: “what medication do you take?”                  |
| <i>ARV</i>                  | Adherence barriers; "so you're taking your meds"                              |
| <i>Psychosocial</i>         | Substance abuse, jobs, housing, etc.; "My job is really stressful right now." |
| <i>Logistics</i>            | Appointments; "I need to get that script refilled"                            |
| <i>Physical examination</i> | “Take a deep breath”  |
| <i>Socializing</i>          | “Did you see the ball game?”  |

# The utility of topic annotations

- *Quantitatively* address questions about communication
- Consider an intervention intended to alter doctor communication around *ARV adherence*
  - How do we know if it worked?

# Wilson *et al.*, 2010

- Administered an intervention to a bunch of doctors
- Counted *ARV adherence* utterances in conversations before and after intervention: is there a difference?
- 116 visits manually annotated (58 visits before/58 after)
  - Median *ARV* utterances in controls (no intervention): 49.5
  - And in *cases* (intervention): 76
  - $p$ -value = 0.067
- But annotation is laborious. Can we automate it?

# Predicting topics given utterances

## Input

“How do you feel?”

“My stomach hurts”



## Output

*Biomedical*

*Biomedical*

- Standard *structured learning problem*
- Standard structured learning approach (that you're now familiar with) *conditional random field*

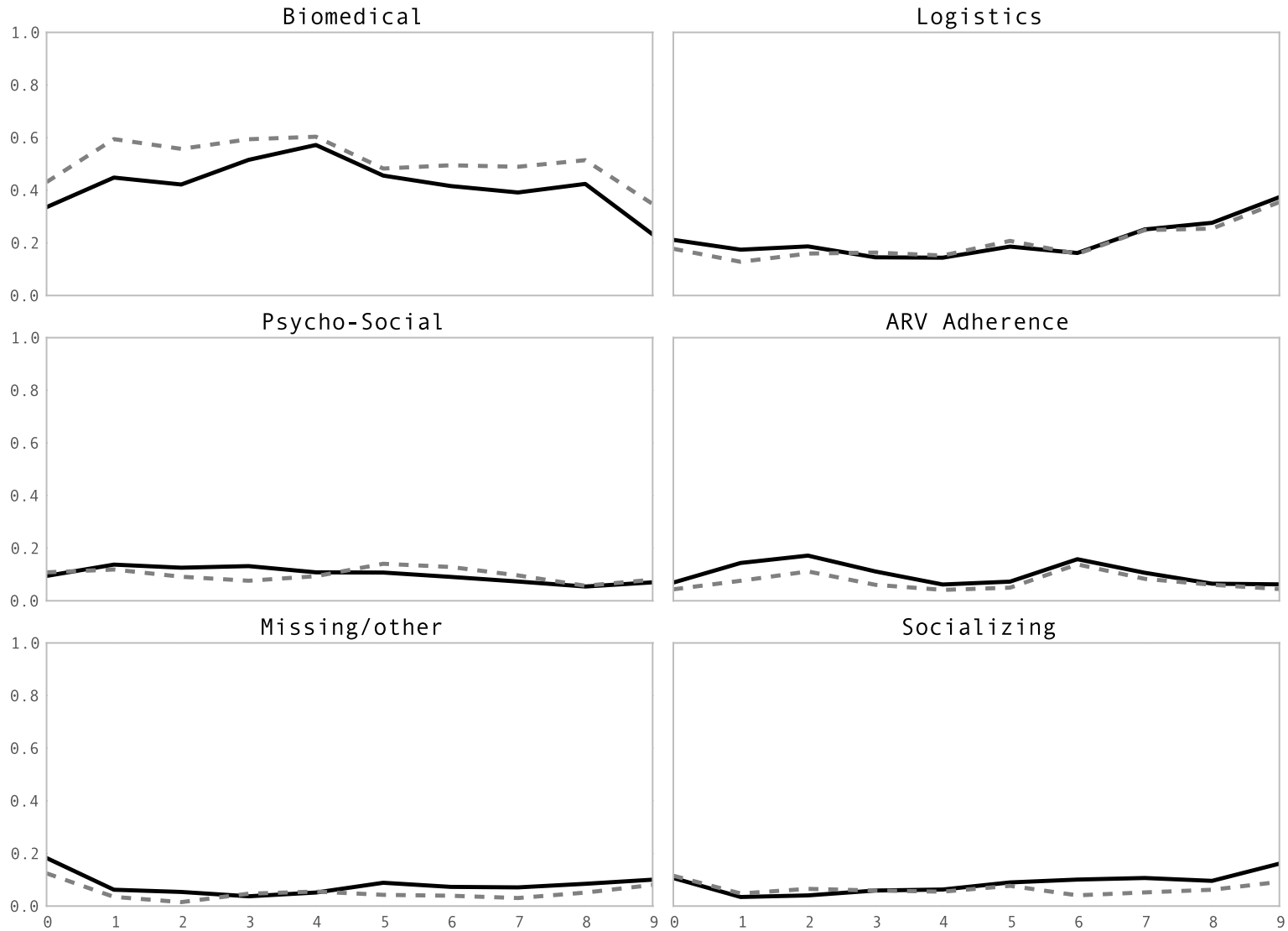
$$p_{\theta}(\mathbf{y}|\mathbf{x}) = \frac{1}{Z_{\theta}(\mathbf{x})} \exp \left\{ \sum_{t=1}^T \sum_{k=1}^K \theta_k f_k(y_{t-1}, y_t, x_t) \right\}$$

# Topic Prediction Results

Average overall accuracy: about 64% (62% to 66%)

Average Kappa: .49 (.47 to .53)

# Topic prediction results



# Reproducing the RCT analysis

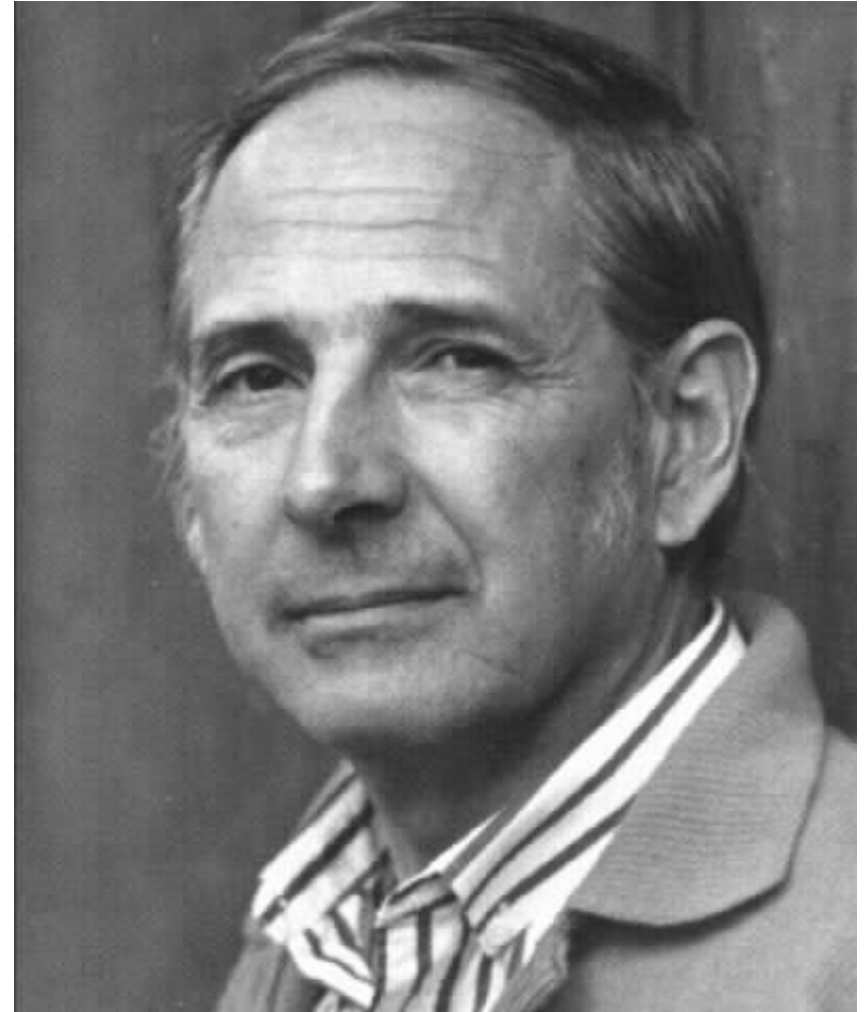
- From manual codes: 49.5 median *ARV* utterances for control visits and 76 for cases ( $p$ -value .067)
- Using *predicted* codes: 39 for control visits; and 55 for cases ( $p$ -value .036)
- So predicted codes reveal the same trend at a comparable significance level



# So we can predict topic codes, but is that enough?

- Tells us *what* is being discussed but not *how* it is
- “Would you please take your ARV meds?” vs. “You need to take your ARV meds!”
  - Both are *ARV adherence* utterances, but the communication styles are very different
- Enter *speech acts*

# A bit of sociolinguistics



# Speech acts in GMIAS

- GMIAS includes following speech act codes: *ask question, commissive, conversation management, directive, empathy, give information, humor/levity, and social-ritual.*

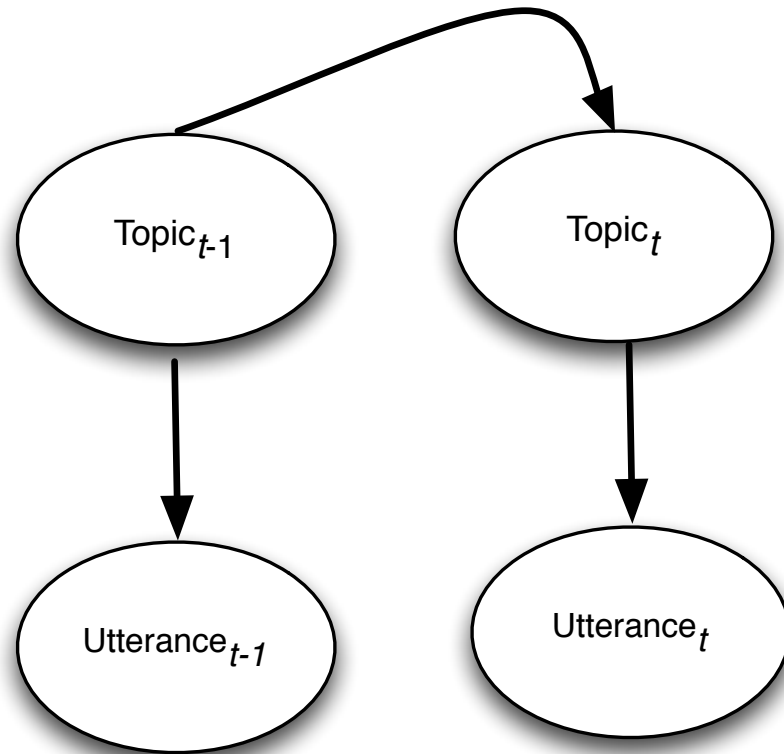
# Patient-Doctor communication

| Role     | Utterance   | Topic              | Speech act          |
|----------|---|--------------------|---------------------|
| <i>D</i> | Let me just write down some of these issues here so I get them straight in my mind. | <i>Logistics</i>   | <i>Commissive</i>   |
| <i>P</i> | Doctor you ain't got to tell me nuttin'.  | <i>Socializing</i> | <i>Directive</i>    |
| <i>P</i> | I'm in very good hands when I'm around you.   | <i>Socializing</i> | <i>Give Info.</i>   |
| <i>P</i> | If push comes to a shove, you open the window and throw me out.                     | <i>Socializing</i> | <i>Humor/Levity</i> |
| <i>D</i> | I wanted to ask you, too -  | <i>Biomedical</i>  | <i>Conv. Mgmt.</i>  |
| <i>D</i> | you know you had that colonic polyp -   | <i>Biomedical</i>  | <i>Ask Q.</i>       |
| <i>D</i> | - is it two years from now that they're going to be doing the repeat?               | <i>Biomedical</i>  | <i>Ask Q.</i>       |
| <i>P</i> | Yeah.   | <i>Biomedical</i>  | <i>Conv. Mgmt.</i>  |
| <i>D</i> | We'll do the repeat coloscopy in about two years.                                   | <i>Biomedical</i>  | <i>Give Info.</i>   |

# Jointly modeling topics *and* speech acts

- Want an interpretable *generative* model to analyze interactions (not just predictions)
- But standard structural generative models only handle univariate case

# Markov-Multinomial model



# Markov-Multinomial model

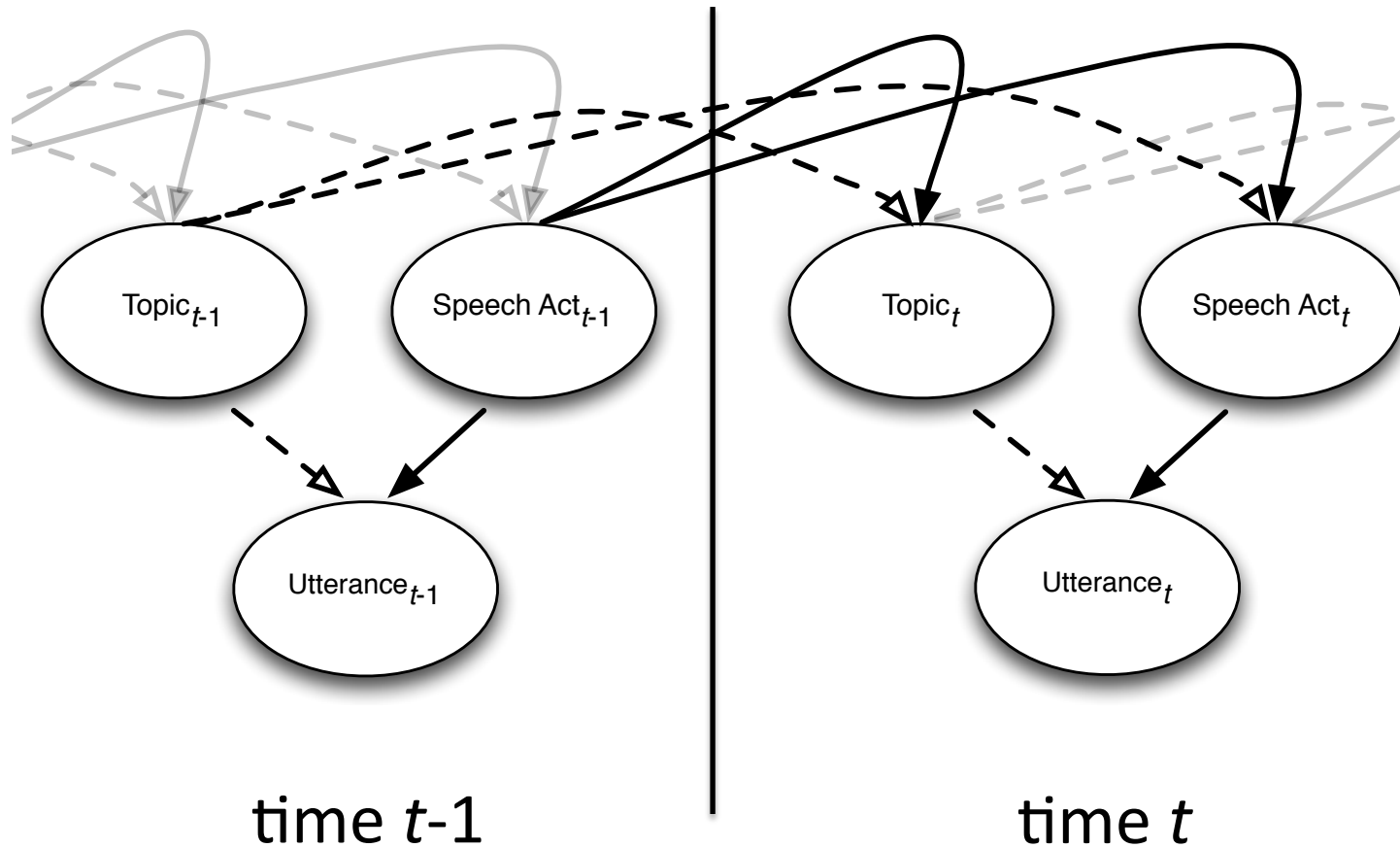
- Decompose sequence into *transitions* and *emissions*
- Transitions:

$$P(y_t|y_0, \dots, y_{t-1}) = P(y_t|y_{t-1}) = \lambda_{y_{t-1}, y_t}$$

- Emissions:

$$P(u_t|y_t) = \prod_{w \in u_t} P(w|y_t) = \prod_{w \in u_t} \tau_{y_t, w}$$

# Jointly modeling topics *and* speech acts





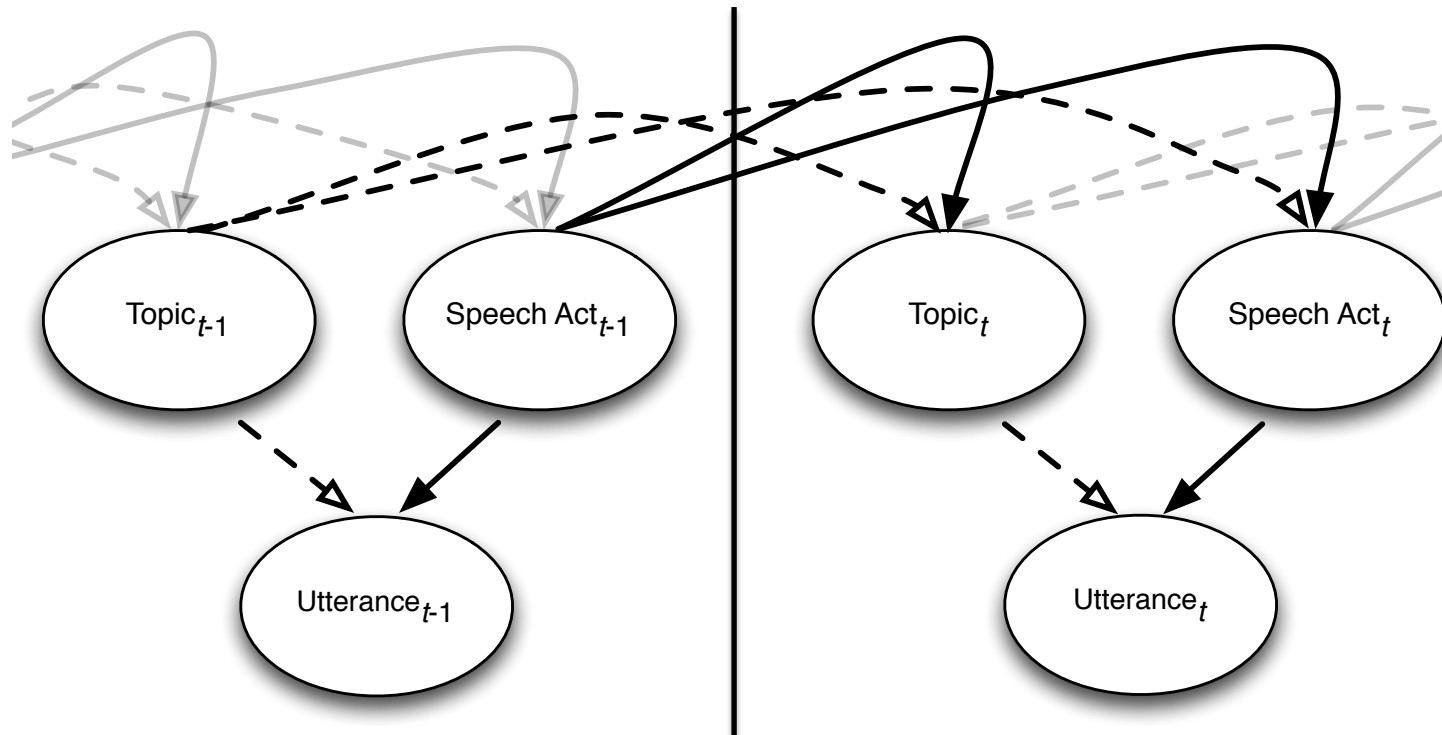
# An additive component sequential model: transitions

$$P(s_t | s_{t-1}, y_{t-1}) = \frac{1}{Z_s} \exp\{ \pi_{s_t}^s + \sigma_{s_{t-1}, s_t} + \sigma_{y_{t-1}, s_t} + \sigma_{(y_{t-1}, s_{t-1}), s_t} \}$$

Diagram illustrating the components of the probability equation:

- $\pi_{s_t}^s$ : baseline probability of  $s_t$
- $\sigma_{s_{t-1}, s_t}$ : component corresponding to previous *speech act*
- $\sigma_{y_{t-1}, s_t}$ : component corresponding to previous *topic*
- $\sigma_{(y_{t-1}, s_{t-1}), s_t}$ : interaction component for *topic/speech act* interactions

# Jointly modeling topics *and* speech acts



$P(y_t)$  is independent of  $P(s_t)$  given  $y_{t-1}$  and  $s_{t-1}$  because time is a *blocking* agent

# An Additive Component Sequential Model: Emissions

component corresponding to current *topic*

$$P(w|y_t, s_t) = \frac{1}{Z_w} \exp\{\theta_w + \eta_w^{y_t} + \eta_w^{s_t} + \eta_w^{s_t, y_t}\}$$

baseline probability of  $w$

component corresponding to *speech act*

*topic / speech act* interaction component

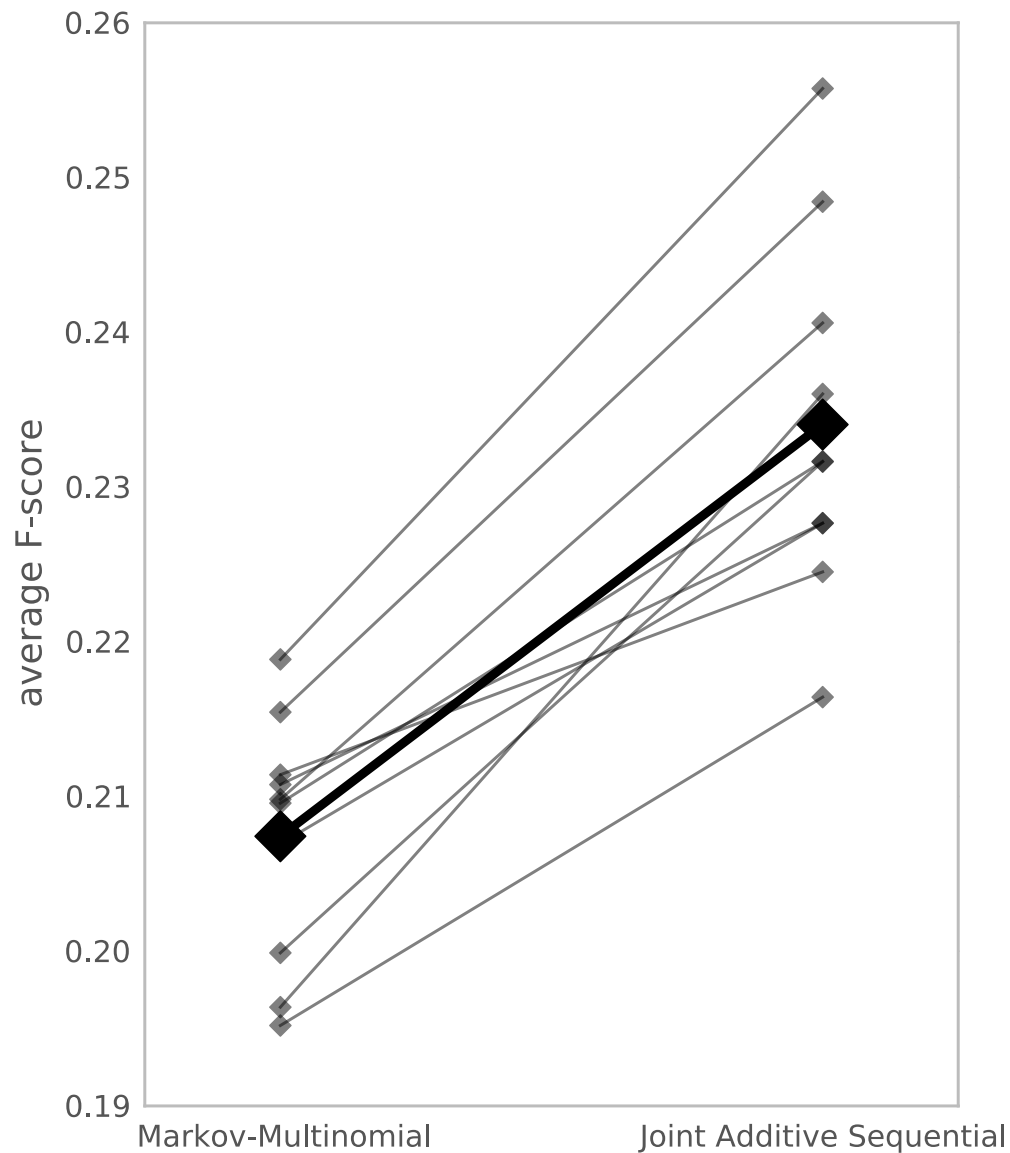
The diagram illustrates the components of the emission probability equation. It features four text labels with arrows pointing to specific terms in the equation: 'component corresponding to current topic' points to  $\eta_w^{s_t}$ ; 'baseline probability of  $w$ ' points to  $\theta_w$ ; 'component corresponding to speech act' points to  $\eta_w^{y_t}$ ; and '*topic / speech act* interaction component' points to  $\eta_w^{s_t, y_t}$ . The normalizing factor  $Z_w$  is not pointed to by any label.

# Putting it all Together

$$P(y_t, s_t | s_{t-1}, y_{t-1}, u_t) = \\ P(u_t | y_t, s_t) \cdot P(y_t | y_{t-1}, s_{t-1}) \cdot P(s_t | s_{t-1}, y_{t-1})$$

- Optimization via gradient descent
- Prediction via Viterbi decoding

# Results (Macro-averaged)



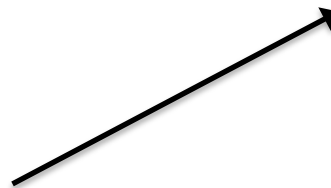
# Revisiting the ARV Study

- Median (lower, upper) counts of utterances that have topic *ARV* and speech act *give information* over control (no intervention before visit) and intervention visits

| True                  |                             | MM                    |                             | JAS                   |                             |
|-----------------------|-----------------------------|-----------------------|-----------------------------|-----------------------|-----------------------------|
| control<br>10 (4, 28) | intervention<br>23 (11, 39) | control<br>13 (5, 33) | intervention<br>27 (16, 44) | control<br>12 (5, 28) | intervention<br>23 (14, 40) |

# Physician-specific parameters

$$P(s_t | s_{t-1}, d) \propto \exp\{\pi_{s_t} + \sigma_{s_{t-1}, s_t} + \sigma_{s_{t-1}, s_t}^d\}$$



doctor  $d$ 's specific tendency to transition from  
speech act  $s_{t-1}$  to  $s_t$

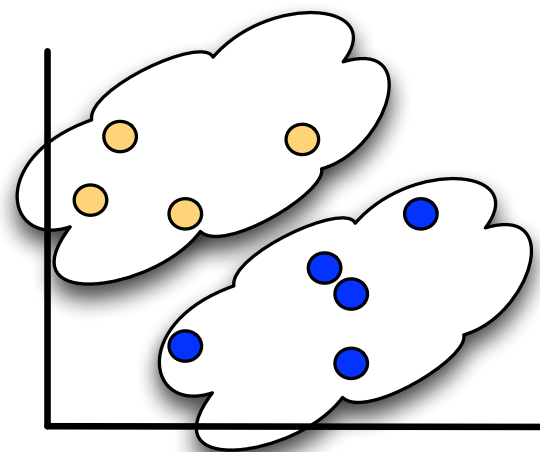
# Physician-specific parameters

Doctors

$$\begin{bmatrix} \hat{\theta}_{0,0} & \hat{\theta}_{0,1} & \cdots & \hat{\theta}_{0,|S|\times|S|} \\ \hat{\theta}_{1,0} & \hat{\theta}_{1,1} & \cdots & \hat{\theta}_{1,|S|\times|S|} \\ \vdots & \vdots & \ddots & \vdots \\ \hat{\theta}_{|D|,0} & \hat{\theta}_{|D|,1} & \cdots & \hat{\theta}_{|D|,|S|\times|S|} \end{bmatrix}$$

Speech act to speech  
act transition parameters

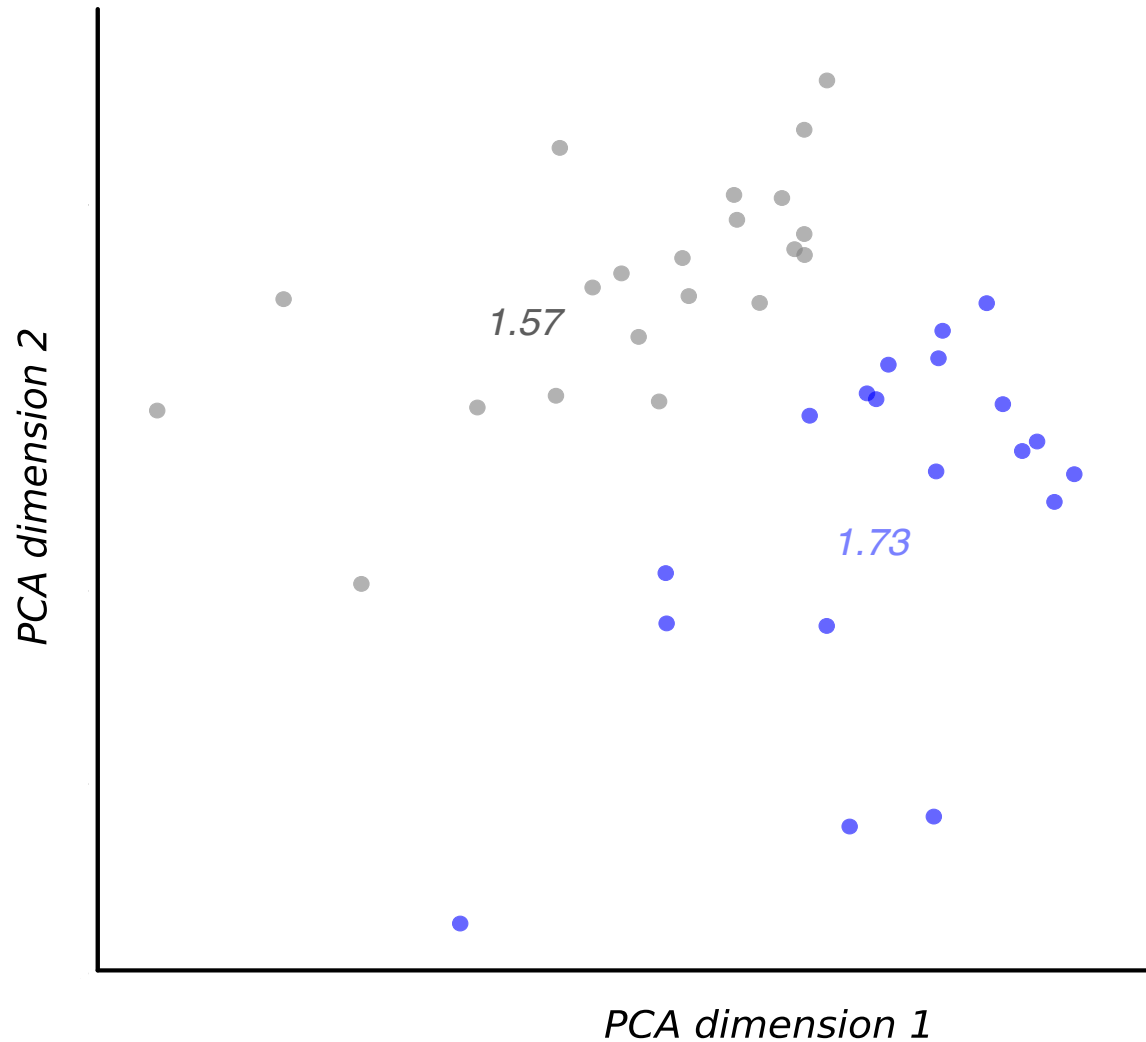
*PCA reduce*



Identify clusters  
(communication styles)



# Clustering Physicians



# Are the Clusters Meaningful?

How is the provider who takes care of your HIV at ...

---

## *Overall*

*Q1* ... explaining the results of tests in a way that you understand?

*Q2* ... giving you facts about the benefits and risks of treatment?

*Q3* ... telling you what to do if certain problems or symptoms occur?

*Q4* ... demonstrating caring, compassion, and understanding?

*Q5* ... understanding your health worries and concerns?

## *HIV-specific*

*Q6* ... talking with you about your sex life?

*Q7* ... asking you about stresses in your life that may affect your health?

*Q8* ... asking about problems with alcohol?

*Q9* ... asking about problems with street drugs like heroin and cocaine?

## *Adherence*

*Q10* ... giving you information about the right way to take your antiretroviral medicines?

*Q11* ... understanding the problems you have taking your antiretroviral medicines?

*Q12* ... helping you solve problems you have taking your antiretroviral medicines the right way?

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# Clustering Physicians

